

# HARYANA REAL ESTATE REGULATORY AUTHORITY PANCHKULA

Website: www.haryanarera.gov.in

Complaint no.:	2859 of 2022	
Date of filing:	03.11.2022	
Date of first hearing:	15.03.2023	
Date of decision:	21.09.2023	

Bimla Devi, w/o Sh. Sukhbir Singh Ahlawat

R/o Flat No. 302, Plot No. F2/60, Khasra No. 459

Gali no. 2D, Near Bhagat Chandra Hospital

Mahabir Enclave 1, Palam, Palam Village

South West Delhi, Delhi- 110032

....COMPLAINANT

#### **VERSUS**

M/s Parsvnath Developers Ltd through its Managing Director

Office: Parsvnath Tower, Near Shahdara Metro Station,

Shahdara, Delhi- 110001

....RESPONDENT

CORAM:

Dr. Geeta Rathee Singh

Member

Nadim Akhtar

Member

Present: -

Mr. Ramesh Malik, learned counsel for the complainant

through video conference.

Ms. Rupali S. Verma, learned counsel for the respondent

through video conference.

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# ORDER (Dr. GEETA RATHEE SINGH - MEMBER)

1. Present complaint has been filed on 03.11.2022 by complainant under Section 31 of The Real Estate (Regulation & Development) Act, 2016 (for short Act of 2016) read with Rule 28 of The Haryana Real Estate (Regulation & Development) Rules, 2017 for violation or contravention of the provisions of the Act of 2016 or the Rules and Regulations made thereunder, wherein it is inter-alia prescribed that the promoter shall be responsible to fulfill all the obligations, responsibilities and functions towards the allottee as per the terms agreed between them.

### A. UNIT AND PROJECT RELATED DETAILS

2. The particulars of the unit booked by complainant, the details of sale consideration, the amount paid by the complainants and details of project are detailed in following table:

S.No.	Particulars	Details
1.	Name of the project	Parsvnath City, Sonepat
2.	Date of application given by complainants	Not mentioned
3.	Plot no, and area	B-3309, Block B, 502 sq. yds.
4.	Date of allotment	06.11.2009
5.	Date of Agreement	Not executed

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6.	Basic sale price	₹ 25,83,000/-	
7.	Amount paid by complainants	₹ 35,88,600/-	
8.	Offer of possession	Not given	

### B. FACTS OF THE CASE AS STATED IN THE COMPLAINT

- 3. Brief facts of the case of the complainant are that on 06.11.2009 complainant was allotted a residential plot bearing no. B-3309 having area of 502 sq. yds in the respondent's project namely; "Parsvnath City" Sonipat. Complainant has annexed an undated and unsigned copy of the plot buyer agreement as annexure C-2 but plot buyer agreement was not executed between the parties.
- 4. That as per the unsigned plot buyer agreement the basic sales price of the plot was Rs. 25,83,000/- against which allegedly an amount of Rs. 25,83,000/- stands paid by the complainant or his predecessors. Copies of payment receipts have been annexed with the complaint as Annexure C-3.
- 5. That respondent has acted contrary to clause 8(a) of the plot buyer agreement in accordance with which the promoter shall not withheld the plot beyond reasonable period and shall be granted after payment of administrative charges. There is unreasonable delay in offering possession of the plot in question.

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- 6. That respondent has acted contrary to clause 11(a) of the plot buyer agreement in accordance with which it was agreed between the parties that the respondent would execute conveyance deed of plot and register the same in favor of the complainants within a reasonable time after the plot has been finally demarcated at site.
- 7. That the complainant is entitled for receiving interest @ SBI MLCR+2%. on the amount paid to the respondent as per Rule 15 of Haryana Real Estate( Regulation and Development) Rules, 2017.
- 8. That after physically inspecting the site of the project it transpired that there is no scope of handing over of possession of residential plot in question as the development at project area is very limited.

  Respondent has also not taken requisite approvals from the concerned authorities which strengthens the belief of the complainant that respondent has committed fraud on public at large.
- 9. That complainant has made reference of complaint no. 723 of 2019 titled as Nishant Bansal v/s Parsvnath Developers Ltd, Complaint no. 1307 of 2019 titled as Mrs. Suman and anr. v/s Parsvnath Developers Ltd and Complaint no. 865 of 2020 titled as Deepak Gupta v/s Parsvnath Developers Ltd wherein respondents were directed to handover possession along with upfront delay interest and monthly interest.

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10. That complainant has approached the respondent several times but respondent failed to do the needful. Hence present complaint has been filed.

## C. RELIEF SOUGHT

- 11. The complainant in his complaint has sought following reliefs:
  - To direct the respondent company to offer actual physical possession of the Plot in question i.e, Plot B-3309, Block B, Parsvnath City, Sonipat;
  - (ii) To direct the respondent -Company to obtain license from Haryana Town & Country Planning, Haryana of the project Parsvnath City, Sonipat, Haryana:
  - (iii) To direct the respondent -Company to pay interest on delayed possession for more than 8 years as per Rule 15 of Haryana Real Estate (Regulation And Development) Rules, 2017 to the complainant;
  - (iv) To direct the respondent to pay Rs.10,00,000/- as part of damages to the complainant on account of mental agony, torture and harassment;
  - (v) To direct the respondents to pay upfront interest and also monthly interest in pursuance of the order dated 13.10.2021
  - (vi) To direct the respondent company to refund of all legal cost ofRs. 1,00,000/- incurred by the complainants;

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(vii) Any other relief- remedy which is deemed fit by this Hon'ble

Authority in the present facts and legal proposition of the case.

### D. REPLY SUBMITTED ON BEHALF OF RESPONDENT

- 12. Learned counsel for the respondent filed detailed reply on 30.05.2023 wherein it is pleaded as under:-
  - (i) That the present complaint is not maintainable before this Hon'ble Authority, as this Hon'ble Authority does not have the jurisdiction to entertain the present complaint.
  - (ii) That the complainant before this Hon'ble Authority had made a speculative investment in the project of the respondent-company, wherein Complainant invested knowingly and willingly that there was no offer of possession in favour of his predecessor-in-interest since 2004.
  - (iii) That without prejudice, it is stated that the project in which the complainant is seeking possession is not registered with this Hon'ble Authority and therefore, this Honble Authority does not have jurisdiction to entertain the present Complaint.
  - (iv) That the complainant is misdirected and is misleading this Hon'ble Authority by drawing parity with the order dated 13.10.2021 passed by this Hon ble Authority in complaint No.865 of 2022, wherein the facts were completely distinguishable and therefore, the

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observations of the said judgment cannot be made applicable to the present case.

- (v) That without prejudice, the present Complaint is barred by limitation and this Hon'ble Court does not have jurisdiction to entertain a time barred claim. Moreover, in absence of any pleadings regarding condonation of delay, this Hon'ble Court could not have entertained the Complaint in the present form. In recent judgment by the Hon'ble Supreme Court in the case of Surject Singh Sahni vs, State of U.P and others, 2022 SC online SC 249, the Honble Apex Court has been pleased to observe that mere representations does not extend the period of limitation and the aggrieved person has to approach the court expeditiously and within reasonable time. In the present case the complainant is guilty of delay and latches, therefore, his claim should be dismissed.
- (vi) That the provisions of Real Estate (Regulation and Development)Act, 2016 cannot be applied retrospectively.
- (vii) That on 06.11.2009, the complainant had been allotted a residential plot bearing no. B-3309, area admeasuring 502 sq. yards in the project namely; "Parsvnath City at Sonepat" provisionally. The basic selling price of said plot was fixed at Rs. 25,83,000/-, after availing discount of Rs. 52,500/- from the respondent. On 09.01.2010,

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letter was sent to the complainant along with copy of plot buyer agreement but complainant never returned the signed agreement.

(viii)That the brief fact as regards to the project is that on 10.07.2010, respondent company applied LOI for the land admeasuring 51 acres.

However, the same was rejected by the competent authority (DTCP)

vide letter dated 19.02.2013. Pursuant to that on 19.09.2019, one of the associate company of the respondent company applied for license

for the land as measuring 25.344 acres falling under in the revenue

estate of village Rajpura, Sector 10 & 11, District- Sonepat, Haryana

to develop a residential plotted colony.

- (ix) That the inability of the respondent company to develop the project is primarily due to the encroachments by the local farmers on the part of Project land for which they have already been paid the sale consideration. Despite all sincere efforts to get the Project land vacated, the local farmers have failed to agree and rather they are coercing the Respondent Company to agree to their unreasonable demands.
- (x) That further, with effect from 11.01.2022, Government of Haryana has taken a policy decision that where the outstanding dues against the statutory dues in the nature of EDC etc. are more than ₹20 crore, fresh licence should not be issued to the landowner/ developer/its associate companies etc. till the clearance of all the outstanding EDC. Hence

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despite making all sincere efforts, the respondent company is not able to get the LOI of the said Project Land.

- (xi) That an application has been submitted for grant of licence for 25 acres through Generous Builders Private Limited, which was rejected by competent Authority.
- (xii) That it is submitted that despite all the efforts made by the respondent company towards the completion of the said project as well as for getting the LOI, the Project could not be regularized and this has caused the abandoning of the project.
- (xiii) That the complainant knowingly that there was no possession with the original allottee thereafter, even with the subsequent purchaser, the complainant chose to invest in the project, which clearly shows that the investment was made only for the purpose of speculation. Moreover, the rights of the present complainant would accrue only from the date of endorsement in his favour and not from the date of allotment in favour of the original allottee.
- (xiv) That it is a matter of record that the respondent-company has not demanded any payment since the complainant purchased the said plot from the original buyer, which itself establishes the fact that there is no development at site and the project is abandoned by the respondent company.
- (xv) That the relief of possession in these circumstances is not

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applicable in the present case as the respondent company is not developing the project and under no provision of law the respondent-company can be asked to develop and deliver the project which has otherwise become impossible and hence, unviable. The right of the complainant would accrue from the date of the endorsement and not from the date the original applicant booked the present unit. this is a settled principle of law and also, is being followed by Hon'ble Tribunal and other Courts.

(xvi) That for the reasons beyond the control of the respondent company, it could not develop the land in question and it is ready and willing to refund the amount received from the complainant(s) in terms of clause 5 (b) of the buyer's agreement applicable from the date of endorsement. Without prejudice, it is further stated that the project cannot be delivered due to the unforeseen circumstances and therefore in terms of Section 18(1), the relief of refund is only a plausible solution.

# E. ARGUMENTS OF LEARNED COUNSEL FOR COMPLAINANT AND RESPONDENT

13. During oral arguments, learned counsel for the complainant reiterated the arguments as were submitted in writing. He argued that the decision already taken by the Authority in bunch of cases with lead case complaint case no. 865 of 2020 titled Deepak Gupta versus

Parsvnath Developers Ltd. squarely covers the controversy involved in the above-mentioned complaint. Therefore, he requested that this complaint be disposed of in the same manner.

14. On the other hand, learned counsel for the respondent argued that facts of the present complaint are not similar to complaint case no. 865 of 2020 titled Deepak Gupta versus Parsvnath Developers Ltd. She argued that present case may not be disposed of in terms of Deepak Gupta for the reason that at the time of passing of final order in complaint case no. 865 of 2020, respondent was in the process of getting LoI for the project, however situation is not the same today. Respondent has not received LoI for the project and is not in a position to develop the project and offer the possession of plot booked by the complainants. She also stated that none of the allottees have been given possession by respondent in project in question. She stated that in a situation where respondent is unable to develop the project and offer possession to the allottees, the only relief admissible is refund with interest. Therefore, she requested that refund be allowed instead of awarding possession with delay interest.

### F. ISSUES FOR ADJUDICATION

15. Whether the complainant is entitled to relief of possession of plot booked by him along with interest for delay in handing over the possession in terms of Section 18 of Act of 2016?

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### G. OBSERVATIONS AND FINDINGS OF THE AUTHORITY

- 16. Authority has heard arguments of both parties and has perused the documents available on record. After going through the submissions made by both the parties, Authority observes as under:-
- (i) It is an admitted fact that the on 06.11.2009, complainant was allotted a residential plot bearing no. B-3309 having area of 502 sq. yds in the respondent's project namely "Parsvnath City" Sonipat. Though the complainant has referred to various clauses of plot buyer agreement in his complaint but it is also an admitted fact that plot buyer agreement has not been executed between the parties. It is also admitted that even after a lapse of 11 years, possession of the plot has not been offered by the respondent and ld. Counsel for respondent has stated even today that respondent is not in a position to offer possession of the said plot to the complainant. As per the version of the complainant basic sales price of the plot was Rs. 25,83,000/- against which an amount of Rs. 25,83,000/- stands paid by the complainant. However, it is pertinent to mention that the complainant has annexed receipts of Rs 35,88,600/- contrary to the calculations made in the complaint. Nevertheless, respondent's in its reply has admitted that complainant has paid an amount of Rs.35,88,600/-, ledger account annexed at page 12-13 of its reply.

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(ii) Authority observes that the respondent has raised an objection regarding maintainability of the complaint on the ground that Authority does not have jurisdiction to decide the complaint. In this regard it is clarified that Authority has territorial as well as subject matter jurisdiction to adjudicate the present complaint.

### E.1 Territorial Jurisdiction

As per notification no. 1/92/2017 TCP dated 14.12.2017 issued by Town and Country Planning Department, the jurisdiction of Real Estate Regulatory Authority, Panchkula shall be entire Haryana except Gurugram District for all purpose with offices situated in Panchkula. In the present case the project in question is situated within the planning area Sonipat district. Therefore, this Authority has complete territorial jurisdiction to deal with the present complaint.

### E.2 Subject Matter Jurisdiction

Section 11(4)(a) of the Act, 2016 provides that the promoter shall be responsible to the allottees as per agreement tor sale Section 11(4)(a) is reproduced as hereunder:

Section 11(4)(a)

Be responsible for all obligations, responsibilities and functions under the provisions of this Act or the rules and regulations made thereunder or to the allottees as per the agreement for sale, or to the association of allottees, as the case may be, till the conveyance of all the apartments, plots or buildings, as the

case may be, to the allotees or the common areas to the association of allottees or the competent authority, as the case may be;

Section 34-Functions of the Authority

34(f) of the Act provides to ensure compliance of the obligations cast upon the promoters, the allottees and the real estate agents under this Act and the rules and regulations made thereunder.

So, in view of the provisions of the Act of 2016 quoted above, the Authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter leaving aside compensation which is to be decided by learned Adjudicating Officer if pursued by the complainant at a later stage.

(iii) The respondent has further taken a stand that the complainant is a speculative buyer who has invested in the project for monetary returns and taking undue advantage of RERA Act 2016, as a weapon during the present downside conditions of the real estate market and therefore not entitled to the protection of the Act of 2016. In this regard, Authority observes that "any aggrieved person" can file a complaint against a promoter, if the promoter contravenes the provisions of the RERA Act, 2016 or the rules or regulations. In the present case, the complainant is an aggrieved person who has filed a complaint under Section 31 of the RERA Act, 2016 against the promoter for violation/contravention of the provisions of the RERA Act, 2016 and the Rules and Regulations made thereunder. Here, it is important

to emphasize upon the definition of term allottee under the RERA Act of 2016, reproduced below: -

Section 2(d) of the RERA Act:

(d) "allottee" in relation to a real estate project, means the person to whom a plot, apartment or building, as the case may be, has been allotted, sold (whether as freehold or leasehold) or otherwise transferred by the promoter, and includes the person who subsequently acquires the said allotment through sale, transfer or otherwise but does not include a person to whom such plot, apartment or building, as the case may be, is given on rent;

In view of the above-mentioned definition of "allottee" as well as upon careful perusal of allotment letter dated 06.11.2009, it is clear that complainant is an "allottee" as unit bearing no. B-3309, Block B in the real estate project "Parsvnath City", Sonipat was allotted to him by the respondent promoter. The concept/definition of investor is not provided or referred to in the RERA Act, 2016. As per the definitions provided under section 2 of the RERA Act, 2016, there will be "promoter" and "allottee" and there cannot be a party having a status of an investor. Further, the definition of "allottee" as provided under RERA Act, 2016 does not distinguish between an allottee who has been allotted a plot, apartment or building in a real estate project for self-consumption or for investment purpose. The Maharashtra Real Estate Appellate Tribunal in its order dated 29.01.2019 in appeal no. 000600000010557 titled as M/s Srushti Sangam Developers Ltd. Vs Sarvapriya Leasing (P)Ltd. And Anr. had also held that the concept of investors is not defined or referred to in the Act.

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Thus, the contention of promoter that allottee being investor is not entitled to protection of this Act also stands rejected.

(iv) Respondent has further raised an objection that the project in which the complainant is seeking possession is not registered with this Hon'ble Authority and therefore this Honble Authority does not have jurisdiction to entertain the present complaint. This issue as to whether this Authority has jurisdiction to entertain the complaints pertaining to unregistered projects has been dealt with and decided by the Authority in complaint no. 191 of 2020 titled as Mrs. Rajni and Mr. Ranbir Singh vs Parsvnath Developers Ltd. Relevant part of said order is being reproduced below:

"Looked at from another angle, promoter of a project which should be registered but the promoter is refusing to get it registered despite the project being incomplete should be treated as a double defaulter, i.e. defaulter towards allottees as well as violator of Sector 3 of the Act. The argument being put forwarded by learned counsel for respondent amounts to saying that promoters who violate the law by not getting their ongoing/incomplete projects registered shall enjoy special undeserved protection of law because their allottees cannot avail benefit of summary procedure provided under the RERA Act for redressal of their grievances. It is a classic argument in which violator of law seeks protection of law by misinterpreting the provisions to his own liking.

14. The Authority cannot accept such interpretation of law as has been sought to be put forwarded by learned counsel of respondent. RERA is a regulatory and protective legislation. It is meant to regulate the sector in overall interest of the sector, and economy of the country, and is also meant to protect rights of individual allottee vis-a-vis

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all powerful promoters. The promoters and allottees are usually placed at a highly uneven bargaining position. If the argument of learned counsel for respondent is to be accepted, defaulter promoters will simply get away from discharging their obligations towards allottee by not getting their incomplete project registered. Protection of defaulter promoters is not the intent of RERA Act. It is meant to hold them accountable. The interpretation sought to be given by learned counsel for respondent will lead to perverse outcome.

15. For the foregoing reasons, Authority rejects the arguments of respondent company. The application filed by respondent promoter is accordingly rejected."

The same reasoning is applicable and adopted in the present case as well. Further, the RERA Act, 2016, nowhere provides that the provisions of the Act shall only be applicable to registered real estate projects, or only aggrieved person of a registered real estate project shall file a complaint u/s 31 of the RERA Act, 2016. Thus, the complainant is well within the ambit of RERA Act, 2016.

(v) Respondent has also taken objection that complaint is grossly barred by limitation. In this regard Authority places reliance upon the judgement of Apex court passed in Civil Appeal no. 4367 of 2004 titled as M.P Steel Corporation v/s Commissioner of Central Excise where it has been held that Indian limitation Act deals with applicability to courts and not tribunals. Further, RERA is a special enactment with particular aim and object covering certain issues and violations relating to housing sector. Provisions of the limitation Act 1963 would not be applicable to the proceedings under

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the Real Estate Regulation and Development Act, 2016 as the Authority set up under that Act being quasi-judicial and not Courts. The promoter has till date failed to fulfil its obligations because of which the cause of action is reoccurring.

- (vi) Another objection taken by the respondent is that the provisions of RERA Act, 2016 cannot be applied retrospectively. In order to adjudicate this issue, reference can be made to the case titled M/s Newtech Promoters & Developers Pvt. Ltd. vs. State of UP & Ors. Etc. (supra), wherein the Hon Apex Court has held as under:-
  - "41. The clear and unambiguous language of the statute is retroactive in operation and bvapplying purposiveinterpretation rule of statutory construction, only one result is possible, i.e., the legislature consciously enacted a retroactive statute to ensure sale of plot, apartment or building, real estate project is done in an efficient and transparent manner so that the interest of consumers in the real estate sector is protected by all means and Sections 13, 18(1) and 19(4) are all beneficial provisions for safeguarding the pecuniary interest of the consumers/allottees. In the given circumstances, if the Act is held prospective then the adjudicatory mechanism under Section 31 would not be available to any of the allottee for an ongoing project. Thus, it negates the contention of the promoters regarding the contractual terms having an overriding effect over the retrospective applicability of the Act, even on facts of this case."

In view of the aforementioned judgement, it is now settled that provisions of the Act are retroactive in nature and are applicable to an act or transaction in

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the process of completion. Thus, the rule of retroactivity will make the provisions of the Act and the Rules applicable to the acts or transactions, which are in the process of the completion though the contract/ agreement might have been entered into before the Act and the Rules became applicable. Hence, this objection raised by the respondent is negated.

(vii) Now there remains no doubt regarding the fact that the complaint is well within ambit of RERA Act, 2016 and the Authority has complete jurisdiction to adjudicate the same. Now there remains only one issue for adjudication that whether complainant is entitled to possession of the plot along with interest on delay in handing over possession?

(viii) The complainant in the present case has purchased a plot bearing no. B-3309 in the project of the respondent. The complainant in complaint case no. 865 of 2020 was allotted plot bearing no. B-3305, Block B, Parsvnath City, Sonepat and complainants in present case have been allotted plot bearing no. B 3309, Block B, Parvsnath City, Sonepat. Meaning thereby, the booking of plots made by complainants in both the complaints was made in "B Block" of same project, i.e., Parsvnath City, Sonepat. So, it is observed that the factual matrix of present case is similar to bunch of cases with lead case. Accordingly, Authority is satisfied that issues and controversies involved in present complaints are of similar nature as complaint case no. 865 of 2020. Therefore, captioned complaint is disposed of in terms of the

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orders passed by the Authority in Complaint no. 865 of 2020 titled as

Deepak Gupta versus Parsvnath Developers Ltd.

- (ix) With respect to the issue whether the complainant is entitled to possession of the plot along with interest on delay in handing over possession, as admitted the complainant was allotted plot no. B-3309 measuring 502 sq. yds in project Parsvnath City, Sonipat vide allotment letter dated 06.11.2009. However, same does not provide for any date of possession. In such cases where the exact date for handing over possession cannot be ascertained, 3 years time has been held as reasonable time by the Hon'ble Apex Court in 2018 STPL 4215 SC titled as M/s Fortune Infrastructure (now known as M/s Hicon Infrastructure) & Anr. Accordingly, the respondent was to handover the possession of the plot by 06.11.2012. However, respondent had failed to handover the possession of the plot till date.
- (x) In complaint case no. 865 of 2020, it was revealed that respondent neither had license to develop the project nor even LoI was obtained by him for the same. In that eventuality, since complainants were not interested to withdraw from the project and wanted to continue with the project, respondent was directed to pay the complainant upfront interest on the amount paid by him from deemed date of possession along till date of the order and also future interest for every month of delay occurring thereafter till the handing over of possession of the plot. Further respondent was

prohibited from alienating the land of the project in question for any purposes except for completion of the project.

In the present complaint also the complainant wishes to continue in the project and in his complaint, he has prayed for directions to the respondent to hand over the possession of the plot no. 3309, Block B, 502 sq. yds in Parsvnath City along with interest on the amount paid from the date of payment till the date of possession of plot as per HRERA Rule 15. It is further observed that though the learned counsel for respondent has orally argued that the respondent has not received the LoI for the project and is not in a position to develop the same and offer possession of the booked plot to the complainant, however no document issued by competent authority has been placed on record or relied upon by the respondent to prove that it has surrendered/abandoned the project. Reference is also made to para 3 of the letter dated 19.02.2013 written by DTCP, Haryana to the respondent (annexure R-3 of the reply). Relevant part of said letter is being reproduced.

"Since, you did not attend the personal hearings on two occasions, therefore, it can be concluded that you are making lame excuse as the application for renewal of original license is yet to be filed and license for an additional area can be considered only if the main license is valid. It is, therefore regretted that the grant of license for an additional area measuring 51.50 acres is hereby refused due to the reason mentioned above"

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Perusal of this para shows that respondent had no intention of honouring his obligations and complainant cannot be made to suffer because of the repeated and deliberate defaults on the part of the respondent. Therefore, the complainant U/s 18(1) of the RERA Act is entitled to the relief of interest on account of delayed possession.

Accordingly, complainant in the present case is also entitled to upfront interest on the amount paid by him from deemed date of possession till today along with future interest for every month of delay occurring thereafter till the handing over of possession at the rate prescribed in Rule 15 of the HRERA Rules, 2017 i.e. SBI MCLR+2% which as on date works out to be 10.75% (8.75%+2%).

(xi) Authority has got delay interest calculated from its account branch in terms of the observations made by Hon'ble Haryana Real Estate Appellate Tribunal vide its order dated 10.01.2023 in appeal no. 619 of 2021 titled as Parminder Singh Sohal versus BPTP Ltd. The details of amounts paid by the complainant and delay interest calculated on amount are shown in the following table: -

Amount paid by complainants	Upfront delay interest calculated by Authority till 21.09.2023	
₹35,88,600/-	₹41,98,072/-	₹31,707/-

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(xii) The complainant is seeking compensation on account of mental agony, torture and harassment. It is observed that Hon'ble Supreme Court of India in Civil Appeal Nos. 6745-6749 of 2027 titled as "M/s Newtech Promoters and Developers PvL Ltd. V/s State of U.P. & ors." (supra,), has held that an allottee is entitled to claim compensation under Sections 12, 14, 18 and Section 19 which is to be decided by the learned Adjudicating Officer as per section 71 and the quantum of compensation & litigation expense shall be adjudged by the learned Adjudicating Officer having due regard to the factors mentioned in Section 72. The adjudicating officer has exclusive jurisdiction to deal with the complaints in respect of compensation & legal expenses. Therefore, the complainant is advised to approach the Adjudicating Officer for seeking the relief of litigation expenses.

(xiii) With respect to relief no. ii, the same is neither part of the pleadings nor was argued/pressed by ld. Counsel for the complainant, thus the same is not allowed.

### H. DIRECTIONS OF THE AUTHORITY

- 17. Hence, the Authority hereby passes this order and issues following directions under Section 37 of the Act to ensure compliance of obligation cast upon the promoter as per the function entrusted to the Authority under Section 34(f) of the Act of 2016:-
  - (i) Respondent is directed to pay the complainant upfront amount of ₹ ₹41,98,072/-. Respondent's liability for

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paying monthly interest of ₹31,707/- as shown in above table will commence w.e.f. 21.10.2023 and it shall be paid on monthly basis till valid offer of possession is made to complainants.

- (ii) A period of 90 days is given to the respondent to comply with the directions given in this order as provided in Rule 16 of Haryana Real Estate (Regulation & Development) Rules, 2017 failing which legal consequences would follow.
- 18. <u>Disposed of.</u> File be consigned to record room after uploading order on the website of the Authority.

NADIM AKHTAR [MEMBER] Dr. GEETA RATHEE SINGH [MEMBER]