0.BEFORE THE HARYANA REAL ESTATE REGULATORY AUTHORITY, GURUGRAM

Complaint no.	:	**1075 of 2021**
Date of filing complaint:		**04.03.2021**
First date of hearing	:	**20.04.2021**
Date of decision	:	**15.03.2022**

	1. Mr. Hitesh Puri 2. Mrs. Sunita Puri Both RR/o: B-143, Trinity towers, DLF Phase 5, Gurugram.	**Complainants**
	Versus	
	M/s Spaze Towers Private Limited R/o: Spazedge, Sector 47, Gurgaon Sohna Road, Gurgaon, Haryana	**Respondent**

CORAM:	
Dr. K.K. Khandelwal	Chairman
Shri Vijay Kumar Goyal	Member
APPEARANCE:	
Sh. Jainika Mohan (Advocate)	Complainants
Sh. J.K Dang (Advocate)	Respondent

ORDER

1. The present complaint has been filed by the complainants/allottees under section 31 of the Real Estate (Regulation and Development) Act, 2016 (in short, the Act) read with rule 28 of the Haryana Real Estate (Regulation and Development) Rules, 2017 (in short, the Rules) for violation of section 11(4)(a) of the Act wherein it is inter alia prescribed that the promoter shall be responsible for all obligations, responsibilities and functions under the provision of the Act or the

rules and regulations made there under or to the allottees as per the agreement for sale executed inter se.

A. Unit and project related details

2. The particulars of the project, the details of sale consideration, the amount paid by the complainants, date of proposed handing over the possession and delay period, if any, have been detailed in the following tabular form:

S.no	Heads	Information
1.	Project name and location	"Spaze privy at 4" Sector-84, village sihi, Gurugram, Haryana.
2.	Project area	10.812 acres (licensed area as per agreement 10.51 acres)
3.	Nature of the project	Group housing complex
4.	DTCP license no. and validity status	26 of 2011 dated 25.03.2011valid up to 24.03.2019
5.	Name of licensee	Smt. Mohinder Kaur and Ashwini Kumar
6.	RERA Registered/ not registered	**Registered vide registration no. 385 of 2017 dated 14.12.2017**
	RERA Registration valid up to	**31.06.2019**
	Extended vide extension no.	**06 of 2020 dated 11.06.2020**
	Extension no. valid up to	**30.12.2020**
7.	Allotment letter	16.08.2011 (page 40 of complaint)
8.	Unit no.	061, 6th floor, tower B3 [Page 40 of the complaint]

9.	Unit measuring (super area)	1745 sq. ft.
10.	New area	1918 sq.ft. (annexure R25, page 186 of reply)
11.	Date of approval of building plan	06.06.2012 [Page 96 of the reply]
12.	Date of execution of builder buyer agreement	27.12.2011 [Page 43 of the complaint]
13.	Total sale consideration	Rs.77,24,434/- as per SOA dated 06.07.2021(page 147 of reply)
14.	Total amount paid by the complainants	Rs.66,86,713/- as per SOA dated 06.07.2021 (page 149 of reply)
15.	Payment plan	Construction linked payment plan (Page 41 of the complaint)
16.	Due date of delivery of possession *Clause 3(a): The developer proposes to hand over the possession of the apartment within a period of thirty-six (36) months (excluding a grace period of 6 months) from the date of approval of building plans or date of signing of this agreement whichever is later*	06.12.2015 Calculated from date of building plans approval **(Grace period is allowed)**
17.	Offer of possession	01.12.2020 (page 186 of reply)
18.	Occupation Certificate	11.11.2020 [Page 183 of the reply]
19.	Delay in delivery of possession from due date of possession i.e., 06.12.2015 till the date of offer of possession plus two months i.e.,01.12.2020 + 2 months (01.02.2021)	5 years 1 months 26 days
20.	Amount already paid by the respondent in terms of the buyer's agreement as per offer of possession dated 01.12.2020	Rs. 4,55,541/- towards compensation for delay in possession. Rs. 43,625/- towards GST

B. Facts of the complaint:

3. The complainants along with his family members visited the project site and marketing office of respondent. The office bearers of developer represented the brochure, payment plans and schemes and confirmed that the possession is due in 2016-17 and the project will be completed by that time. That after being convinced of the project location and delivery commitments of the respondent, the complainants applied to book a 3BHK on 08.04.2011 through application form for unit no. – 061 in tower B3 located on 6th floor admeasuring super area of 1745 sq. ft in 'Spaze Privy AT4' project and paid Rs. 5,00,000/- as registration amount for sale consideration of Rs. 66,35,385/-. A preprinted, arbitrary, unilateral buyer's agreement was executed on 27.12.2011, for unit no. – 061 in tower B3 located on 6th floor admeasuring super area of 1745 sq. ft by the respondent and the complainants. The unit is expected to be delivered in 36 months i.e. by 27.12.2014. The developer raised demands for installments for the booked unit from the complainants.

4. On 01.12.2020, the complainants received a letter from the respondent with subject of "Notice letter- for offer of possession and for payment of outstanding dues". The complainants have submitted that the respondent along with confirmation for delivery of possession raised unjustified demand of Rs. 7,47,791/- for various accounts heads. There are changes done by the respondent in the size of the apartment and has increased the

super are from 1745 sq.ft. to 1918 sq.ft. without any justification, and demanding Rs. 8,88,722/- and for external electrification, water, sewer, meter charges for amount Rs. 2,74,127/- and unclear miscellaneous charges for Rs. 17,700/.

5. The complainants have submitted that the charges for water, sewer, meter, and external electrification must be as per govt rates without any profit margins and when they raised a concern over the charges mentioned by the respondent of Rs. 2,74,127/- in notice letter, respondent's office bearers couldn't justify the overcharged rated and has no clarification. Moreover, the respondent charges on account of PLC is mere a way of charging unnecessarily from homebuyers. As there are 04 flats on each floor and hence all 04 flats buyers without any option, naturally come under the compulsion to honor the illegal demand of the respondent in the name of PLC, such a mandatory and natural charge is mere a way to collect extra money from the needy homebuyers and have no meaning of "Preferred" or "Preferential". The respondent's office bearers misguided the complainants when asked about the green facing PLC, as senior officials of the respondent confirmed that the unit is park facing and hence the green facing PLC is charged, however on site visit, it was confirmed by the site manager that the green PLC is charges from all flats who are facing the big garden/park of the complex and all the balconies of the unit/ apartment of complainants are either facing the immediate or next tower or the nearby other project. There is no justification on the said PLC. The complainants have paid Rs. 261750/- for corner PLC and same amount for green

facing PLC when demanded by the respondent and both PLC being unjustified should be cancelled by the hon'ble authority, and the amount so collected should be either adjusted or refunded along with interest by the respondent. The last installment towards PLC was on 11.04.2014. The respondent failed to honor the obligations made at the time of booking as after regular follow-ups, and personal meeting with the respondent w.r.t. the increased area and other illegitimate charges, however the office bearers of the respondent had no idea/ clarity that which specific area got increased, and which area got reduced. And have no convincing answer on overcharging of electrification, water and sewer connection and the PLC charges are unjustified and should not be applicable on complainants. The increase in super area from 1745 sq.ft to 1918 sq.ft, illegal and overcharging for electrification, water, sewer and other amenities, and unjustified PLC is concurrently increasing the cost of unit/ apartment for complainants, however it was never notified to the complainants prior to the final offer letter.

6. That there is a clear unfair trade practice and breach of contract and deficiency in the services of the respondent party and much more a smell of playing fraud with the complainants and others is prima facie clear on the part of it which makes them liable to answer this hon'ble authority.

C. Relief sought by the complainants:

7. The complainants have sought following relief(s):

   i. Direct the respondent to give possession of the fully developer/constructed apartment with all amenities.

ii. Direct the respondent to pay the delayed possession interest on the amount paid by the allottee, at the prescribed rate from the due date of possession to till the actual possession of the flat is handed over as per the proviso to section 18(1) of the Real Estate Regulation and Development) Act, 2016.

iii. Pass an appropriate direction to the respondent on electrification, water, sewer and other mandatory facilities charges as per the standard rates prescribed by Haryana Govt, and competent authorities.

iv. Pass an appropriate order to investigate on increased super area and applicability of PLC on complainant's unit and directing the respondent to refund / adjust the unjustified PLC collected from complainants, along with the respondent's designed quarterly compounded prescribed interest rate @ 18% per annum.

D. Reply by respondent

i. That the complaint is not maintainable in law or on facts. It is submitted that no violation of provisions of the Real Estate (Regulation and Development) Act, 2016 read with rule 29 of the Haryana Real Estate (Regulation and Development) Rules, 2017, has been committed by the respondent. The institution of the present complaint constitutes gross misuse of process of law. The complaint is liable to be dismissed

ii. That the project of the respondent is an "ongoing project" under RERA and the same has been registered under the Act, 2016 and rules, 2017. Registration certificate bearing no. 385

of 2017 granted by the Haryana Real Estate Regulatory Authority vide memo no. HRERA-179/2017/2320 dated 14.12.2017 has been appended with this reply as annexure R1. It is submitted that the registration was valid till 31.06.2019. The complainants are not an "allottee" but an investor who has booked the apartment in question as a speculative investment in order to earn rental income from its resale. The apartment in question has been booked by the complainants as a speculative investment and not for the purpose of self-use as a residence.

iii. The complainants had been allotted apartment bearing no. 061 on sixth floor located in tower B3 having a tentative super area admeasuring 1745 sq.ft. located in the said project. It is respectfully submitted that the contractual relationship between the complainants and respondent is governed by the terms and conditions of the said agreement. The said agreement was voluntarily and consciously executed by the complainants. Hence, the complainants are bound by the terms and conditions incorporated in the said agreement in respect of the said unit. Once a contract is executed between the parties, the rights and obligations of the parties are determined entirely by the covenants incorporated in the said contract. No party to a contract can be permitted to assert any right of any nature at variance with the terms and conditions incorporated in the contract.

iv. That the complainants have completely misinterpreted and misconstrued the terms and conditions of said agreement. So

far as alleged non-delivery of physical possession of the apartment is concerned, it is submitted that in terms of clause 3(a) of the aforesaid contract, the time period for delivery of possession was 36 months excluding a grace period of 6 months from the date of approval of building plans or date of execution of the buyer's agreement, whichever is later. It is pertinent to mention that the application for approval of building plans was submitted on 26.08.2011 and the approval for the same was granted on 06.06.2012. Therefore, the time period of 36 months and grace period of 6 months as stipulated in the contract has to be calculated from 06.06.2012 subject to the provisions of the buyer's agreement. It was further provided in clause 3 (b) of said agreement that in case any delay occurred on account of delay in sanction of the building/zoning plans by the concerned statutory authority or due to any reason beyond the control of the developer, the period taken by the concerned statutory authority would also be excluded from the time period stipulated in the contract for delivery of physical possession and consequently, the period for delivery of physical possession would be extended accordingly. It was further expressed therein that the allottee would not be entitled to claim compensation of any nature whatsoever for the said period extended in the manner stated above.

v. That for the purpose of promotion, construction and development of the project referred to above, a number of sanctions/ permissions were required to be obtained from the

concerned statutory authorities. It is submitted that once an application for grant of any permission/sanction or for that matter building plans/zoning plans etc. are submitted for approval in the office of any statutory authority, the developer ceases to have any control over the same. The grant of sanction/approval to any such application/plan is the prerogative of the concerned statutory authority over which the developer cannot exercise any influence. As far as respondent is concerned, it has diligently and sincerely pursued the matter with the concerned statutory authorities for obtaining of various permissions/sanctions.

vi. In accordance with contractual covenants incorporated in said agreement, the span of time, which was consumed in obtaining the following approvals/sanctions deserves to be excluded from the period agreed between the parties for delivery of physical possession: –

S. no.	Nature of Permission/ Approval	Date of submission of application for grant of Approval/sanction	Date of Sanction of permission/grant of approval	Period of time consumed in obtaining permission/approval
1	Environment Clearance	30.05.2012	Re-submitted under ToR (Terms of reference) on 06.05.17	4 years 11 months
2	Environment Clearance re-submitted under ToR	06.05.2017	04.02.2020	2 Years 9 months
3	Zoning Plans submitted with DGTCP	27-04-11	03.10.2011	5 months
4	Building Plans submitted with DTCP	26.08.2011	06.06.2012	9 months

5	Revised Building Plans submitted with DTCP	05.02.2019	25.02.2020	12 months
6	PWD Clearance	08.07.2013	16.08.2013	1 month
7	Approval from Deptt. of Mines & Geology	17.04.2012	22.05.2012	1 month
8	Approval granted by Assistant Divisional Fire Officer acting on behalf of commissioner	18.03.2016	01.07.2016	4 months
9	Clearance from Deputy Conservator of Forest	05.09.2011	15.05.2013	19 months
10	Aravali NOC from DC Gurgaon	05.09.2011	20.06.2013	20 months

vii. That from the facts and circumstances mentioned above, it is comprehensively established that the time period mentioned hereinabove, was consumed in obtaining of requisite permissions/sanctions from the concerned statutory authorities. It is respectfully submitted that the said project could not have been constructed, developed and implemented by respondent without obtaining the sanctions referred to above. Thus, respondent was prevented by circumstances beyond its power and control from undertaking the implementation of the said project during the time period indicated above and therefore the same is liable to be excluded and ought not to be taken into reckoning while computing the

period of 36 months and grace period of 6 months as has been explicitly provided in said agreement. Since, the complainants have defaulted in timely remittance of payments as per schedule of payment, the date of delivery of possession is not liable to be determined in the manner alleged by the complainants. In fact, the total outstanding amount including interest due to be paid by the complainants to the respondent on the date of dispatch of letter of offer of possession dated 01.12.2020 was Rs.12,46,957/-. Although, there was no lapse on the part of the respondent, yet the amount of Rs.4,55,541/- and Rs. 43,625/- as GST input credited to the account of the complainants as a gesture of goodwill.

viii. It is submitted that there is no default on part of respondent in delivery of possession in the facts and circumstances of the case. The interest ledger dated 06.07.2021 depicting periods of delay in remittance of outstanding payments by the complainants as per schedule of payment incorporated in the buyer's agreement has been annexed as annexure R6. Thus, it is comprehensively established that the complainants have defaulted in payment of amounts demanded by respondent under the buyer's agreement and therefore, the time for delivery of possession deserves to be extended as provided in the buyer's agreement. It is submitted that the complainants consciously and maliciously chose to ignore the payment request letters and reminders issued by respondent. It needs to be appreciated that the respondent was under no obligation to keep reminding the complainants of his contractual and

financial obligations. The complainants had defaulted in making timely payments of instalments which was an essential, crucial and indispensable requirement under the buyer's agreement. Furthermore, when the proposed allottees default in making timely payments as per schedule of payments agreed upon, the failure has a cascading effect on the operations and the cost of execution of the project increases exponentially. The same also resulted in causing of substantial losses to the developer. The complainants chose to ignore all these aspects and wilfully defaulted in making timely payments. It is submitted that respondent despite defaults committed by several allottees earnestly fulfilled its obligations under the buyer's agreement and completed the project as expeditiously as possible in the facts and circumstances of the case.

ix. That without admitting or acknowledging in any manner the truth or legality of the allegations put forth by the complainants and without prejudice to any of the contentions of the respondent, it is submitted that only such allottees, who have complied with all the terms and conditions of the buyer's agreement including making timely payment of instalments are entitled to receive compensation under the buyer's agreement. In the case of the complainants, he had delayed payment of instalments and consequently, he is not eligible to receive any compensation from the respondent as alleged. It is pertinent to mention that respondent had submitted an application for grant of environment clearance to the

concerned statutory authority in the year 2012. However, for one reason or the other arising out of circumstances beyond the power and control of respondent, the aforesaid clearance was granted by Ministry of Environment, forest & climate change only on 04.02.2020 despite due diligence having been exercised by the respondent in this regard. No lapse whatsoever can be attributed to respondent insofar the delay in issuance of environment clearance is concerned. The issuance of an environment clearance referred to above was a precondition for submission of application for grant of occupation certificate.

x. It is further submitted that the respondent left no stone unturned to complete the construction activity at the project site but unfortunately due to the outbreak of COVID-19 pandemic and the various restrictions imposed by the governmental authorities, the construction activity and business of the company was significantly and adversely impacted and the functioning of almost all the government functionaries were also brought to a standstill. Since the 3rd week of February 2020, the respondent has also suffered devastatingly because of outbreak, spread and resurgence of COVID-19 in the year 2021. The concerned statutory authorities had earlier imposed a blanket ban on construction activities in Gurugram. Subsequently, the said embargo had been lifted to a limited extent. However, in the interregnum, large scale migration of labour had occurred, and availability of raw material started becoming a major cause of concern.

Despite all the odds, the respondent was able to resume remaining construction/ development at the project site and obtain necessary approvals and sanctions for submitting the application for grant of occupation certificate.

xi. The hon'ble authority was also considerate enough to acknowledge the devastating effect of the pandemic on the real estate industry and resultantly issued order/direction to extend the registration and completion date or the revised completion date or extended completion date by 6 months & also extended the timelines concurrently for all statutory compliances vide order dated 27th of March 2020. It has further been reported that Haryana government has decided to grant moratorium to the realty industry on compliances and interest payments for seven months to September 30 for all existing projects. It has also been mentioned extensively in press coverage that moratorium period shall imply that such intervening period from March 1, 2020, to September 30, 2020, will be considered as "zero period".

xii. That the building in question had been completed in all respects and was very much eligible for grant of OC. However, for reasons already stated above, application for issuance of OC could not be submitted with the concerned statutory authority by the respondent. It is submitted that the respondent amidst all the hurdles and difficulties striving hard has completed the construction at the project site and submitted the application for obtaining the OC with the

concerned statutory authority on 16.06.2020 and since then the matter as persistently pursued.

xiii. That thus, the allegation of delay against the respondent is not based on correct and true facts. It is further submitted that OC dated 11.11.2020 has been issued by DTCP, Haryana, Chandigarh. The respondent has already delivered physical possession to a large number of apartment owners. It needs to be emphasised that once an application for issuance of OC is submitted before the concerned competent authority the respondent ceases to have any control over the same. The grant of OC is the prerogative of the concerned statutory authority and the respondent does not exercise any control over the matter. Therefore, the time period utilised by the concerned statutory authority for granting the OC needs to be necessarily excluded from the computation of the time period utilised in the implementation of the project in terms of the buyer's agreement. As far as respondent is concerned, it has diligently and sincerely pursued the development and completion of the project in question. The complainants were offered possession of the unit in question through letter of offer of possession dated 01.12.2020. The complainants were called upon to remit balance payment including delayed payment charges and to complete the necessary formalities necessary for handover of the unit in question to him. However, the complainants intentionally refrained from completing his duties and obligations as enumerated in the buyer's agreement as well as the Act.

xiv. That the complainants wilfully refrained from obtaining possession of the unit in question. It appears that the complainants did not have adequate funds to remit the balance payments requisite for obtaining possession in terms of the buyer's agreement and consequently in order to needlessly linger on the matter, the complainants have preferred the instant complaint. Therefore, there is no equity in favour of the complainants. It needs to be highlighted that an amount of Rs. 12,46,947/- is due and payable by the complainants. The complainants have intentionally refrained from remitting the aforesaid amount to the respondent. It is submitted that the complainants have consciously defaulted in his obligations as enumerated in the buyer's agreement. The complainants cannot be permitted to take advantage of his own wrongs. The instant complaint constitutes a gross misuse of process of law. Without admitting or acknowledging in any manner the truth or correctness of the frivolous allegations levelled by the complainants and without prejudice to the contentions of the respondent, it is submitted that the alleged interest frivolously and falsely sought by the complainants were to be constructed for the alleged delay in delivery of possession. It is pertinent to note that an offer for possession marks termination of the period of delay, if any. The complainants are not entitled to contend that the alleged period of delay continued even after receipt of offer for possession. The complainants have consciously and maliciously refrained from obtaining possession of the unit in question. Consequently, the

complainants are liable for the consequences including holding charges, as enumerated in the buyer's agreement, for not obtaining possession.

xv. That it needs to be highlighted that the respondent has credited an amount of Rs. 4,55,541/- as a gesture of goodwill. Furthermore, an amount of Rs. 43,625/- has been credited to the account of the complainants by the respondent as GST adjustment. The aforesaid amounts have been accepted by the complainants in full and final satisfaction of its alleged grievances. The instant complaint is nothing but a gross misuse of process of law. Without prejudice to the rights of the respondent, delayed interest if any has to calculated only on the amounts deposited by the allottees towards the basic principle amount of the unit in question and not on any amount credited by the respondent, or any payment made by the allottees towards delayed payment charges or any taxes/statutory payments etc.

xvi. That, without admitting or acknowledging the truth or legality of the allegations advanced by the complainants and without prejudice to the contentions of the respondent, it is respectfully submitted that the provisions of the Act are not retrospective in nature. The provisions of the Act cannot undo or modify the terms of an agreement duly executed prior to coming into effect to the Act. It is further submitted that merely because the Act applied to ongoing projects which are registered with the authority, the Act applies to ongoing projects which are registered with the authority, the Act

cannot be said to be operating retrospectively. The provisions of the Act relied upon by the complainants for seeking interest cannot be called in to aid in derogation and ignorance of the provisions of the buyer's agreement. The interest is compensatory in nature and cannot be granted in derogation and ignorance of the provisions of the buyer's agreement. It is further submitted that the interest for the alleged delay demanded by the complainants is beyond the scope of the buyer's agreement. The complainants cannot demand any interest or compensation beyond the terms and conditions incorporated in the buyer's agreement.

xvii. That buyer's agreement further provides that compensation for any delay in delivery of possession shall only be given to such allottees who are not in default of the agreement and who have not defaulted in payment as per the payment plan incorporated in the agreement. The complainants, having defaulted in payment of instalments, is not entitled to any compensation under the buyer's agreement. Furthermore, in case of delay caused due to non- receipt of occupation certificate or any other permission/sanction from the competent authorities, no compensation shall be payable being part of circumstances beyond the power and control of the developer. It is further submitted that despite there being a number of defaulters in the project, the respondent itself infused funds into the project, earnestly fulfilled its obligations under the buyer's agreement and completed the project as expeditiously as possible in the facts and circumstances of the

case. Therefore, cumulatively considering the facts and circumstances of the present case, no delay whatsoever can be attributed to the respondent by the complainants. However, all these crucial and important facts have been deliberately concealed by the complainants from this honourable authority.

8. Copies of all the relevant documents have been filed and placed on record. Their authenticity is not in dispute. Hence, the complaint can be decided on the basis of these undisputed documents and submissions made by the parties.

E. Jurisdiction of the authority:

9. The plea of the respondent regarding rejection of complaint on ground of jurisdiction stands rejected. The authority observes that it has territorial as well as subject matter jurisdiction to adjudicate the present complaint for the reasons given below.

E. I Territorial jurisdiction

As per notification no. 1/92/2017-1TCP dated 14.12.2017 issued by Town and Country Planning Department, the jurisdiction of Real Estate Regulatory Authority, Gurugram shall be entire Gurugram District for all purpose with offices situated in Gurugram. In the present case, the project in question is situated within the planning area of Gurugram district. Therefore, this authority has complete territorial jurisdiction to deal with the present complaint.

E. II Subject matter jurisdiction

10. Section 11(4)(a) of the Act, 2016 provides that the promoter shall be responsible to the allottee as per agreement for sale. Section 11(4)(a) is reproduced as hereunder:

> ***Section 11(4)(a)***
>
> *Be responsible for all obligations, responsibilities and functions under the provisions of this Act or the rules and regulations made thereunder or to the allottees as per the agreement for sale, or to the association of allottees, as the case may be, till the conveyance of all the apartments, plots or buildings, as the case may be, to the allottees, or the common areas to the association of allottees or the competent authority, as the case may be;*
>
> ***Section 34-Functions of the Authority:***
>
> *34(f) of the Act provides to ensure compliance of the obligations cast upon the promoters, the allottees and the real estate agents under this Act and the rules and regulations made thereunder.*

So, in view of the provisions of the Act quoted above, the authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter leaving aside compensation which is to be decided by the adjudicating officer if pursued by the complainants at a later stage.

F. Findings on the objection raised by the respondent:

F.I Objection regarding maintainability of the complaint.

11. The respondent contended that the present complaint is not maintainable as it has not violated any provision of the Act.

The authority, in the succeeding paras of the order, has observed that the respondent is in contravention of the section 11(4)(a) read with proviso to section 18(1) of the Act by not handing over possession by the due date as per the agreement. Therefore, the complaint is maintainable.

G. Findings on the relief sought by the complainants

G.I Calculation for super area

12. The complainants in his complaint have submitted that he booked a unit admeasuring 1745 sq.ft. in the project "Spaze Privyt At4. The area of the said unit was increased to 1918 sq.ft. vide letter of offer of possession dated 01.12.2020 without giving any prior initimation to, or by taking any written consent from the allottee. The said fact has not been denied by the respondent in its reply. The allottee in the complaint prayed inter alia for directing the respondent to provide area calculation. Clause 1.2(d) is reproduced hereunder:

> *"1.2(d) Super Area*
>
> *The consideration of the Apartment is calculated on the basis of Super Area, and it has been made clear to the Apartment Allottee(s) by the Developer that the Super Area of the Apartment as defined in Annexure-I is tentative and subject to change.*

13. From the bare perusal of clause 1.2(d) of the agreement, there is evidence on the record to show that the respondent has allotted an approximate super area of 1745 sq.ft. and the area was tentative and subject to changes till the time of construction of the group housing complex. Clause 1.1 provides description of the property which mentions about sale of super and the buyer has signed the agreement. Also, by virtue of allotment letter dated 16.08.2011, the complainants had been made to understand and had agreed that the super area mentioned in the agreement was only a tentative area which was subject to the alteration till the time of construction of the complex. The respondent in its defence submitted that as per

the terms and conditions of the builder buyer's agreement, it was not bound to inform the allottee with regards to increase in the super area.

14. Relevant clauses of the agreement are reproduced hereunder:

*"**Clause 1(1.2) (e) (ii) Alterations in the lay out plan and design***

ii) That in case of any major alteration/modification resulting in excess of 10% change in the super area of the Apartment in the sole opinion of the DEVELOPER any time prior to and upon the grant of occupation certificate, The DEVELOPER shall intimate the APARTMENT ALLOTTEE(s) in writing the changes thereof and the resultant change, if any, in the Sale Price of the APARTMENT to be paid by him/her and the APARTMENT ALLOTTEE(S) agrees to deliver to the DEVELOPER in writing his/her consent or objections to the changes within fifteen (15) days from the date of dispatch by the DEVELOPER of such notice failing which the APARTMENT ALLOTTEE(s) shall be deemed to have given his/her full consent to all such alteration/modification and for payments, if any, to be paid in consequence thereof. If the written notice of the APARTMNET ALLOTTEE(S) shall be deemed to have given his/her full consent to all such alterations/modification and for payments, is any, to be paid in consequence thereof. If the written notice of the APARTMENT ALLOTTEE(s) is received by the DEVELOPER within fifteen (15) days of intimation in writing by the DEVELOPER indicating his/her/its non-consent/objection to such alterations/modifications as intimated by the DEVELOPER to the APARTMENT ALLOTTEE(s), then in such case, the Agreement shall be cancelled without further notice and the DEVELOPER shall refund the money received from the APARTMEN ALLOTTEE(s) after deducting Earnest Money within ninety(90) days from the date of initimation received by the DEVELOPER from the APARTMENT ALLOTTEE(s). On payment of the money after making deductions as stated above the DEVELOPER and/or the APARTMENT ALLOTTEE(S)shall be released and discharged from all its obligation and liabilities under this Agreement. In such a situation, the DEVELOPER shall have an absolute and unfettered right to allot, transfer, sell and assign the APARTMENT and all attendant rights and liabilities to a third party. It being specifically agreed that irrespective of any outstanding amount payable by the DEVELOPER to the APARTMENT ALLOTTEE(s), the APARTMENT ALLOTTEE(S) shall have no right, lien or charge on the APARTMENT in respect of which refund as contemplated by this clause is payable."

15. As per clause 1(1.2) (e)(ii) of the agreement, it is evident that the respondent has agreed to intimate the allottee in case of any major alteration/modification resulting in excess of 10% change in the super area of the apartment as per the policy guidelines of DGTCP as may be applicable from time to time and any changes approved by the competent authority shall automatically supersede the present approved layout plan/building plans of the commercial complex. The authority observes that the building plans for the project in question were approved by the competent authority on 06.06.2012 vide memo. No. ZP-699/JD(BS)/2012/9678. Subsequently, he buyer's agreement was executed inter se parties on 27.22.2011. Thereafter, the revised sanction plan was obtained by the respondent on 09.01.2020. A copy of the same has been annexed in the file. The super area once defined in the agreement would not undergo any change if there were no changes in the building plan. If there was a revision in the building plan, then also allottee should have been informed about the increase/decrease in the super area on account of revision of building plans supported with due justification in writing.

16. The authority therefore opines that until the justification/basis is given by the promoter for increase in super area, the promoter is not entitled to payment of any excess super area over and above what has been initially mentioned in the builder buyer agreement, least in the circumstances where such demand has been raised by the builder without giving

supporting documents and justification. The Act has made it compulsory for the builders/developers to indicate the carpet area of the flat, and the problem of super area has been addressed but regarding on-going projects where builder buyer agreements were entered into prior to coming into force the Real Estate (Regulation and Development) Act, 2016 matter is to be examined on case-to-case basis.

17. In the present complaint, the approximately super area of the unit in the buyer's agreement was shown to be 1745 sq.ft. and has now been 1918 sq.ft. at the time of offer of possession. Therefore, the area of the said unit can be said to be increased by 173 sq.ft. In other word, the area of the said unit is increased by 9.91%. The respondent, therefore, is entitled to charge for the same at the agreed rates since the increase in super area 173 sq. ft which is less than 10%. However, this will remain subject to the conditions that the flats and other components of the super area in the project have been constructed in accordance with the plans approved by the department/competent authorities. In view of the above discussion, the authority holds that the demand for extra payment on account of increase in the super area from 1745 sq.ft. to 1918 sq.ft. by the promoter from the complainants are legal but subject to condition that before raising such demands, details have to be given to the allottee and without justification of increase in super area any demand raised is quashed.

G II Preferential Location charges

18. The complainants have sought refund of the amount taken under the head of preferential location charges to the tune of Rs. 2,19,750/-, and 2,19,750/- on account of corner PLC and park faced PLC. It was pleaded by the complainants that they is not liable to pay that amount to the respondent charged illegally. However, the amount detailed above has been charged as per terms & conditions of BBA and payment plan signed by the complainants. A reference in this regard may be made to clause 1.2 of buyer's agreement dated 27.12.2011 providing as under:

"1.2 Consideration
a) Sale Price
*The Sale Price of the APARTMENT **("Sale Price")** payable by the APARTMENT ALLOTTEES) to the DEVELOPER inclusive of External Development Charges, infrastructure development Charges, Preferential Location Charges (wherever applicable) is **Rs. 65,17,563.00 (Rupees Sixty Five Lakhs Seventeen Thousand Five Hundred Sixty Three Only)** payable by the Apartment Allottee(s) as per the Payment Plan annexed herewith as Annexure -I. In addition the Apartment Allottee agrees and undertakes to pay Service Tax or any other tax as, may be demanded by the Developer in terms of applicable laws/guidelines.*

b) Preferential Location Charges (PLC) (wherever applicable)
*That apart from basic price the Apartment Allottee(s) shall be liable to pay fixed **Preferential Location Charges (PLC)** for certain Apartments in the Complex in case the Apartment Allottee(s) opts for any such Apartment. The PLC shall be payable for Apartment which are Park/landscape facing, Corner Apartment. Apartment on ground floor and/or on First to Fifth Floor, Terrace facing and 2BHK Apartment etc. It is further understood by the Apartment Allotte(s) that if due to change in layout plan or otherwise the Preferentially Located Apartment ceases to be preferentially located, the DEVELOPER shall be liable to refund only the amount of preferential location charges paid by the APARTMENT ALLOTTEES(S) without any interest and such refund shall be adjusted in the following installment or at the time of offer of possession of the Apartment as deem fit by the Developer. Conversely, if the non preferentially located Apartment becomes Preferentially Located, the Apartment Allottee(s) shall be liable to pay such charges towards Preferential Location as decided by **DEVELOPER at that time.***

19. It is not the case of complainants that he did not agree to pay PLC or the terms and conditions as agreed upon were not adhered to by the respondent. Even while signing payment plan dated 16.08.2011, the complainants were informed about the liability to pay these charges. So, now he cannot wriggle out from that commitment and take a plea that he is not liable to any amount on account of PLC

G.II Direct the respondent to prove the electrification, water, sewer and other mandatory facilities charges as per the standard rates or earned margins.

20. The complainant has raised issue w.r.t. to prove the electrification, water, sewer and other mandatory facilities charges as per the standard rates or earned margins. The complainant submitted that the respondent increases the super area from 1745 sq.ft. to 1918 sq.ft. and demand unjustified charging for electrification, water, sewer and other amenities and it is never notified to the complainant prior to the final offer letter. While issuing offer of possession of the allotted unit vide letter dated 01.12.2020, besides asking for payment of amount due, the respondent/builder also raised a demand of Rs. 2,74,127/-. It is pleaded by the respondent that as per buyer's agreement dated 27.12.2011 the allottee is liable to pay that amount.

21. Clause 1.2 of the buyer's agreement is reproduced below:

> *" **1.2. Consideration***
> ***a) Sale Price***
> *The Sale Price of the APARTMENT ("Sale Price") payable by the APARTMENT ALLOTTEE(s) to the DEVELOPER inclusive of*

External Development Charges, infrastructure development Charges Preferential Location Charges (whenever applicable) is Rs. 6,635,385/- (Rupees One Crore Fourteen Lakhs Seventy-Three Thousand One Hundred) payable by the Apartment Allottee(s) as per the Payment Plan annexed herewith as Annexure-1. In addition the Apartment Allottee agrees and undertakes to pay Service Tax or any other tax as, may be demanded by the Developer in terms of applicable laws/guidelines."

22. A perusal of clause 1.2 of the above-mentioned agreement shows the total sale price of the allotted unit as Rs. 73,78,755/- in addition to service tax or any other tax as per the demand raised in terms of applicable laws/guidelines. The payment plan does not mention separately the charges as being demanded by the respondent/builder in the heading detailed above. However, there is sub clause (vii) to clause 5 of that agreement providing the liability of the allottee to pay the extra charges on account of external electrification **as demanded by HUDA**. The relevant clause reproduced hereunder:

> *"**5. Electricity***
> *vii. That the Apartment Allottee(s) undertakes to pay extra charges on account of external electrification as demanded by HUDA."*

23. There is nothing no record that any demand in this regard has been raised by HUDA against the developer. So, the demand raised with regard to external electrification by the respondent/builder cannot said to be justified in any manner. Similarly, it is not evident from a perusal of builder agreement that the allottee is liable to pay separately for water, sewer and meter charges with GST. No doubt for availing and using those services, the allottee is liable to pay but not for setting up sewage treatment plant. However, for getting power connection through power meter, the

allottee is liable to pay as per the norm's setup by the electricity department.

G.III Delayed possession charges

24. In the present complaint, the complainants intend to continue with the project and is seeking delay possession charges as provided under the proviso to section 18(1) of the Act. Sec. 18(1) proviso reads as under:

> ***Section 18: - Return of amount and compensation***
>
> *If the promoter fails to complete or is unable to give possession of an apartment, plot or building, -*
> .....
>
> *Provided that where an allottee does not intend to withdraw from the project, he shall be paid, by the promoter, interest for every month of delay, till the handing over of the possession, at such rate as may be prescribed*

25. The clause 3(a) of the apartment buyer agreement (in short, agreement) provides the time period of handing over of possession and is reproduced below:

> ***3. Possession***
> ***a) Offer of possession.***
> *That subject to terms of this clause and subject to the APARTMENT ALLOTTEE(S) having complied with all the terms and conditions of this Agreement and not being in default under any of the provisions of this Agreement and further subject to compliance with all provisions, formalities, registration of sale deed, documentation, payment of all amount due and payable to the DEVELOPER by the APARTMENT ALLOTTEES) under this agreement etc., as prescribed by the DEVELOPER, the DEVELOPER proposes to hand over the possession of the APARTMENT within a period of thirty six months (excluding a grace period of six months) from the date of approval of building plans or date of signing of this Agreement whichever is later. It is however understood between the parties that the possession of various Blocks/Towers comprised in the Complex as also the various common facilities planned therein shall be ready & completed in phases and will be handed over to the allottees of different Block/Towers as and when completed and in a phased manner.*

26. At the outset, it is relevant to comment on the preset possession clause of the agreement wherein the possession has been subjected to all kinds of terms and conditions of this agreement and the complainants not being in default under any provisions of this agreement and compliance with all provisions, formalities and documentation as prescribed by the promoter. The drafting of this clause and incorporation of such conditions are not only vague and uncertain but so heavily loaded in favour of the promoter and against the allottee that even formalities and documentations etc. as prescribed by the promoter may make the possession clause irrelevant for the purpose of allottee and the commitment date for handing over possession loses its meaning.

27. The buyer's agreement is a pivotal legal document which should ensure that the rights and liabilities of both builders/promoters and buyers/allottee are protected candidly. The apartment buyer's agreement lays down the terms that govern the sale of different kinds of properties like residentials, commercials etc. between the buyer and builder. It is in the interest of both the parties to have a well-drafted apartment buyer's agreement which would thereby protect the rights of both the builder and buyer in the unfortunate event of a dispute that may arise. It should be drafted in the simple and unambiguous language which may be understood by a common man with an ordinary educational background. It should contain a provision with regard to stipulated time of delivery of possession of the apartment, plot or building, as the case may be and the right of the buyer/allottee in case of delay in possession of the unit. In pre-RERA period it was a

general practice among the promoters/developers to invariably draft the terms of the apartment buyer's agreement in a manner that benefited only the promoters/developers. It had arbitrary, unilateral, and unclear clauses that either blatantly favoured the promoters/developers or gave them the benefit of doubt because of the total absence of clarity over the matter.

28. The authority has gone through the possession clause of the agreement. At the outset, it is relevant to comment on the pre-set possession clause of the agreement wherein the possession has been subjected to all kinds of terms and conditions of this agreement and the complainants not being in default under any provisions of this agreements and in compliance with all provisions, formalities and documentation as prescribed by the promoter. The drafting of this clause and incorporation of such conditions are not only vague and uncertain but so heavily loaded in favour of the promoter and against the allottee that even a single default by the allottee in fulfilling formalities and documentations etc. as prescribed by the promoter may make the possession clause irrelevant for the purpose of allottee and the commitment date for handing over possession loses its meaning. The incorporation of such clause in the apartment buyer's agreement by the promoter is just to evade the liability towards timely delivery of subject unit and to deprive the allottee of his right accruing after delay in possession. This is just to comment as to how the builder has misused his dominant position and drafted such mischievous clause in the agreement and the allottee is left with no option but to sign on the dotted lines.

29. **Admissibility of grace period:** The respondent promoter has proposed to handover the possession of the unit within a period of 36 months (excluding a grace period of 6 months) from the date of approval and of building plans or date of signing of this agreement whichever is later. In the present case, the promoter is seeking 6 months' time as grace period. But the grace period is unqualified one and does not prescribe any precondition for the grant of grace period of 6 months. The said period of 6 months is for the exigencies beyond the control of the promoter. Therefore, the due date of possession comes out to be 06.12.2015.

30. **Admissibility of delay possession charges at prescribed rate of interest:** The complainants are seeking delay possession charges. However, proviso to section 18 provides that where an allottee does not intend to withdraw from the project, he shall be paid, by the promoter, interest for every month of delay, till the handing over of possession, at such rate as may be prescribed and it has been prescribed under rule 15 of the rules. Rule 15 has been reproduced as under:

> ***Rule 15. Prescribed rate of interest- [Proviso to section 12, section 18 and sub-section (4) and subsection (7) of section 19]***
>
> *(1) For the purpose of proviso to section 12; section 18; and sub-sections (4) and (7) of section 19, the "interest at the rate prescribed" shall be the State Bank of India highest marginal cost of lending rate +2%.:*
>
> *Provided that in case the State Bank of India marginal cost of lending rate (MCLR) is not in use, it shall be replaced by such benchmark lending rates which the State Bank of India may fix from time to time for lending to the general public.*

31. The legislature in its wisdom in the subordinate legislation under the provision of rule 15 of the rules, has determined the

prescribed rate of interest. The rate of interest so determined by the legislature, is reasonable and if the said rule is followed to award the interest, it will ensure uniform practice in all the cases.

32. Consequently, as per website of the State Bank of India i.e., https://sbi.co.in, the marginal cost of lending rate (in short, MCLR) as on date i.e., 15.03.2022 is @ 7.30%. Accordingly, the prescribed rate of interest will be marginal cost of lending rate +2% i.e., 9.30%.

33. The definition of term 'interest' as defined under section 2(za) of the Act provides that the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default. The relevant section is reproduced below:

> *"(za) "interest" means the rates of interest payable by the promoter or the allottee, as the case may be.*
> *Explanation. —For the purpose of this clause—*
> *(i) the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default.*
> (ii) *the interest payable by the promoter to the allottee shall be from the date the promoter received the amount or any part thereof till the date the amount or part thereof and interest thereon is refunded, and the interest payable by the allottee to the promoter shall be from the date the allottee defaults in payment to the promoter till the date it is paid;"*

34. Therefore, interest on the delay payments from the complainants shall be charged at the prescribed rate i.e., 9.30% by the respondent/promoter which is the same as is being

granted to the complainants in case of delayed possession charges.

35. On consideration of the documents available on record and submissions made by both the parties, the authority is satisfied that the respondent is in contravention of the section 11(4)(a) of the Act by not handing over possession by the due date as per the agreement. By virtue of clause 3(a) of the unit buyer's agreement executed between the parties on 27.12.2011, the developer proposed to hand over the possession of the apartment within a period of thirty-six (36) months (excluding a grace period of 6 months) from the date of approval of building plans or date of signing of this agreement whichever is later. The date of approvals of building plans being later, the due date of handing over of possession is reckoned from the date of approval of building plans and the grace period of 6 months is also allowed being unqualified/unconditional. Therefore, the due date of handing over of possession comes out to be 06.12.2015.

36. It is pleaded on behalf of the respondent that in complaint bearing no. ***1464 of 2019*** titled as ***Deepak Trikha Vs. Spaze Towers Pvt. Ltd.*** pertaining to the project "Spaze Privy at4" also subject matter of the complaint, disposed on 29.01.2020, the hon'ble authority allowed 139 days to be treated as zero period while calculating delayed possession charges. So, in this case also though the respondent has explained that the delay in completing the project was due to reasons such as the time taken for environment clearance, zoning plans, building plans approval from department of mines, zoology fire NOC, clearance from forest department and

Aravli NOC from which comes to be considerable period but in view of earlier decision of the authority, it be allowed grace of 139 days while calculating delay possession charges.

37. Though the respondent took a plea w.r.t giving 139 days of grace period for handing over possession of the allotted unit, the authority is of the view that the grace period of 6 months has already been allowed to the respondent being unqualified and the period of 139 days declared as zero period in the aforesaid complaint is already included in the grace period of 6 months. The respondent cannot be allowed grace period for two time. Therefore, the due date of handing over of possession 06.12.2015.

38. The respondent applied for the occupation certificate on 17.06.2020 and the same was granted by the competent authority on 11.11.2020. Copies of the same have been placed on record. The authority is of the considered view that there is delay on the part of the respondent to offer physical possession of the allotted unit to the complainants as per the terms and conditions of the buyer's agreement dated 27.12.2011 executed between the parties. It is the failure on part of the promoter to fulfil its obligations and responsibilities as per the buyer's agreement dated 27.12.2011 to hand over the possession within the stipulated period.

39. Section 19(10) of the Act obligates the allottee to take possession of the subject unit within 2 months from the date of receipt of occupation certificate. In the present complaint, the occupation certificate was granted by the competent authority on 11.11.2020, Therefore, in the interest of natural justice, the complainants

should be given 2 months' time from the date of offer of possession. This 2 months' of reasonable time is being given to the complainants keeping in mind that even after intimation of possession practically he has to arrange a lot of logistics and requisite documents including but not limited to inspection of the completely finished unit but this is subject to that the unit being handed over at the time of taking possession is in habitable condition. It is further clarified that the delay possession charges shall be payable from the due date of possession + six months of grace period is allowed i.e. 06.12.2015 till the expiry of 2 months from the date of offer of possession (01.12.2020) which comes out to be 01.02.2021.

40. Accordingly, the non-compliance of the mandate contained in section 11(4)(a) read with section 18(1) of the Act on the part of the respondent is established. As such the complainants are entitled to delay possession at prescribed rate of interest i.e. 9.30% p.a. w.e.f. 06.12.2015 till the expiry of 2 months from the date of offer of possession (01.12.2020) which comes out to be 01.02.2021 as per provisions of section 18(1) of the Act read with rule 15 of the rules and section 19(10) of the Act of 2016.

41. Also, the amount of Rs. 4,55,541/- towards compensation for delay in handing over possession shall be adjusted towards the delay possession charges to be paid by the respondent in terms of proviso to section 18(1) of the Act.

G. Directions of the authority:

42. Hence, the authority hereby passes this order and issue the following directions under section 37 of the Act to ensure compliance of obligation cast upon the promoter as per the function entrusted to the authority under section 34(f) of the Act of 2016:

i. The respondent is directed to pay the interest at the prescribed rate i.e. 9.30% per annum for every month of delay on the amount paid by the complainants from due date of possession + six months of grace period is allowed i.e. 06.12.2015 till the expiry of 2 months from the date of offer of possession (01.12.2020) which comes out to be 01.02.2021 The arrears of interest accrued so far shall be paid to the complainants within 90 days from the date of this order as per rule 16(2) of the rules.

ii. Also, the amount of Rs.4,55,541/- so paid by the respondent towards compensation for delay in handing over possession shall be adjusted towards the delay possession charges to be paid by the respondent in terms of proviso to section 18(1) of the Act.

iii. The complainants are directed to pay outstanding dues, if any, after adjustment of interest for the delayed period.

iv. The rate of interest chargeable from the complainants/allottees by the promoter, in case of default shall be charged at the prescribed rate i.e., 9.30% by the respondent/promoter which is the same rate of interest which the promoter shall be liable to pay the allottee, in case

of default i.e., the delay possession charges as per section 2(za) of the Act.

v. The respondent is directed to provide the calculations of super area of the project as well as of the allotted unit within a period of 30 days.

vi. The respondent shall not charge anything from the complainants which is not the part of buyer's agreement. The respondent is not entitled to charge holding charges from the complainants/allottees at any point of time even after being part of the builder buyer's agreement as per law settled by Hon'ble Supreme Court in civil appeal nos. 3864-3889/2020 on 14.12.2020

43. Complaint stands disposed of.

44. File be consigned to registry.

(Vijay Kumar Goyal)
Member

(Dr. K.K. Khandelwal)
Chairman
Haryana Real Estate Regulatory Authority, Gurugram

Dated: 15.03.2022