

**BEFORE THE HARYANA REAL ESTATE REGULATORY AUTHORITY,  
GURUGRAM**

**Date of Order: 06.03.2025**

NAME OF THE BUILDER		EMAAR MGF LAND LIMITED	
PROJECT NAME		"PREMIER TERRACES AT PALM DRIVE"	
S. No.	Case No.	Case title	APPEARANCE
1.	CR/6033/2022	Rajiv Malhotra and Jyoti Malhotra V/S Emaar MGF Land Limited	Shri Gaurav Rawat Advocate Shri Ishaan Dang Advocate
2.	CR/6045/2022	Rajan Prem Passi V/S Emaar MGF Land Limited	Shri Gaurav Rawat Advocate Shri Ishaan Dang Advocate

**CORAM:**

Shri Vijay Kumar Goyal

**Member**

**ORDER**

1. This order shall dispose of both the complaints titled as above filed before this authority under section 31 of the Real Estate (Regulation and Development) Act, 2016 (in short, the Act) read with rule 28 of the Haryana Real Estate (Regulation and Development) Rules, 2017 (in short, the Rules) for violation of section 11(4)(a) of the Act wherein it is *inter alia* prescribed that the promoter shall be responsible for all obligations, responsibilities and functions under the provision of the Act or the Rules and regulations made thereunder or to the allottee as per the agreement for sale executed *inter se*.
2. The core issues emanating from them are similar in nature and the complainant(s) in the above referred matters are allottees of the project, namely, "Premier Terraces at Palm Drive" (Group Housing Colony) being developed by the same respondent/promoter i.e., Emaar MGF Land Limited.

The terms and conditions of the buyer's agreements, fulcrum of the issues involved in all these cases pertains to failure on the part of the promoter to deliver timely possession of the units in question, seeking delayed possession charges along with interest and others.

3. The details of the complaints, reply to status, unit no., date of agreement, due date of possession, date of conveyance deed, total sale consideration, total paid amount and relief sought are given in the table below:

Project Name and Location		Emaar MGF Land Limited at “Premier Terraces at Palm Drive” situated in Sector - 66, Gurugram.	
<b>Possession Clause: -</b> <b>14. Possession</b> <b>(a) Time of handing over the Possession</b> <i>Subject to terms of this clause and subject to the Apartment Allottee having complied with all the terms and conditions of this agreement, and not being in default under any of the provisions of this agreement and compliance with all provisions, formalities, documentation etc., as prescribed by the Company, the Company proposes to hand over the possession of the Apartment/Villa/Penthouse by December 2010. The Apartment Allottee agrees and understands that the Company shall be entitled to a grace period of ninety (90) days, for applying and obtaining the occupation certificate in respect of the Group Housing Complex.</i> <div>(Emphasis supplied)</div>			
<b>Occupation certificate: - 13.02.2017</b>			
<b>Complaint No. &amp; Case Title</b>	<b>CR/6033/2023 Rajiv Malhotra and Jyoti Malhotra V/S Emaar MGF Land Limited</b>	<b>CR/6045/2023 Rajan Prem Passi V/S Emaar MGF Land Limited</b>	
<b>Date of filing of complaint</b>	06.09.2022	06.09.2022	
<b>Reply status</b>	29.11.2022	24.11.2022	
<b>Unit no.</b>	J-PH-02, Tower-J, 16 <sup>th</sup> floor (As per page no. 37 of the complaint)	K-305, Tower-K, 3 <sup>rd</sup> floor (As per page no. 50 of the complaint)	
<b>Area admeasuring</b>	3710.96 sq. ft. (Super area) (As per page no. 128 of the reply)	1900 sq. ft. (Super area) [As per page no. 50 of the complaint]	
<b>Allotment letter</b>	21.12.2007 [As per page no. 31 of the complaint]	26.02.2010 [As per page no. 32 of the complaint]	

<b>Date of buyer's agreement</b>	02.06.2008 [As per page no. 33 of the complaint]	08.06.2010 [As per page no. 48 of the complaint]
<b>Due date of handing over of possession</b>	March, 2011 (As mentioned in buyer's agreement plus grace period of 90 days)	08.09.2012 <b>(Note:</b> Due date to be calculated 24 months from the date of execution of buyer's agreement i.e., 08.06.2010 plus grace period of 90 days)
<b>Offer of possession</b>	28.03.2017 (As per page no. 117 of the reply)	20.04.2017 (As per page no. 124 of the reply)
<b>Physical handover of the unit</b>	14.06.2017 (As per page no. 128 of the reply)	09.08.2017 [As per page no. 133 of the reply]
<b>Conveyance Deed</b>	10.08.2017 [As per page no. 93 of the complaint]	14.12.2017 [As per page no. 79 of the complaint]
<b>Total Consideration / Total Amount paid by the complainant(s)</b>	<b>TSC: Rs.2,12,96,230/-</b> (As per schedule of payments on page no. 66 of the complaint) <b>AP: Rs.2,31,06,561/-</b> (As per SOA on page no. 48 of the reply)	<b>TSC: Rs.98,68,580/-</b> (As per page no. 52 of the complaint) <b>AP: Rs.1,00,79,417/-</b> (As per SOA on page no. 74 of the complaint)

**The complainants in the above complaint(s) have sought the following reliefs:**

1. Direct the respondent to pay the interest on the total amount paid by the complainants at the prescribed rate of interest as per the Act of 2016 from due date of possession till date of actual physical possession.
2. Direct the respondent to pay the balance amount due to the complainants from the respondent on account of the interest, as per the guidelines laid in the Act of 2016.
3. Direct the respondent company to set aside the one-sided indemnity bond get signed by the respondent from the complainants under undue influence.

**Note: In the table referred above, certain abbreviations have been used. They are elaborated as follows:**

**Abbreviation Full form**

**TSC** Total Sale consideration

**AP** Amount paid by the allottee(s)

4. The aforesaid complaints were filed against the promoter on account of violation of the agreement to sell and allotment letter against the allotment of units in the project of the respondent/builder and for not handing over the possession by the due date, seeking delayed possession charges.

5. It has been decided to treat the said complaints as an application for non-compliance of statutory obligations on the part of the promoter/ respondent in terms of section 34(f) of the Act which mandates the authority to ensure compliance of the obligations cast upon the promoters, the allottee(s) and the real estate agents under the Act, the rules and the regulations made thereunder.
6. The facts of all the complaints filed by the complainant/allottee are also similar. Out of the above-mentioned case, the particulars of lead case **CR/6033/2022 titled as Rajiv Malhotra and Jyoti Malhotra V/S Emaar MGF Land Limited** are being taken into consideration for determining the rights of the allottee(s) qua delayed possession charges along with interest and others.

#### A. Project and unit related details

7. The particulars of the project, the details of sale consideration, the amount paid by the complainants, date of proposed handing over the possession, delay period, if any, have been detailed in the following tabular form:

S. No.	Particulars	Details
1.	Name of the project	"Premier Terraces at Palm Drive", Sector 66, Gurugram, Haryana
2.	Nature of project	Group housing colony
3.	DTCP License no.	i. 223 of 2007 dated 27.09.2007 valid up to 26.09.2019 ii. 93 of 2008 dated 12.05.2008 valid up to 11.05.2020
4.	Unit no.	J-PH-02, Tower-J, 16 <sup>th</sup> floor (As per page no. 37 of the complaint)
5.	Unit area	3650 sq. ft. (Super Area) (As per page no. 37 of the complaint)
6.	Revised unit area	3710.96 sq. ft. (Super Area) (As on page no. 128 of the reply) (Note: Super Area was increased to 3710.96 sq. ft. from 3650. sq. ft.)
7.	Allotment letter	21.12.2007 (As per page no. 31 of the complaint)

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8.	Date of execution of buyer's agreement	02.06.2008 (As per page no. 33 of the complaint)
9.	Possession clause	<b>14. POSSESSION</b> <b>(a) Time of handing over the Possession</b> <i>Subject to terms of this clause and subject to the Apartment Allottee having complied with all the terms and conditions of this agreement, and not being in default under any of the provisions of this agreement and compliance with all provisions, formalities, documentation etc., as prescribed by the Company, the Company proposes to hand over the possession of the Apartment/Villa/Penthouse by December 2010. The Apartment Allottee agrees and understands that the Company shall be entitled to a grace period of ninety (90) days, for applying and obtaining the occupation certificate in respect of the Group Housing Complex</i> (Emphasis supplied) (As on page no. 51 of the complaint)
10.	Due date of possession	March 2011 (As mentioned in buyer's agreement plus grace period of 90 days)
11.	Total sale consideration	Rs.2,12,06,230/- (As per schedule of payments on page no. 66 of the complaint)
12.	Amount paid by the complainants	Rs.2,31,06,561/- (As per SOA on page no. 48 of the reply)
13.	Occupation certificate	13.02.2017 (As per page no. 46 of the reply)
14.	Offer of possession	28.03.2017 (As per page no. 117 of the reply)
15.	Indemnity cum undertaking	22.04.2017 (As per page no. 124 of the reply)
16.	Unit handover letter	14.06.2017 (As per page no. 128 of the reply)
17.	Conveyance deed	10.08.2017 (As per page no. 93 of the complaint)

### B. Facts of the complaint:

8. The complainants have made the following submissions in the complaint:

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- I. That in 2007, the respondent company issued an advertisement announcing a group housing colony project called "Premier Terraces at Palm Drive' at Sector - 66, Gurugram was launched by Emaar MGF Land Ltd. on the 45.48 acres of land, under the license no. DG-2007/24799 of 2007 dated 27.09.2007, issued by DTCP, Haryana and thereby invited applications from prospective buyers for the purchase of unit in the said project. The respondent confirmed that the project had got building plan approval from the authority.
- II. That the complainants while searching for a flat/accommodation was lured by such advertisements and calls from the brokers of the respondent for buying a house in their project. The respondent company told the complainants about the moonshine reputation of the company and the representative of the respondent company made huge presentations about the project mentioned above and also assured that they have delivered several such projects in the National Capital Region.
- III. That relying on various representations and assurances given by the respondent company and on belief of such assurances, the complainants booked a unit in the project by paying an amount of Rs.20,00,000/- towards the booking of the said unit bearing no. TPD J-PH-02 (16<sup>th</sup> Floor, Tower J) in Sector 66, having super area measuring 3650 sq. ft. to the respondent and the same was acknowledged by the respondent.
- IV. That the respondent confirmed the booking of the unit to the original allottee providing the details of the project for a total sale consideration of the unit i.e. Rs.2,12,96,230/- which includes basic price, plus EDC and IDC, two car parking charges and other specifications of the allotted unit and provided the time frame within which the next instalment was to be paid.

- V. That a buyer's agreement was executed between the complainants and respondent on 02.06.2008. As per clause 14(a) of the buyer's agreement, the respondent had to deliver the possession of the unit by December 2010 with a grace period of 90 days for applying and obtaining the occupation certificate. The complainants were also handed over one detailed payment plan which was construction linked plan. It is unfortunate that the dream of owning a unit of the complainants was shattered due to dishonest, unethical attitude of the respondent.
- VI. That as per the demands raised by the respondent, based on the payment plan, the complainants already paid a total sum of Rs.2,31,55,515/- towards the said unit against total sale consideration of Rs.2,12,96,230/-.
- VII. That the payment plan was designed in such a way to extract maximum payment from the buyers. The complainants approached the respondent and asked about the status of construction and also raised objections towards non-completion of the project. It is pertinent to state herein that such arbitrary and illegal practices have been prevalent amongst builders before the advent of Act of 2016, wherein the payment/demands/ etc. have not been transparent and demands were being raised without sufficient justifications and maximum payment was extracted just raising structure leaving all amenities/finishing/facilities/common area/road and other things promised in the brochure, which counts to almost 50% of the total project work.
- VIII. That the respondent despite having made multiple tall representations to the complainants, the respondent has chosen deliberately and contemptuously not to act and fulfil the promises and have given a cold shoulder to the grievances raised by the cheated allottees. The respondent have completely failed to honour their promises and have not

provided the services as promised and agreed through the brochure, buyer's agreement and the different advertisements released from time to time.

- IX. That the respondent has played a fraud upon the complainants and cheated them with a false promise to complete the construction over the project site within stipulated period. The respondent had further malafidely failed to implement the buyer's agreement executed with the complainants. Hence, the complainants being aggrieved by the offending misconduct, fraudulent activities, deficiency and failure in service of the respondent is filing the present complaint.
- X. That the complainants have suffered a loss and damage in as much as they had deposited the money in the hope of getting the said unit for residential purposes. They have not only been deprived of the timely possession of the said unit but the prospective return they could have got if they had invested in fixed deposit in bank. Therefore the compensation in such cases would necessarily have to be higher than what is agreed in the buyer's agreement.
- XI. That the complainants after many request and emails received the offer of Possession on 28.03.2017. It is pertinent to note here that along with the above said letter of offer of possession respondent raised several illegal demands on account of the following which are actually not payable as per the builder buyer's agreement:
- (i) The area of the unit increased from 3650 to 3710 sq. ft. without any prior intimation. An amount of Rs.3,18,516/- was demanded in lieu of extra area.
  - (ii) An amount of Rs.1,53,634/- for advance monthly maintenance for 12 months, an amount of Rs.12,305/- for electric meter charges,



club membership charges of Rs.2,01,250/-, gas connection charges of Rs.19,505/-, an amount of Rs.32,000/- for sewerage connection charges and electrification charges of Rs.1,49,068/-.

- XII. That offering possession by the respondent on payment of charges which the flat buyer is not contractually bound to pay, cannot be considered to be a valid offer of possession. It would be noticed from the details provided above that those charges were never payable by the complainants as per the agreement, by the complainants and hence the offer of possession.
- XIII. That the Palm Drive amenities are 24 X 7 Power Back up, 24 X 7 Security, Badminton Court, Basketball Court, Broadband Connectivity, Club House, Covered Parking, Creche, Gym, Health Facilities, Intercom Facility, Kids Play Area, Lawn Tennis Court, Maintenance Staff, Open Parking, Recreation Facilities, Religious Place, School, Servant Quarters, Shopping Arcade, Swimming Pool, Visitor Parking.
- XIV. That the complainants requested the respondent to show/inspect the unit before complainants pay any further amount and requesting to provide the car parking space no. but the respondent failed to reply.
- XV. That the respondent asked the complainants to sign the indemnity bond as pre-requisite condition for handing over of the possession. The complainants raised objection to above said pre-requisite condition of the respondent as no delay possession charges was paid to the complainants but respondent instead of paying the delay possession charges clearly refuse to handover to possession if the complainants do not sign the aforesaid indemnity bond. Further, the complainants left with no option instead of signing the same.

- XVI. That the complainants have never delayed in making any payment and have always made the payment rather much before the construction linked plan attached to the buyer's agreement. The allottee has approached the company with a request for payment of compensation, despite not making payments on time and on the assurance that he shall make the payment of the delay payment charges as mentioned above along with all other dues to the company.
- XVII. That the complainants after many follow ups and reminders, and after clearing all the dues and fulfilling all one-sided demands and formalities as and when demanded by the respondent got the conveyance deed executed on 10.08.2017. While this sale deed acknowledges that the complainants have paid the total consideration of Rs.2,31,55,515/- towards full and final consideration of the said apartment and applicable taxes etc. it makes no provision for compensating the complainants for the huge delay in handing over the unit and project. The complainants were not given any opportunity to negotiate the terms of the said sale deed.
- XVIII. That no negotiations were permitted in relation to the buyer's agreement dated 02.06.2008. The complainants were told that the sale deed will encompass all the relevant issues at hand. It is submitted that this agreement and various clauses therein amount to an unconscionable agreement containing terms that are so extremely unjust, or overwhelmingly one-sided in favour of the party who has the superior bargaining power, that they are contrary to good conscience.
- XIX. That the respondent has arbitrarily demanded for payment of interest on account of delayed payment at the rate of 15%-24% whereas the compensation for delay stipulated for the buyers is merely Rs.5/- per sq.

ft. The complainants are actually entitled to interest @ 9.30% per annum on the total sum paid by them.

- XX. That the present complaint sets out the various deficiencies in services, unfair and/or restrictive trade practices adopted by the respondent in sale of their unit and the provisions allied to it. The modus operandi adopted by the respondent may be unique and innovative from the respondent's point of view but from the allottee's point of view, the strategies used to achieve its objective, invariably bears the irrefutable stamp of impunity and total lack of accountability and transparency, as well as breach of contract and duping of the allottee, be it either through not implementing the services/utilities as promised in the brochure or through not delivering the project in time.
- XXI. That the complainants are the ones who has invested their life savings in the said project and are dreaming of a home for themselves and the respondent has not only cheated and betrayed them but also used their hard-earned money for their enjoyment.
- XXII. The complainants after losing all the hope from the respondent company, having their dreams shattered of owning a flat & having basic necessary facilities in the vicinity of the project and also losing considerable amount, are constrained to approach this Hon'ble Authority for redressal of their grievance.
- XXIII. That the present complaint is within the prescribed period of limitation. The complainants have not filed any other complaint before any other forum against the erring respondent and no other case is pending in any other court of law.

**C. Relief sought by the complainants:**

9. The complainants have sought following relief(s):

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- i. Direct the respondent to pay the interest on the total amount paid by the complainants at the prescribed rate of interest as per the Act of 2016 from due date of possession till date of actual physical possession.
- ii. Direct the respondent to pay the balance amount due to the complainants from the respondent on account of the interest, as per the guidelines laid in the Act of 2016.
- iii. Direct the respondent company to set aside the one sided indemnity bond get signed by the respondent from the complainants under undue influence.

10. On the date of hearing, the authority explained to the respondent /promoter about the contraventions as alleged to have been committed in relation to section 11(4) (a) of the Act to plead guilty or not to plead guilty.

**D. Reply by the respondent:**

11. The respondent has contested the complaint on the following grounds:

- i. That the present complaint is not maintainable in law or on facts. The provisions of the Act of 2016 are not applicable to the project in question. The application for issuance of occupation certificate in respect of the unit in question was submitted on 04.06.2015, i.e., well before the notification of the Rules, 2017. The occupation certificate has been thereafter issued on 13.02.2017, prior to notification of the Rules. Thus, the part of the project in which the unit in question is situated is not an 'ongoing project" under Rule 2(1)(o) of the Rules. The project has not been registered under the provisions of the Act. This Hon'ble Authority does not have the jurisdiction to entertain and decide the present complaint. The present complaint is liable to be dismissed on this ground alone.

- ii. That without prejudice to the foregoing, it is submitted that once an application for grant of occupation certificate is submitted for approval in the office of the concerned statutory authority, the respondent ceases to have any control over the same. The grant of sanction of the occupation certificate is the prerogative of the concerned statutory authority over which the respondent cannot exercise any influence. As far as the respondent is concerned, it has diligently and sincerely pursued the matter with the concerned statutory authority for obtaining of the occupation certificate. No fault or lapse can be attributed to the respondent in the facts and circumstances of the case.
- iii. That the complainants have no locus standi or cause of action to file the present complaint. The present complaint is based on an erroneous interpretation of the provisions of the Act as well as an incorrect understanding of the terms and conditions of the buyer's agreement dated 02.06.2008, as shall be evident from the submissions made in the following paragraphs of the present reply.
- iv. That the complainants had approached the respondent for purchasing an independent unit in its upcoming residential project. It is submitted that the complainants prior to approaching the respondent, had conducted extensive and independent enquiries regarding the project and it was only after the complainants were fully satisfied with regard to all aspects of the project, including but not limited to the capacity of the respondent to undertake development of the same, that the complainants took an independent and informed decision to purchase the unit, un-influenced in any manner by the respondent.
- v. That thereafter the complainants vide an application form dated applied to the respondent for provisional allotment of a unit in the project. The

complainants, in pursuance of the aforesaid application form, were allotted an independent unit bearing no TPD J-PH-02, located on the 16<sup>th</sup> floor in Tower J in the project vide provisional allotment letter dated 21.12.2007. The complainants consciously and wilfully opted for a construction linked plan for remittance of the sale consideration for the unit in question and further represented to the respondent that they would remit every instalment on time as per the payment schedule. The complainants further undertook to be bound by the terms and conditions of the application form. The buyer's agreement dated 24.09.2008 was willingly and consciously executed by the complainants without raising any objection to its terms and conditions.

- vi. That the rights and obligations of complainants as well as respondent are completely and entirely determined by the covenants incorporated in the buyer's agreement dated 02.06.2008 which continues to be binding upon the parties thereto with full force and effect. As per clause 14 of the buyer's agreement, the respondent had offered to deliver possession of the unit by December, 2010 along with 90 days of grace period subject to the allottee(s) having strictly complied with all terms and conditions of the buyer's agreement and not being in default of any provision of the buyer's agreement including remittance of all amounts due and payable by the allottee(s) under the agreement as per the schedule of payment incorporated in the buyer's agreement. It has also been provided therein that the date for delivery of possession of the unit would stand extended in the event of occurrence of the facts/reasons beyond the power and control of the respondent. The complainants have completely misconstrued, misinterpreted and miscalculated the time period as determined in the buyer's agreement. It is pertinent to mention that it



was categorically provided in clause 14(b)(vi) that in case of any default/delay by the allottees in payment as per schedule of payment incorporated in the buyer's agreement, the date of handing over of possession shall be extended accordingly, solely on the respondent's discretion till the payment of all outstanding amounts to the satisfaction of the respondent. Therefore, the date of delivery of possession is not liable to be determined in the manner suggested by the complainants.

- vii. That upon receipt of the occupation certificate dated 13.02.2017, the respondent offered possession of the unit in question through letter of offer of possession dated 28.03.2017 to the complainants. The complainants were called upon to remit balance payment and to complete the necessary formalities/documentation necessary for handover of the unit to them. Compensation amounting to Rs.9,65,700/- was also credited in favour of the complainants in accordance with the buyer's agreement dated 02.06.2008.
- viii. That the complainants took possession of the unit on 14.06.2017 whereby the complainants have admitted and acknowledged that they are fully satisfied with regard to the unit, its measurements, location, dimension and development etc. and the complainants did not have any claim of any nature whatsoever against the respondent. It was further explicitly stated in the aforesaid letter that upon acceptance of possession, the obligations of the respondent under the buyer's agreement /allotment stood discharged. The complainants are estopped from filing the present complaint and from alleging delay.
- ix. That thereafter the conveyance deed dated 10.08.2017 has also been registered in favour of the complainants. It is submitted that the respondent has duly fulfilled its obligations as per the buyer's agreement

and there is no lapse or default on its part. The present complaint after an unexplained delay of more than five years from the date of registration of the conveyance deed in favour of the complainants is clearly indicative of the mischievous and malicious intent of the complainants and the fact that the present complaint is baseless and nothing but an afterthought and an attempt to realise unjust gain and to cause undue loss to the respondent. The complaint is barred by limitation and is liable to be dismissed on this ground alone.

- x. That the rights and obligations of complainants as well as respondent are completely and entirely determined by the covenants incorporated in the buyer's agreement dated 02.06.2008 which continues to be binding upon the parties thereto with full force and effect. It is submitted that as per clause 14 of the buyer's agreement, the respondent had offered to deliver possession of the unit in December 2010 with 90 days of grace period subject to the allottee(s) having strictly complied with all terms and conditions of the buyer's agreement and not being in default of any provision of the buyer's agreement including remittance of all amounts due and payable by the allottee(s) under the agreement as per the schedule of payment incorporated in the buyer's agreement. It has also been provided therein that the date for delivery of possession of the unit would stand extended in the event of occurrence of the facts/reasons beyond the power and control of the respondent. It is pertinent to mention that it was categorically provided in clause 14(b)(vi) that in case of any default/delay by the allottees in payment as per schedule of payment incorporated in the buyer's agreement, the date of handing over of possession shall be extended accordingly, solely on the respondent's





discretion till the payment of all outstanding amounts to the satisfaction of the respondent.

- xi. That the complainants have already received compensation amounting to Rs.9,65,700/- at the time of offer of possession, calculated in accordance with the buyer's agreement dated 02.06.2008 and the same has been duly accepted by the complainants.
- xii. That, without admitting or acknowledging the truth or legality of the allegations advanced by the complainants and without prejudice to the contentions of the respondent, it is respectfully submitted that the provisions of the Act are not retrospective in nature. The provisions of the Act cannot undo or modify the terms of an agreement duly executed prior to coming into effect of the Act. It is further submitted that merely because the Act applies to ongoing projects which are registered with the authority, the Act cannot be said to be operating retrospectively. The provisions of the Act relied upon by the complainants for seeking interest cannot be called in to aid in derogation and in negation of the provisions of the buyer's agreement. The interest is compensatory in nature and cannot be granted in derogation and in negation of the provisions of the buyer's agreement. This is without prejudice to the submission of the respondent that the provisions of the Act are not applicable to the project in question. It is further submitted that the interest for the alleged delay demanded by the complainants is beyond the scope of the buyer's agreement.
- xiii. That there was a delay in delivery of project as alleged by the complainants, then the complainants would not have remitted instalments after December, 2010. The allegations put forth by the complainants qua the respondent are absolutely illogical, irrational and



irreconcilable in the facts and circumstances of the case. Institution of the present complaint after a lapse of more than 5 years from the date of registration of the conveyance deed in favor of the complainants is clearly indicative of the mischievous and malicious intent of the complainants.

xiv. That all the demands raised by the respondent are strictly in accordance with the terms and conditions of the buyer's agreement duly executed between the parties. There is no default or lapse on the part of the respondent. The allegations levelled by the complainants are totally baseless. Thus, it is most respectfully submitted that the present application deserves to be dismissed at the very threshold.

12. Copies of all the relevant documents have been filed and placed on the record. Their authenticity is not in dispute. Hence, the complaint can be decided on the basis of these undisputed documents and submission made by the parties.

#### **E. Jurisdiction of the authority:**

13. The respondent has raised a preliminary submission/object on the authority has no jurisdiction to entertain the present complaint. The objection of the respondent regarding rejection of complaint on ground of jurisdiction stands rejected. The authority observes that it has territorial as well as subject matter jurisdiction to adjudicate the present complaint for the reasons given below.

##### **E.I Territorial jurisdiction**

14. As per notification no. *1/92/2017-1TCP dated 14.12.2017* issued by Town and Country Planning Department, the jurisdiction of Real Estate Regulatory Authority, Gurugram shall be entire Gurugram District for all purpose with offices situated in Gurugram. In the present case, the project in question is

situated within the planning area of Gurugram District Therefore, this authority has complete territorial jurisdiction to deal with the present complaint.

### **E.II Subject matter jurisdiction**

15. Section 11(4)(a) of the Act, 2016 provides that the promoter shall be responsible to the allottee as per agreement for sale. Section 11(4)(a) is reproduced as hereunder:

#### **Section 11**

.....

(4) The promoter shall-

(a) be responsible for all obligations, responsibilities and functions under the provisions of this Act or the rules and regulations made thereunder or to the allottees as per the agreement for sale, or to the association of allottees, as the case may be, till the conveyance of all the apartments, plots or buildings as the case may be, to the allottees, or the common areas to the association of allottees or the competent authority, as the case may be;

#### **Section 34-Functions of the Authority:**

34(f) of the Act provides to ensure compliance of the obligations cast upon the promoters, the allottees and the real estate agents under this Act and the rules and regulations made thereunder.

16. So, in view of the provisions of the Act of 2016 quoted above, the authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter leaving aside compensation which is to be decided by the adjudicating officer if pursued by the complainants at a later stage.

### **F. Finding on objections raised by the respondent:**

#### **F.I Objections w.r.t. issuance of occupation certificate of the project from the competent Authority prior to notification of the Rules.**

17. The respondent-promoter has raised the contention that the said project of the respondent is a pre-RERA project as the respondent has already obtained occupation certificate from the competent authority on 13.02.2017 i.e., before the coming into force of the Act and the rules made thereunder.

18. The authority is of the view that as per proviso to section 3 of Act of 2016, on-going projects on the date of commencement of this Act i.e., 01.05.2017

and for which completion certificate has not been issued, the promoter shall make an application to the authority for registration of the said project within a period of three months from the date of commencement of this Act and the relevant part of the Act is reproduced hereunder:

*Provided that projects that are ongoing on the date of commencement of this Act and for which the completion certificate has not been issued, the promoter shall make an application to the Authority for registration of the said project within a period of three months from the date of commencement of this Act.*

19. The legislation is very clear in this aspect that a project shall be regarded as an “on-going project” until receipt of completion certificate. Since, the completion certificate is yet to be obtained by the promoter-builder with regards to the concerned project, therefore the plea advanced by it is hereby rejected.

**F.II Objections regarding jurisdiction of authority w.r.t. buyer's agreement executed prior to coming into force of the Act**

20. Another contention of the respondent is that authority is deprived of the jurisdiction to go into the interpretation of, or rights of the parties inter-se in accordance with the buyer's agreement executed between the parties as referred to under the provisions of the Act or the said rules has been executed inter se parties. The authority is of the view that the Act nowhere provides, nor can be so construed, that all previous agreements will be re-written after coming into force of the Act. Therefore, the provisions of the Act, rules and agreement have to be read and interpreted harmoniously. However, if the Act has provided for dealing with certain specific provisions/situation in a specific/particular manner, then that situation will be dealt with in accordance with the Act and the rules after the date of coming into force of the Act and the rules. Numerous provisions of the Act save the provisions of the agreements made between the buyers and sellers. The said contention has been upheld in the landmark judgment of

**Neelkamal Realtors Suburban Pvt. Ltd. Vs. UOI and others. (W.P 2737 of 2017)** decided on 06.12.2017 which provides as under:

"119. Under the provisions of Section 18, the delay in handing over the possession would be counted from the date mentioned in the agreement for sale entered into by the promoter and the allottee prior to its registration under RERA. Under the provisions of RERA, the promoter is given a facility to revise the date of completion of project and declare the same under Section 4. The RERA does not contemplate rewriting of contract between the flat purchaser and the promoter."

122. We have already discussed that above stated provisions of the RERA are not retrospective in nature. They may to some extent be having a retroactive or quasi retroactive effect but then on that ground the validity of the provisions of RERA cannot be challenged. The Parliament is competent enough to legislate law having retrospective or retroactive effect. A law can be even framed to affect subsisting / existing contractual rights between the parties in the larger public interest. We do not have any doubt in our mind that the RERA has been framed in the larger public interest after a thorough study and discussion made at the highest level by the Standing Committee and Select Committee, which submitted its detailed reports."

21. Also, in appeal no. 173 of 2019 titled as **Magic Eye Developer Pvt. Ltd. Vs. Ishwer Singh Dahiya**, in order dated 17.12.2019 the Haryana Real Estate Appellate Tribunal has observed:

"34. Thus, keeping in view our aforesaid discussion, we are of the considered opinion that the provisions of the Act are quasi retroactive to some extent in operation and will be applicable to the agreements for sale entered into even prior to coming into operation of the Act where the transaction are still in the process of completion. Hence in case of delay in the offer/delivery of possession as per the terms and conditions of the agreement for sale the allottee shall be entitled to the interest/delayed possession charges on the reasonable rate of interest as provided in Rule 15 of the rules and one sided, unfair and unreasonable rate of compensation mentioned in the agreement for sale is liable to be ignored."

22. The agreements are sacrosanct save and except for the provisions which have been abrogated by the Act itself.

**G. Finding on the relief sought by the complainants:**

- G.I Direct the respondent to pay the interest on the total amount paid by the complainants at the prescribed rate of interest as per the Act of 2016 from due date of possession till date of actual physical possession.
- G.II Direct the respondent to pay the balance amount due to the complainants from the respondent on account of the interest, as per the guidelines laid in the Act of 2016.
- G.III Direct the respondent company to set aside the one-sided indemnity bond get signed by the respondent from the complainants under undue influence.

23. On the above-mentioned reliefs sought by the complainants, are being taken together as the findings in one relief will definitely affect the result of the other relief and the same being interconnected.
24. The complainants were allotted a unit bearing no. J-PH-02, 16<sup>th</sup> floor in Tower-J in project of the respondent named "The Palm Drive" at Sector-66, Gurugram vide allotment letter dated 21.12.2007 and a buyer's agreement was also executed between the complainants and the respondent regarding the said allotment on 02.06.2008.
25. In the present complaint, the complainants intend to continue with the project and are seeking delay possession charges as provided under the proviso to section 18(1) of the Act of 2016. The buyer's agreement was executed between the complainants and the respondent on 02.06.2008 and as per clause 14(a) of the agreement the respondent was under an obligation to handover the possession of the unit by December 2010 and a grace period of 90 days for applying and obtaining the occupation certificate in respect of the complex. The said grace period is allowed in terms of order dated 08.05.2023 passed by the Hon'ble Appellate Tribunal in ***Appeal No. 433 of 2022 tilted as Emaar MGF Land Limited Vs Babia Tiwari and Yogesh Tiwari*** wherein it has been held that if the allottee wishes to continue with the project, he accepts the term of the agreement regarding grace period of three months for applying and obtaining the occupation certificate. The relevant portion of the order dated 08.05.2023, is reproduced as under:

*"As per aforesaid clause of the agreement, possession of the unit was to be delivered within 24 months from the date of execution of the agreement i.e. by 07.03.2014. As per the above said clause 11(a) of the agreement, a grace period of 3 months for obtaining Occupation Certificate etc. has been provided. The perusal of the Occupation Certificate dated 11.11.2020 placed at page no. 317 of the paper book reveals that the appellant-promoter has applied for grant of Occupation Certificate on 21.07.2020 which was ultimately granted on 11.11.2020. It is also well known*



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*that it takes time to apply and obtain Occupation Certificate from the concerned authority. As per section 18 of the Act, if the project of the promoter is delayed and if the allottee wishes to withdraw then he has the option to withdraw from the project and seek refund of the amount or if the allottee does not intend to withdraw from the project and wishes to continue with the project, the allottee is to be paid interest by the promoter for each month of the delay. In our opinion if the allottee wishes to continue with the project, he accepts the term of the agreement regarding grace period of three months for applying and obtaining the occupation certificate. **So, in view of the above said circumstances, the appellant-promoter is entitled to avail the grace period so provided in the agreement for applying and obtaining the Occupation Certificate.** Thus, with inclusion of grace period of 3 months as per the provisions in clause 11 (a) of the agreement, the total completion period becomes 27 months. Thus, the due date of delivery of possession comes out to 07.06.2014."*

26. Therefore, in view of the above judgement and considering the provisions of the Act, the authority is of the view that the promoter is entitled to avail the grace period so provided in the agreement for applying and obtaining the occupation certificate. Therefore, the due date of handing over of possession comes out to be 31.03.2011 including grace period of 90 days.
27. In the present complaint, the occupation certificate was received from the competent authority on 13.02.2017 and possession of the unit was offered to the complainants herein vide offer of possession letter dated 28.03.2017. Further, the possession of the unit was handed over to the complainants herein vide unit handover letter dated 14.06.2017. Also, the conveyance deed dated 10.08.2017 was also executed by it in favor of the complainants in respect of the said unit. The complainants have filed the present complaint after a long delay on 06.09.2022.
28. The counsel for the respondent vide proceedings of the day dated 06.03.2025 brought to the notice of the Authority that the present complaint is barred by limitation as the complaint has filed by the complainants after a lapse of 5 years from the date of execution of conveyance deed and the relief regarding the amenities cannot be sought at this belated stage. Though the counsel for the respondent made his

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advanced submissions with regard to the maintainability of the compliant on the ground of the limitation but in view of settled proposition of law, the case of complainants cannot <sup>be</sup> out-rightly rejected being barred by limitation. As discussed earlier, after the unit was allotted to the complainants on 21.12.2007, a buyer's agreement in this regard was executed on 02.06.2008. Though the possession of the unit was to be offered on or before 31.03.2011 after completion of the project but the same was offered only on 28.03.2017 after receipt of occupation certificate on 13.02.2017 and ultimately leading to execution of conveyance deed of the same on 10.08.2017. So, limitation if any, for a cause of action would accrue to the complainants w.e.f. 28.03.2017, when offer of possession was made after obtaining occupation certificate from the competent Authority and not from 10.08.2017 i.e., date of execution of conveyance deed which can be executed only upon payment of outstanding dues and stamp duty by the complainants. Therefore, the limitation period of three years was expired on 28.03.2020 and accordingly, the period between 15.03.2020 till 28.02.2022 as excluded by the Hon'ble Supreme Court in its order dated 10.01.2022 in MA NO. 21 of 2022 of Suo Moto Writ Petition Civil No. 3 of 2020 shall be excluded while calculating the period of limitation as the limitation expired after the beginning of the said period. The present complaint seeking delay possession charges and other reliefs was filed on 06.09.2022 i.e., after 90 days even after the exclusion of zero period allowed by the Hon'ble Apex Court.

29. As noted above, the possession of the subject unit was offered to the complainants on 28.03.2017 after obtaining occupation certificate on 13.02.2017. Thereafter, the conveyance deed of the unit was executed between the parties on 10.08.2017 and the present complaint was filed on



06.09.2022. There has been complete inaction on the part of the complainants for a period of almost 5 years and 5 months from the offer of possession till the present complaint was filed in September 2022. The complainants remained dormant of their rights for almost 5.5 years and they didn't approach any forum to avail their rights. There has been such a long unexplained delay in pursuing the matter. No doubt, one of the purposes behind the enactment of the Act was to protect the interest of consumers. However, this cannot be stretched to an extent that basic principles of jurisprudence are to be ignored and are given a go by especially when the complainants/allottees have already availed aforesaid benefits of delay compensation of Rs.9,65,700/- before execution of conveyance deed.

30. One such principle is that delay and laches are sufficient to defeat the apparent rights of a person. In fact, it is not that there is any period of limitation for the authority to exercise their powers under the section 37 read with section 35 of the Act nor it is that there can never be a case where the authority cannot interfere in a manner after a passage of a certain length of time but it would be a sound and wise exercise of discretion for the authority to refuse to exercise their extraordinary powers of natural justice provided under section 38(2) of the Act in case of persons who do not approach expeditiously for the relief and who stand by and allow things to happen and then approach the court to put forward stale claims. Even equality has to be claimed at the right juncture and not on expiry of reasonable time.


31. Further, as observed in the landmark case i.e. ***B.L. Sreedhar and Ors. V. K.M. Munireddy and Ors. [AIR 2003 SC 578]*** the Hon'ble Supreme Court held that "Law assists those who are vigilant and not those who sleep over



their rights." Law will not assist those who are careless of their rights. In order to claim one's right, one must be watchful of his rights. Only those persons, who are watchful and careful of using their rights, are entitled to the benefit of law.

32. In the light of the above stated facts and applying aforesaid principles, the authority is of the view that the present complaint is not maintainable after such a long period of time as the law is not meant for those who are dormant over their rights. The procedure of law cannot be allowed to be misused by the litigants even in cases where allottees have availed certain benefits prior to the execution of conveyance deed. It is a principle of natural justice that nobody's right should be prejudiced for the sake of other's right, when a person remained dormant for such an unreasonable period of time without any just cause. In light of the above, the complaint is not maintainable and the same is declined.
33. This decision shall mutatis mutandis apply to cases mentioned in para 3 of this order along with details of amount paid by the complainants, due date of possession etc.
34. Complaints stand disposed of. True certified copy of this order shall be placed in the case file of each matter.
35. Files be consigned to registry.

**Dated: 06.03.2025**

  
**(Vijay Kumar Goyal)**  
**Member**

Haryana Real Estate Regulatory  
Authority, Gurugram