

PROCEEDINGS OF THE DAY
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Day and Date	Friday and 30.05.2025
Complaint No.	CR/252/2023 Case titled as Suraj Narwal VS Godrej Real View Developers Private Limited
Complainant	Suraj Narwal
Represented through	Ms. Arpita Advocate
Respondent	Godrej Real View Developers Private Limited
Respondent Represented	Shri Saurabh Gaba Advocate
Last date of hearing	03.04.2025
Proceeding Recorded by	Naresh Kumari and HR Mehta

Proceeding-cum-Order

The present complaint has been received on 30.01.2023 and the reply was received on 09.11.2023.

The counsel for the complainant states that complainant booked a unit on 18.03.2020 and paid Rs. 5,00,000/- as booking amount towards the unit. Subsequently, due to deadly spread of covid-19 the complainant was financially affected and suffered losses. Due to this, the complainant requested the respondent via email dated 13.04.2020 to cancel the booking of the unit and refund the amount paid towards the unit. Thereafter on 20.02.2021 the respondent terminated the unit and till date no amount has been refunded till date as neither any allotment letter is issued nor BBA is executed entitling the respondent to raise any further demands against the unit.

The counsel for the respondent states that the complainant himself withdrawn from the project due to the reasons best known to him and in case of voluntary cancellation, the entire booking amount would be forfeited as mentioned in terms and conditions of clause 13 of the booking application form.

However, the counsel for the respondent states at bar that respondent is willing to refund the booking amount of Rs. 5 Lakhs paid by the complainant.



HARERA
GURUGRAM

HARYANA REAL ESTATE REGULATORY AUTHORITY
GURUGRAM


हरियाणा भू-संपदा विनियामक प्राधिकरण, गुरुग्राम

New PWD Rest House, Civil Lines, Gurugram, Haryana

नया पी.डब्ल्यू.डी. विश्राम गृह, सिविल लाईंस, गुरुग्राम, हरियाणा

In the view of foregoing, the respondent is directed to refund the paid-up amount of Rs.5,00,000/- received by it from the complainant within 90 days from the date of this order.

In view of the above, the matter stands disposed of accordingly. File be consigned to the registry.


Vijay Kumar Goyal
Member
30.05.2025