

**BEFORE THE HARYANA REAL ESTATE REGULATORY
AUTHORITY, GURUGRAM**

Complaint no. : 1163 of 2021
First date of hearing : 28.04.2021
Date of decision : 18.08.2021

Debarpita Banerjee
R/o: - Flat No. 1403, South City-1,
Tower-1, The Palms Gurugram- 122001

Complainant

Versus

1. M/s Supertech Limited.
 2. M/s Sarv Realtors Private Limited
- Both addressed at:** 1114,
11th floor, Hamkunt Chambers, 89,
Nehru Place, New Delhi- 110019

Respondents

CORAM:

Shri K.K. Khandelwal
Shri Samir Kumar
Shri Vijay Kumar Goyal

Chairman
Member
Member

APPEARANCE:

Sh. Shashikant Sharma
Sh. Bhrigu Dhami

Advocate for the complainant
Advocate for the respondents

ORDER

1. The present complaint dated 08.03.2021 has been filed by the complainant/allottee under section 31 of the Real Estate (Regulation and Development) Act, 2016 (in short, the Act) read with rule 28 of the Haryana Real Estate (Regulation and Development) Rules, 2017 (in short, the Rules) for violation of section 11(4)(a) of the Act wherein it is *inter alia* prescribed that the promoter shall be responsible for all

obligations, responsibilities and functions as provided under the provision of the Act or the rules and regulations made there under or to the allottee as per the agreement for sale executed *inter se*.

A. Unit and project related details

2. The particulars of unit details, sale consideration, the amount paid by the complainant, date of proposed handing over the possession, delay period, if any, have been detailed in the following tabular form:

S.No.	Heads	Information
1.	Project name and location	"Supertech Hues", Sector- 68, Gurugram.
2.	Project area	32.83 acres (As per the RERA Registration)
3.	Nature of the project	Group Housing Project
4.	DTCP license no. and validity status	106 of 2013 and 107 of 2013 dated 26.12.2013 valid till 25.12.2017
5.	Name of licensee	Sarv Realtors Private Limited
6.	RERA Registered/ not registered	Registered vide no. 182 of 2017 dated 04.09.2017. (Tower No. A to H, K, M to P and T, V, W)
7.	RERA registration valid up to	31.12.2021
8.	Unit no.	N/2304, 23 rd floor, tower- N [Page no. 25 of complaint]
9.	Unit measuring	1430 sq. ft. [super area]



10.	Date of execution of buyer developer agreement	26.06.2014 [page no. 24 of complaint]
11.	Date of execution of memorandum of understanding	26.06.2014 [page no. 24 of complaint]
12.	Date of execution of supplement loan agreement	22.02.2018 [page no. 39 of complaint]
13.	Payment plan	Subvention payment plan [Page no. 26 of complaint]
14.	Total consideration	Rs.1,14,59,500/- [as per payment plan page no. 26 of complaint]
15.	Total amount paid by the complainant	Rs.1,07,12,637 /- [as per outstanding statement dated 06.09.2019 page no. 61 of complaint]
16.	Due date of delivery of possession as per clause E (24) of the buyer developer agreement by September 2017 plus 6 months grace period upto the offer letter of possession or actual physical possession whichever is earlier. [Page 31 of complaint]	30.09.2017 [Note: - 6 Months grace period is not allowed]
17.	Delay in handing over possession till the date of order i.e. 18.08.2021	3 years 10 months and 19 days
18.	Occupation certificate	Not obtained
19.	Status of the project	On going

B. Facts of the complaint

3. The complainant has made the following submissions in the complaint: -

- I. That the respondent/developer had advertised and represented that respondent are having well known project namely

- “Supertech Hues” at Sector 68, Gurugram where respondent is going to develop flats under the categories of 2BHK/3BHK/4BHK. That trusting upon pamphlets, inducement and advertisement of the respondent, complainant has shown her willingness to purchase a flat in the said project of the respondent.
- II. That the complainant after going through the inducement of respondent/developer wherein he has given huge advertisement and offers on the project shown her willingness to book/purchase a unit no. N/2304 measuring 1430 sq. ft. i.e. 2 BHK + Study room on floor 23rd at the total sale consideration of Rs.1,14,59,500/- The said flat was booked on 21.03.2014 and the buyer developer agreement was also executed between complainant and respondent on 26.06.2014. That as per terms and conditions of the buyer developer agreement, respondents were supposed to handover the flat up to September 2017.
- III. That at the time of booking of the flat respondent had offered “subvention scheme”. That against the said scheme complainant had to apply for loan from HDFC Bank and complainant was required to pay 95% immediately through bank loan as well as through own contribution. After the said scheme, a MOU was also executed between complainant and respondent on dated 26.06.2014 and complainant had taken a loan of Rs.90,00,000/-



from HDFC Bank. It is respectfully submitted that the complainant has made a total sum of Rs. 1,07,17,292 till date.

IV. That according to the scheme after completion of 36 months the payment of EMI to the bank would have to pay by respondent/ developer. But despite completion of the time it is observed that respondent miserably failed to complete the project on time. Side by side respondent could not **honour** the commitment made by respondent regarding the payment of EMI to the bank after completion of statutory period.

V. That respondent miserably failed to pay even a single EMI from November 2018 to till date. It is respectfully submitted that in this regard respondent has sent a letter in which they have accepted that the EMI is pending from November 2018 to till February 2020. It is submitted that respondent project is still not completed and only on the basis of respondent assurance complainant made a request with the bank for home loan. As such, complainant has to pay the EMI to the bank. As such, complainant made request on various E-mails to respondent No. 1 to pay the EMI directly to the bank. But respondent has not considered the genuine request of complainant and also ignored the email sent to respondent. It is submitted that on 08.07.2020 respondent sent an email in which they mentioned that the complainant has not made the payment as per agreed terms of

MOU and huge payment has pending against the complainant. It is pertinent to mention here that on 10.07.2020 complainant sent a reply to respondent e-mail dated 08.07.2020. It is respectfully submitted that complainant had made a total sum of Rs. 1,07,17,292/- till date and in this regard, respondent issued an outstanding statement of account of the complainant.

VI. That on 23.01.2020 respondent/developer sent an E-mail to complainant wherein it was indicated that on the directions of HRERA that henceforth the respondent no. 2 will be considered as promoter. That there is absolutely no communication /contract/ agreement between respondent no. 2 and complainant. That complainant visited respondent personally as well as made various telephonic talks to release the EMI, but respondents are adamant and have not released even a single EMI paid to complainant or to the bank. From the above it revealed that respondents have cheated and defrauded with complainant from the very beginning to till date and wants to grab/forfeit the hard-earned money of complainant.

VII. That due to delay in handing over the possession and cheating and fraud committed by respondent, complainant is no more interested to show her willingness to proceed further. That the complainant sent a legal notice through his counsel on dated 24.12.2020 for refund the amount of Rs.1,14,59,500/- along with

18 % interest from the date of booking. It is also respectfully submitted that respondent neither send any reply nor refunded the amount of Rs.1,14,59,500/-. This is the information for the Hon'ble authority that the complainant made a payment of Rs. 1,07,17,292/- till date.

C. Relief(s) sought by the complainant:

4. The complainant has sought following relief(s):

- (i) Direct the respondent(s) to pay interest @ 10.75% per annum on the amount already paid by the complainant i.e. Rs.1,07,17,292/- from the due date of possession September 2017 till handing over the physical possession of the flat;
- (ii) To direct the respondent to pay the pending bank loan EMI from November 2018 to till handing over the physical possession of the unit;
- (iii) To direct the respondent that after payment of the above amount of interest and pending bank loan emi, the possession should be handed over to the complainant within the stipulated time period as per the direction of the hon'ble authority;

5. On the date of hearing, the authority explained to the respondents/promoters about the contravention as alleged to have been committed in relation to section 11(4)(a) of the Act to plead guilty or not to plead guilty.

D. Reply by the respondent

6. The respondent has contested the complaint on the following grounds.

The submissions made therein, in brief are as under: -

- I. That the complainant booked an apartment being number no. 2304 in tower N, on 23rd floor, having a super area of 1430 sq. ft. (approx.) for a total consideration of Rs.1,14,59,500/- vide a booking form;
- II. That consequentially, after fully understanding the various contractual stipulations and payment plans for the said apartment, the complainant executed the flat buyer agreement dated 26.06.2014. Thereafter, further submitted that as per clause 24 of the terms and conditions of the agreement, the possession of the apartment was to be given by September 2017, with an additional grace period of 6 months.
- III. That as per clause 24 of the agreement, compensation for delay in giving possession of the apartment would not be given to allottees akin to the complainant who has booked their apartments under any special scheme such as 'No EMI till offer of possession, under a subvention scheme.' Further, it was also categorically stipulated that any delay in offering possession due to 'Force Majeure' conditions would be excluded from the aforesaid possession period. That as per clause 25 of agreement, possession of the

apartment would only be given to the allottees, after payment of all dues.

- IV. That in interregnum, the pandemic of covid19 gripped the entire nation since March 2020. The Government of India has itself categorized the said event as a 'Force Majeure' condition, which automatically extends the timeline of handing over possession of the apartment to the complainant. Thereafter, it would be apposite to note that the construction of the Project is in full swing, and the delay if at all, has been due to the government-imposed lockdowns which stalled any sort of construction activity. Till date, there are several embargos qua construction at full operational level.
- V. That the said project is registered with this Hon'ble authority vide registration no. 182 of 2017 dated 04.09.2017 and the completion date as per the said registration is 30.12.2021.
- VI. That the delay if at all, has been beyond the control of the answering respondent and as such extraneous circumstances would be categorized as 'Force Majeure', and would extend the timeline of handing over the possession of the unit, and completion the project.
- VII. The delay on construction was on account of reasons that cannot be attributed to it. It is most pertinent to state that the flat buyer agreement provide that in case the developer/respondent delays

in delivery of unit for reasons not attributable to the developer/ respondent, then the Developer/respondent shall be entitled to proportionate extension of time for completion of the said project. The relevant clause which relates to the time for completion, offering possession extension to the said period are "clause 24 under the heading "possession of allotted floor/ apartment" of the "allotment agreement". The respondent seeks to rely on the relevant clause of the agreement at the time of arguments.

- VIII. The force majeure clause, it is clear that the occurrence of delay in case of delay beyond the control of the respondent, including but not limited to the dispute with the construction agencies employed by it for completion of the project is not a delay on account of the respondent for completion of the project.
- IX. That the timeline stipulated under the flat buyer agreement was only tentative, subject to force majeure reasons which are beyond the control of the respondent. The respondent in an endeavor to finish the construction within the stipulated time, had from time to time obtained various licenses, approvals, sanctions, permits including extensions, as and when required. Evidently, the respondent had availed all the licenses and permits in time before starting the construction;



- X. That apart from the defaults on the part of the allottees, like the complainant herein, the delay in completion of project was on account of the following reasons/ circumstances that were above and beyond the control of the respondent:
- shortage of labour/workforce in the real estate market as the available labour had to return to their respective states due to guaranteed employment by the Central/State Government under NREGA and JNNURM Schemes;
 - that such acute shortage of labour, water and other raw materials or the additional permits, licenses, sanctions by different departments were not in control of the respondent and were not at all foreseeable at the time of launching of the project and commencement of construction of the complex. The respondent cannot be held solely responsible for things that are not in control of the respondent.
- XI. The respondent has further submitted that the intention of the force majeure clause is to save the performing party from the consequences of anything over which he has no control. It is no more *res integra* that force majeure is intended to include risks beyond the reasonable control of a party, incurred not as a product or result of the *negligence or malfeasance* of a party, which have a materially adverse effect on the ability of such party to perform its obligations, as where non-performance is caused

by the usual and natural consequences of external forces or where the intervening circumstances are specifically contemplated. Thus, in light of the aforementioned, it is most respectfully submitted that the delay in construction, if any, is attributable to reasons beyond the control of the respondent and as such it may be granted reasonable extension in terms of the allotment letter.

- XII. It is public knowledge, and several courts and quasi-judicial forums have taken cognizance of the devastating impact of the demonetisation of the Indian economy, on the real estate sector. The real estate sector is highly dependent on cash flow, especially with respect to payments made to labourers and contractors. The advent of demonetisation led to systemic operational hindrances in the real estate sector, whereby the respondent could not effectively undertake construction of the project for a period of 4-6 months. Unfortunately, the real estate sector is still reeling from the aftereffects of demonetisation, which caused a delay in the completion of the project. The said delay would be well within the definition of 'Force Majeure', thereby extending the time period for completion of the project.
- XIII. That the complainant has not come with clean hands before this authority and have suppressed the true and material facts from this authority. It would be apposite to note that the complainant

is a mere speculative investor who has no interest in taking possession of the apartment. In fact, a bare perusal of the complaint would reflect that she has cited 'financial incapacity' as a reason, to seek a refund of the monies paid by her for the apartment. In view thereof, this complaint is liable to be dismissed at the threshold.

- XIV. The respondent has submitted that the completion of the building is delayed by reason of non-availability of steel and cement or other building materials and water supply or electric power and slow down strike as well as insufficiency of labour force which is beyond the control of respondent and if non-delivery of possession is as a result of any act and in the aforesaid events, the respondent shall be liable for a reasonable extension of time for delivery of possession of the said premises as per terms of the agreement executed by the complainant and the respondent. The respondent and its officials are trying to complete the said project as soon as possible and there is no malafide intention of the respondent to get the delivery of project, delayed, to the allottees. It is also pertinent to mention here that due to orders also passed by the Environment Pollution (Prevention & Control) Authority, the construction was been stopped for a considerable period day due to high rise in pollution in Delhi NCR.

- XV. That the enactment of RERA Act is to provide housing facilities with modern development infrastructure and amenities to the allottees and to protect the interest of allottees in the real estate sector market. The main intension of the respondent is just to complete the project within stipulated time submitted before the authority. According to the terms of the agreement also, it is mentioned that all the amount of delay possession will be completely paid/adjusted to the complainant at the time final settlement on slab of offer of possession. The project is ongoing project and construction is going on.
- XVI. That the respondent further submitted that the Central Government has also decided to help bonafide builders to complete the stalled projects which are not constructed due to scarcity of funds. The Central Government announced Rs.25,000 Crore to help the bonafide builders for completing the stalled/unconstructed projects and deliver the homes to the homebuyers. It is submitted that the respondent/ promoter, being a bonafide builder, has also applied for realty stress funds for its Gurgaon based projects.
- XVII. That compounding all these extraneous considerations, the ***Hon'ble Supreme Court vide order dated 04.11.2019***, imposed a blanket stay on all construction activity in the Delhi- NCR region. It would be apposite to note that the 'Hues' project of the

respondent was under the ambit of the stay order, and accordingly, there was next to no construction activity for a considerable period. It is pertinent to note that similar stay orders have been passed during winter period in the preceding years as well, i.e. 2017-2018 and 2018-2019. Further, a complete ban on construction activity at site invariably results in a long-term halt in construction activities. As with a complete ban the concerned labour was let off and they travelled to their native villages or look for work in other states, the resumption of work at site became a slow process and a steady pace of construction as realized after long period of time.

XVIII. The respondent has further submitted that graded response action plan targeting key sources of pollution has been implemented during the winters of 2017-18 and 2018-19, These short-term measures during smog episodes include shutting down power plant, industrial units, ban on construction, ban on brick kilns, action on waste burning and construction, mechanized cleaning of road dust, etc. This also includes limited application of odd and even scheme.

XIX. That the pandemic of covid-19 has had devastating effect on the world-wide economy. However, unlike the agricultural and tertiary sector, the industrial sector has been severally hit by the pandemic. The real estate sector is primarily dependent on its

labour force and consequentially the speed of construction. Due to government-imposed lockdowns, there has been a complete stoppage on all construction activities in the NCR Area till July 2020. In fact, the entire labour force employed by the respondent was forced to return to their hometowns, leaving a severe paucity of labour. Till date, there is shortage of labour, and as such the respondent has not been able to employ the requisite labour necessary for completion of its projects. The Hon'ble Supreme Court in the seminal case of *Gajendra Sharma v. UOI & Ors, as well Credai MCHI & Anr. V. UOI & Ors*, has taken cognizance of the devastating conditions of the real estate sector, and has directed the UOI to come up with a comprehensive sector specific policy for the real estate sector. According to Notification no. **9/3-2020 HARERA/GGM (Admn) dated 26.5.2020**, passed by this hon'ble authority, registration certificate date upto 6 months has been extended by invoking clause of force majeure due to spread of corona-virus pandemic in the country, which is beyond the control of respondent.

XX. The respondent no. 1 further submitted that the authority vide its Order dated 26.05.2020 had acknowledged the covid-19 as a force majeure event and had granted extension of six months period to ongoing projects. Furthermore, it is of utmost importance to point out that vide notification dated 28.05.2020,

the Ministry of Housing and Urban Affairs has allowed an extension of 9 months vis-à-vis all licenses, approvals, and completion dates of housing projects under construction which were expiring post 25.03.2020 in light of the force majeure nature of the covid pandemic that has severely disrupted the workings of the real estate industry.

XXI. That the pandemic is clearly a 'Force Majeure' event, which automatically extends the timeline for handing over possession of the apartment.

7. Copies of all the relevant documents have been filed and placed on the record. Their authenticity is not in dispute. Hence, the complaint can be decided on the basis of these undisputed documents.

E. Jurisdiction of the authority

The authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter as per provisions of section 11(4)(a) of the Act leaving aside compensation which is to be decided by the adjudicating officer if pursued by the complainants at a later stage.

F. Findings on the objections raised by the respondent

F.I. Objection regarding entitlement of DPC on ground of complainant being an investor.

8. The respondent has taken a stand that the complainant is the investor and not consumer, therefore, she is not entitled to the protection of the Act and thereby not entitled to file the complaint under section 31 of

the Act. The respondent also submitted that the preamble of the Act states that the Act is enacted to protect the interest of consumers of the real estate sector. The authority observes that the respondent is correct in stating that the Act is enacted to protect the interest of consumers of the real estate sector. It is settled principle of interpretation that preamble is an introduction of a statute and states main aims & objects of enacting a statute but at the same time, preamble cannot be used to defeat the enacting provisions of the Act. Furthermore, it is pertinent to note that any aggrieved person can file a complaint against the promoter if it contravenes or violates any provisions of the Act or rules or regulations made thereunder. Upon careful perusal of all the terms and conditions of the apartment buyer's agreement, it is revealed that the complainant is buyer and paid total price of **Rs.1,07,12,637/-** to the promoter towards purchase of an apartment in the project of the promoter. At this stage, it is important to stress upon the definition of term allottee under the Act, the same is reproduced below for ready reference:

"2(d) "allottee" in relation to a real estate project means the person to whom a plot, apartment or building, as the case may be, has been allotted, sold (whether as freehold or leasehold) or otherwise transferred by the promoter, and includes the person who subsequently acquires the said allotment through sale, transfer or otherwise but does not include a person to whom such plot, apartment or building, as the case may be, is given on rent;"

9. In view of above-mentioned definition of "allottee" as well as all the terms and conditions of the apartment buyer's agreement executed



between promoter and complainant, it is crystal clear that the complainant is an allottee(s) as the subject unit was allotted to her by the promoter. The concept of investor is not defined or referred in the Act. As per the definition given under section 2 of the Act, there will be "promoter" and "allottee" and there cannot be a party having a status of "investor". The Maharashtra Real Estate Appellate Tribunal in its order dated 29.01.2019 in appeal no. 000600000010557 titled as ***M/s Srushti Sangam Developers Pvt. Ltd. Vs. Sarvapriya Leasing (P) Lts. And anr.*** has also held that the concept of investor is not defined or referred in the Act. Thus, the contention of promoter that the allottee being an investor is not entitled to protection of this Act also stands rejected.

F. II. Objection regarding the respondent is reiterating that the project is being delayed because of force majeure circumstances and contending to invoke the force majeure clause.

10. From the bare reading of the possession clause of the buyer developer agreement, it becomes very clear that the possession of the apartment was to be delivered by **September 2017**. The respondent in its contention pleaded the force majeure clause on the ground of Covid-19. The High Court of Delhi in case no. ***O.M.P (I) (COMM.) No. 88/2020 & I.As. 3696-3697/2020 title as M/S HALLIBURTON OFFSHORE SERVICES INC VS VEDANTA LIMITED & ANR. 29.05.2020*** held that *The past non-performance of the Contractor cannot be condoned due to the*

COVID-19 lockdown in March 2020 in India. The Contractor was in breach since September 2019. Opportunities were given to the Contractor to cure the same repeatedly. Despite the same, the Contractor could not complete the Project. The outbreak of a pandemic cannot be used as an excuse for non-performance of a contract for which the deadlines were much before the outbreak itself. Now this means that the respondent/promoter has to complete the construction of the apartment/building by December 2019. It is clearly mentioned by the respondent/promoter for the same project, in complaint no. 2916 of 2020 (on page no. 28 of the reply) that only 42% of the physical progress has been completed in the project. The respondent/promoter has not given any reasonable explanation as to why the construction of the project is being delayed and why the possession has not been offered to the complainant/allottee by the promised/committed time. The lockdown due to pandemic in the country began on 25.03.2020. So the contention of the respondent/promoter to invoke the force majeure clause is to be rejected as it is a well settled law that ***"No one can take benefit out of his own wrongs"***. Moreover, there is nothing on record to show that the project is near completion, or the developer applied for obtaining occupation certificate. Rather, it is evident from its submissions that the project is completed upto 42% and it may take some more time to get occupation certificate. Thus, in such a situation,



the plea with regard to force majeure on ground of Covid- 19 is not sustainable.

G. Findings on the relief sought by the complainant

G.I Direct the respondent to pay interest @10.75% per annum on the amount already paid by the complainant i.e. Rs.1,07,17,292/- from the due date of possession of the flat .

11. In the present complaint, the complainant intends to continue with the project and is seeking delay possession charges as provided under the proviso to section 18(1) of the Act. Sec. 18(1) proviso reads as under.

"Section 18: - Return of amount and compensation

18(1). If the promoter fails to complete or is unable to give possession of an apartment, plot, or building, —

.....
Provided that where an allottee does not intend to withdraw from the project, he shall be paid, by the promoter, interest for every month of delay, till the handing over of the possession, at such rate as may be prescribed."

12. Clause I (25) of the allotment letter provides for handing over of possession and is reproduced below: -

"E POSSESSION OF UNIT: -

24. The possession of the unit shall be given in 42 months i.e. by September 2017 or extended period as permitted by the agreement. However, the developer hereby agrees to compensate the Buyer(s) @ Rs. 5.00/-(five rupees only) per sq. ft. of super area of the unit per month for any delay in handing over possession of the unit beyond the given period plus the grace period of 6 months and up to the offer letter of possession or actual physical possession whichever is earlier to cover any unforeseen circumstances. Upon receiving the Offer Letter of Possession, the Buyer(s) shall within time stipulated, take possession of the unit by executing sale deed, undertaking, maintenance agreement and any other documents as prescribed, the Developer shall be entitled to cancel the agreement and forfeit the 15% of the total cost/price of the unit and refund the balance amount to the buyer(s) without any interest."

13. The authority has gone through the possession clause of the agreement and observes that this is a matter very rare in nature where builder has specifically mentioned the date of handing over possession rather than specifying period from some specific happening of an event such as offer letter of possession or actual physical possession whichever is earlier. This is a welcome step, and the authority appreciates such firm commitment by the promoter regarding handing over of possession but subject to observations of the authority given below.
14. At the outset, it is relevant to comment on the preset possession clause of the agreement wherein the possession has been subjected to all kinds of terms and conditions of this agreement and application, and the complainant not being in default under any provisions of this agreement and compliance with all provisions, formalities and documentation as prescribed by the promoter. The drafting of this clause and incorporation of such conditions are not only vague and uncertain but so heavily loaded in favour of the promoter and against the allottee that even a single default by the allottee in fulfilling formalities and documentations etc. as prescribed by the promoter may make the possession clause irrelevant for the purpose of allottee and the commitment date for handing over possession loses its meaning. The incorporation of such clause in the allotment letter by



the promoter is just to evade the liability towards timely delivery of subject unit and to deprive the allottee of his right accruing after delay in possession. This is just to comment as to how the builder has misused his dominant position and drafted such mischievous clause in the agreement and the allottee is left with no option but to sign on the dotted lines.

15. **Admissibility of grace period:** As per clause E (24) of the buyer developer agreement, the possession of the allotted unit was supposed to be offered by the September 2017 with a grace period of 6(six) months i.e. March 2018. There is nothing on record to show that the respondent has completed the project in which the allotted unit is situated and has applied for occupation certificate by September 2017. Rather, it is evident from the pleadings of the respondent that the construction of the project is upto 42% complete and the entire project may take some time to get it completed and thereafter make offer of possession to the allottee. So in view of these facts, the developer can't be allowed grace period of 6 months more beyond September 2017 as mentioned in clause E (24) in the buyer developer agreement.

16. **Admissibility of delay possession charges at prescribed rate of interest:** The complainant is seeking delay possession charges at the rate of 10.75% p.a. However, proviso to section 18 provides that where an allottee does not intend to withdraw from the project, he

shall be paid, by the promoter, interest for every month of delay, till the handing over of possession, at such rate as may be prescribed and it has been prescribed under rule 15 of the rules. Rule 15 has been reproduced as under:

Rule 15. Prescribed rate of interest- [Proviso to section 12, section 18 and sub-section (4) and subsection (7) of section 19]

(1) For the purpose of proviso to section 12; section 18; and sub-sections (4) and (7) of section 19, the "interest at the rate prescribed" shall be the State Bank of India highest marginal cost of lending rate +2%.

Provided that in case the State Bank of India marginal cost of lending rate (MCLR) is not in use, it shall be replaced by such benchmark lending rates which the State Bank of India may fix from time to time for lending to the general public.

17. The legislature in its wisdom in the subordinate legislation under the provision of rule 15 of the rules, has determined the prescribed rate of interest. The rate of interest so determined by the legislature, is reasonable and if the said rule is followed to award the interest, it will ensure uniform practice in all the cases.
18. Consequently, as per website of the State Bank of India i.e., <https://sbi.co.in>, the marginal cost of lending rate (in short, MCLR) as on date i.e., **18.08.2021** is 7.30%. Accordingly, the prescribed rate of interest will be marginal cost of lending rate +2% i.e., 9.30%.
19. The definition of term 'interest' as defined under section 2(z) of the Act provides that the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default. The relevant section is reproduced below:



"(za) "interest" means the rates of interest payable by the promoter or the allottee, as the case may be.

Explanation. —For the purpose of this clause—

- (i) the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default;*
- (ii) the interest payable by the promoter to the allottee shall be from the date the promoter received the amount or any part thereof till the date the amount or part thereof and interest thereon is refunded, and the interest payable by the allottee to the promoter shall be from the date the allottee defaults in payment to the promoter till the date it is paid;"*

20. Therefore, interest on the delayed payments from the complainant shall be charged at the prescribed rate i.e., **9.30%** by the respondent/promoter which is the same as is being granted her in case of delayed possession charges.

G. II To pay pending bank loan EMI from November 2018 to till handing over the physical possession of the allotted unit and after payment of the said amount of interest and pending bank loan EMI, the possession should be handed over to the complainant within the stipulated time period as per the direction of the authority.

21. **Subvention Scheme:** - A subvention scheme is a financial plan wherein the buyer pays some value of the total property at the time of booking the property. This amount includes registration fee, stamp duty, GST etc. After the initial payment or a couple of payments, the bank or the financial institute pay the remaining amount of the property at various stages of construction making it a construction linked plan. Once a certain amount of payment is done, the buyer pays the remaining amount along with the bank equally at the time of possession. The cost of interest is borne by the builder for a limited

period and the buyer can repay the amount to the bank in EMI later. In these type of cases despite an agreement for sale entered into between the builder and the buyer, sometimes there is execution of two or more documents in the shape of memorandum of understanding (MoU) and tripartite agreement (TPA). In the builder buyer agreement, there are as usual terms and conditions of sale of allotted unit, payment of its price, delivery of possession by certain dates and the payment schedule etc. In the second document i.e. MoU, there are certain conditions with regard to payment of the price of the allotted unit by the buyer to the builder and payment of interest of that amount by the builder to the financial institution for a limited period i.e. either upto the date of offer possession or thereafter. In the third case there is a triparty agreement between the buyer, builder, and the financial institution to pay the remaining amount of the allotted unit to the builder on behalf of the buyer by the financial institution and payment of interest on that amount by the builder to the financial institution for a certain period i.e. either upto date offer of possession or till the time of delivery of possession the MoU and tripartite agreements fall within the definition of the agreement fall within the definition of agreement of sale and can be enforced by the regulatory authority in view of the provisions of Real Estate Regulation and Development Act, 2016 and held by the National Consumer Dispute Redressal Commission in case of IDBI Bank Limited Vs Parkash Chand



Sharma and Anr, 2018(iii) National Consumer Protection Judgement, 45 and formed by the hon'ble Apex court of land in Bikram Chatterji Vs Union of India and Ors. In writ petition no. 940 of 2017 decided on 23.07.2019 and wherein it was held that when the builder fails with the obligations under the subvention scheme thereby causing a double loss to the allottee then, the court can intervene, and the builder has to comply with the same in case it is proved that there was a diversion of funds.

22. Under the subvention scheme, there is a tri-partite agreement between the allottee, financial institution and developer wherein the financial institution is required to release the loan amount sanctioned in favour of the allottee to the builder as per the schedule of construction. Further, it is an obligation on the part of the builder to pay the pre-EMI interest till the date of offer of possession to the financial institution on behalf of the allottee.
23. In the instant complaint, the allottee and the developer entered into a memorandum of understanding dated 26.06.2014 whereby as per clause (b) the developer has agreed that the tenure of subvention scheme shall be 36 months and the developer propose to offer possession of the booked unit to the buyer within said time frame. However, if the possession gets delayed due to any reason, then the developer has agreed to pay the pre-Emi only to the buyer even after 36 months. Further, as per clause (c) of the memorandum of

understanding, the scheme will become operative and effective when the buyer shall pay 95% of the total sale consideration of the said unit to the developer and the balance 5% will be paid at time of possession.

The said clause is reproduced as under: -

“(b) That the tenure of this subvention scheme, as approved by HDFC Limited is 36 months. The developer expects to offer of possession of the booked unit to the buyer by that time. However, if due to any reason, the possession offer of the booked unit gets delayed, then the Developer undertakes to pay the pre-EMI only to the Buyer even after 36 months. The payment of Pre EMI shall continue till offer of possession with regards to the booked flat is issued to the buyer”.

“(c) That the present scheme shall become operative and effective when the Buyer shall pay 95% of the Total Sale Price of the said Flat to the Developer through the bank loan as well as through his/her own contribution. The balance 5% will be paid at the time of possession”

Further, clause (e) of the memorandum of understanding provides that from the date of offer of possession letter, the subvention scheme shall be treated as closed and the buyer shall be solely liable to pay the entire EMI of her bank. Also, clause (f) of the said MoU states as under:

*“(e) **Possession & Closer of Scheme:** - That the Buyer shall take the possession of the flat within 30 days of having received the Offer of Possession Letter by the Developer. From the date of Offer of Possession Letter, the present scheme shall be treated as closed and buyer shall be solely liable to pay the entire EMI of his bank loan.”*

“(f) That the present Memorandum of Understanding is in addition to the Allotment Letter executed between the parties and all other conditions/situations not covered under this MOU shall be governed by the terms and of the Allotment Letter and company policies.”

24. The authority observes that no doubt, it is the duty of the allottee to make necessary payments in the manner and within the time specified in the agreement for sale as per the obligations u/s 19(6) and 19(7) of the Act reduced into writing or as mutually agreed to between the



promoter and allottee and are covered under section 19(8) of the Act. But the memorandum of understanding and tri-partite agreement both stipulate that the payments are subject to handing over of the possession of the unit within stipulated period as per the agreement to sell. So, the said documents being supplementary or incidental thereto are legally enforceable against the promoter. Hence, it cannot absolve himself from its liability from paying the pre-EMI's.

25. The ***National Consumer Disputes Redressal Forum, New Delhi in the case of IDBI Bank Ltd. Vs. Prakash Chand Sharma & Ors., (Supra)*** observed that the complainants drew our attention to the special payment plan, the terms and conditions whereof are detailed as follows: -

"This special plan has been designed through a special arrangement with IDBI Bank Ltd. In order to avail of this plan the buyer shall have to take Home Loan only through IDBI Bank Ltd.

Under this special payment plan the buyer shall have no liability whatever towards paying any interest or Pre EMI till the time of possession of the apartment. All interest accrued during the period till the time of possession shall stand waived off with respect to the buyer.

The obligation of the buyer to pay his EMIs shall be applicable after the possession of the apartment as per the standard terms of IDBI Bank Ltd. (or as specifically agreed between the buyer and the bank through the loan agreement) In the event the buyer wishes to terminate the Apartment Buyers Agreement for any reason whatsoever prior to taking over possession and registration of the property in his/her favour, then he/she shall be liable to pay to 'M/s. Amy HomeServices Ltd. the entire interest amount (with the prescribed 18% penal interest) that has been paid off during the period till the date".

26. Under the special payment plan, the buyer has no liability whatsoever towards paying any interest or pre EMIs till the offer of possession and all interest amount accrued during the period till the time of

possession would stand waived off with respect to the buyer if it is proved that the builder violated the terms and conditions of contractual obligations contained in the builder buyer agreement/tripartite agreement/memorandum of understanding respectively.

27. Therefore, the terms and conditions of allotment and/or the buyer's agreement, memorandum of understanding and tri-partite agreement clearly shows that the developer is under liability to pay the pre- EMIs or interest part of the loan amount received, and any non-compliance shall be in violation of section 11(4) of the Act in the event promoter fails to keep its obligations under subvention scheme. In such cases, the allottee has all the right to seek relief under the RERA Act under section 31 which states that any aggrieved person may file a complaint with the authority or adjudicating officer for any violation or contravention of the provisions of RERA or the rules and regulations framed thereunder against any promoter or real estate agent and the authority may give a direction to the respondent/builder to pay EMI so that the home buyer does not get any notice from the bank or financial institution. A similar direction in this regard was issued by the hon'ble Apex court in ***Supertech Limited VS Emerald Court owner Resident Welfare Association & Others*** in SLP(C) no.11595/2014 dated 31.08.2021. *"The Amicus Curiae submitted that if the buildings are ordered to be demolished, the appellant may close the*



home loans and refund the amounts contributed by the homebuyers with such interest as this Court may determine. On the other hand, if the buildings stand, the appellant may be directed to clear the outstanding EMIs and continue paying them until possession. Since the buildings have been ordered to be demolished under the directions of this Court in the present judgment, the appellant shall close the home loans and refund the amounts contributed by each of the above home buyers with interest at the rate of twelve per cent per annum within two months."

28. A perusal of memorandum of understanding dated 26.06.2014 entered into between the buyer and developer shows that the subvention scheme was to be governed as per clause (b & c) of the same which have already been detailed in para 23 of the order. The tenure of that scheme as approved by HDFC Limited is 36 months or offer of possession whichever is earlier. Secondly the said scheme was to be operative and effective on the event of buyer paying 95% of the total sale price of the allotted unit to the developer though the bank loan as well as through his/her own contribution. The total sale consideration of the allotted unit as per buyer developer agreement is Rs.1,14,59,500/- and as per memorandum of understanding, the allottee is required to pay 95% of the total sale price to avail the benefit of the subvention scheme. Even as on date, the complainant has failed to pay the required amount. That amount was admittedly not paid by the complainant to the builder till date. Though the tenure

of subvention scheme is 36 months or offer of possession whichever is earlier. The subvention scheme was to be operative and effective on the buyer's paying 95% of the total sale price of the allotted unit to the developer through the bank loan as well as through his/her contribution. But the outstanding statement dated 06.09.2019 that the complainant has paid an amount of Rs.1,07,12,637/- against the total sale consideration of Rs.1,14,59,500/- which comes out to be 93.48% and has violated the clause (c) of the memorandum of understanding dated 26.06.2014. An MoU can be considered as an agreement for sale interpreting the definition of the "agreement for sale" under Section 2(c) of the Act and broadly by taking into consideration the objects of RERA. Therefore, the promoter and allottee would be bound by the obligations contained in the memorandum of understanding and the promoter shall be responsible for all obligations, responsibilities, and functions to the allottee as per the agreement for sale executed inter se them under section 11(4)(a) of the Act. But the allottee has also failed to fulfil those obligations as per these documents within the stipulated period. So no benefit can be claimed by him under the subvention scheme.

29. On consideration of the circumstances, the documents, submissions made by the parties and based on the findings of the authority regarding contravention as per provisions of rule 28(2), the Authority is satisfied that the respondent is in contravention of the provisions of



the Act. By virtue of clause E (24) of the buyer developer agreement executed between the parties on 26.06.2014, the possession of the subject apartment was to be delivered within stipulated time i.e., by 30.09.2017. As far as grace period is concerned, the same is disallowed for the reasons quoted above. Therefore, the due date of handing over of possession is 30.09.2017. The respondent has failed to handover the possession of the subject apartment till date of this order. Accordingly, it is the failure of the respondent/ promoter to fulfil its obligations and responsibilities as per the agreement to hand over the possession within the stipulated period. The authority is of the considered view that there is delay on the part of the respondent to offer of possession of the allotted unit to the complainant as per the terms and conditions of the buyer developer agreement dated 26.06.2014 executed between the parties. Further no OC/part OC has been granted to the project. Hence, this project is to be treated as on-going project and the provisions of the Act shall be applicable equally to the builder as well as allottee.

30. Accordingly, the non-compliance of the mandate contained in section 11(4)(a) read with section 18(1) of the Act on the part of the respondent is established. As such the complainant is entitled to delay possession charges at rate of the prescribed interest @ 9.30% p.a. w.e.f. 30.09.2017 till the handing over of possession as per provisions of section 18(1) of the Act read with rule 15 of the rules, 2017.

31. Hence, the authority hereby passes this order and issues the following directions under section 37 of the Act to ensure compliance of obligations cast upon the promoter as per the function entrusted to the authority under section 34(f):

- i. The respondent/builder is directed to pay delayed possession charges at the prescribed rate of 9.30% p.a. for every month of delay from the due date of possession i.e. 30.09.2017 till the handing over of possession of the allotted unit;
- ii. The complainant is directed to pay outstanding dues, if any, after adjustment of interest for the delayed period;
- iii. The arrears of such interest accrued from 30.09.2017 till the date of order by the authority shall be paid by the promoter to the allottee within a period of 90 days from date of this order and interest for every month of delay shall be paid by the promoter to the allottee before 10th of the subsequent month as per rule 16(2) of the rules;
- iv. The rate of interest chargeable from the allottee by the promoter, in case of default shall be charged at the prescribed rate i.e., 9.30% by the respondent/promoter which is the same rate of interest which the promoter shall be liable to pay the allottee, in case of default i.e., the delayed possession charges as per section 2(za) of the Act.


v. The respondent shall not charge anything from the complainant which is not the part of the buyer developer agreement. The respondent is not entitled to charge holding charges from the complainant/allottee at any point of time even after being part of buyer's agreement as per law settled by hon'ble Supreme Court in civil appeal no. 3864-3889/2020 decided on 14.12.2020.

32. Complaint stands disposed of.

33. File be consigned to registry.


(Samir Kumar)
Member


(Vijay Kumar Goyal)
Member


(Dr. K. K. Khandelwal)
Chairman

Haryana Real Estate Regulatory Authority, Gurugram

Dated: 18.08.2021

Judgement uploaded on 17.12.2021