HARERA

BIRTHE GURUGRAM

Complaint No. 503 of 2023

BEFORE THE HARYANA REAL ESTATE REGULATORY AUTHORITY, GURUGRAM

	Complaint no.: Filing if complaint : Order pronounced on:	503 of 2023 01.02.2023 16.04.2024
Manoj Tewani		
Resident of: 23, Bodhi Marg, DLF Pha Gurugram	ase-1, Sector-59,	Complainant
	/ersus	
1. Ireo Private Limited 2. Pankaj Dugar (CEO)		
Regd. Office Address: A-11, 1st floor	, Neeti Marg, New	Respondents
Demi-110049	17 151	
CORAM:		
Demi-110043		Chairman
CORAM: Shri Arun Kumar		Chairman Member
CORAM:	EGULA	
CORAM: Shri Arun Kumar Shri Vijay Kumar Goyal	EGUNER A	Member
CORAM: Shri Arun Kumar Shri Vijay Kumar Goyal Shri Ashok Sangwan	EGUILE	Member

ORDER

 The present complaint has been filed by the complainant/allottee under section 31 of the Real Estate (Regulation and Development) Act, 2016 (in short, the Act) read with rule 28 of the Haryana Real Estate (Regulation and Development) Rules, 2017 (in short, the Rules) for violation of section 11(4)(a) of the Act wherein it is *inter alia* prescribed that the promoter shall be responsible for all



obligations, responsibilities and functions under the provisions of the Act or the Rules and regulations made thereunder or to the allottees as per the agreement for sale executed *inter se*.

A. Unit and project related details

2. The particulars of unit details, sale consideration, the amount paid by the complainant, date of proposed handing over the possession, delay period, if any, have been detailed in the following tabular form:

S. N.	Particulars	Details
1.	Name of the project	"IREO City Central ", Sector 59, Gurugram
2.	Nature of the project	Commercial
3.	Project area	3.9375 acres
4.	DTCP license no. and validity status	56 of 2010 dated 31.07.2010 valid upto 30.07.2020
5.	RERA Registered/ not registered	Registered 107 of 2017 dated 24.08.2017
6.	Date of allotment TA	26.09.2012 (page no. 36 of reply)
a	Date of building plan	05.09.2013 (page no. 46 of reply)
	Date of environment clearance	12.12.2013 (page no. 52 of reply)
7.	Date of execution of Apartment Buyer's Agreement	16.09.2013 (as per page no. 49 of complaint)



8.	Unit no. and area	R1406, 14 th floor admeasuring 908.33 sq. ft. (super area)
		(As per BBA at page 54 of complaint)
10.	Possession clause	Clause 13.4:
	Rectored and the second	subject to Force Majeure, as defined herein and further subject to the Allottee having complied with all its obligations under the terms and conditions of this Agreement and not having defaulted under any provision(s) of this Agreement including but not limited to the timely payment of all dues and charges including the total Sale Consideration, registration charges, stamp duty and other charges and also subject to the Allottee having complied with all formalities or documentation as prescribed by the Company, the Company proposes to offer the possession of the said Rental Pool Serviced Apartment to the Allottee within a period of 42 months from the date of approval of the Building Plans and/or fulfillment, of the preconditions imposed there under ("Commitment Period"). The Allottee further agrees and understands that the Company shall additionally be entitled to a period of 180 days ("Grace Period"), after the expiry of the said



		unforeseen delays beyond the reasonable control of the Company.
11.	Due date of possession	05.03.2017 (calculated as 42 months from the date of approval of building plan i.e. 05.09.2013 as held by the Authority in various cases)
13.	Basic sale consideration	Rs. 1,27,62,455/- (As per BBA on page 61 of complaint)
14.	Amount paid by the complainant	Rs. 95,24,872/- (As alleged by the complainant)
16.	Occupation certificate /Completion certificate	Not obtained
17.	Offer of possession	Not offered

B. Facts of the complaint:

- 3. The complainant has made the following submissions: -
 - I. That the applied for booking of managed service apartment under Rental Pool (MSA-Rental Pool) in the said project vide application dated 19.01.2012. The respondent/ promoters allotted commercial MSA- Rental pool serviced apartment no. ICC-MSA- R1406, type Studio, on 14th Floor, R Tower in the project in favour of complainant, having super area 908.33 sq. ft. (hereinafter referred to as the "said Unit") vide allotment letter dated 26.09.2012. the buyer agreement executed between the parties on 16.09.2013 for total sale consideration as agreed price of said unit was Rs. 1,36,82,113/-.
 - II. That as per the agreement the respondents were to deliver the possession of the said commercial unit to the complainant within a period of 42 months



from the date of approval of the building plans. The respondents were also entitled to further grace period of 180 days in addition to above time for handing over the possession.

- III. That as and when any amount as demanded in terms of Allotment Letter and buyer agreement by the respondents, the complainant had paid. The respondents shared the statement of account acknowledging the entire deposited amount of Rs. 95,24,872/-.
- IV. That it was well within knowledge of respondent that there is delay in handing over possession of the allotted unit. Since there is delay beyond the reasonable and explainable time, the complainants have a legal right cancel said allotment unit no. ICC-MSA-R0603 and seek refund of the entire deposited amount of Rs. 66,84,630/- along with interest from the respondents as per the provision of Real Estate (Regulation and Development)Act, 2016 and under its Rules as framed by the Authority.
- V. That complainant visited the respondent's office and requested for refund of the entire amount along with interest. The complainant is an old age citizen, who is retired and need the amount for their personal use after retirement and old age ailments. Despite all the complainants' requests to the concerned staff of the respondents and senior management personnel to address their complaint, all efforts have been in vain.
- VI. That the respondents had no right to unilaterally withhold the complainant's hard-earned money due to significant delays in handing over the project. Additionally, the respondents failed to complete the structure even after more than five years of delay in delivering possession of the unit.

D. Relief sought by the complainant:

4. The complainant has sought following relief(s):



- I. Direct the respondents to refund the entire amount paid by the complainant along with interest.
- II. To pay litigation charges of Rs. 1,00,000/- to the complainant.
- 5. On the date of hearing, the authority explained to the respondent/ promoter about the contraventions as alleged to have been committed in relation to section 11(4) (a) of the Act to plead guilty or not to plead guilty.
- E. Reply by the respondents.
- The respondents have contested the complaint by filing reply on the following grounds:
 - i. That the complainant, after checking the veracity of the project namely, 'Managed Service Apartment-Rental Pool' at 'Ireo City Central', Sector 59, Gurugram had applied for allotment of a unit vide booking application Form dated 19.01.2012.
 - ii. That based on the said application, respondent vide allotment offer letter dated 26.09.2012 allotted to the complainant apartment No. R1406, having tentative super area of 908.33 sq. ft. for sale consideration of Rs. 1,36,82,113/-, This consideration was exclusive of the registration charges, stamp duty, service tax and other charges which are payable by the said allottee. Accordingly, the buyer's agreement was executed between the complainant and respondents on 16.09.2013.
 - iii. That respondents raised payment demands from the complainant in accordance with the agreed terms and conditions of the allotment as well as of the payment plan. It is submitted that vide payment demand dated 08.10.2015, respondent no. 1 had sent fifth installment demand for the net payable amount of Rs. 15,81,744.18/- However, the complainant remitted only part payment and the remaining amount was accordingly adjusted in the next installment demand as arrears.



- iv. That vide payment demand dated 28.12.2015, respondents had sent sixth installment demand for the net payable amount of Rs. 13,38,965./-.
 However, the complainant remitted only part payment and the remaining amount was accordingly adjusted in the next installment demand as arrears.
- v. That vide payment demand dated 24.08.2016, respondents had sent seventh installment demand for the net payable amount of Rs. 13,25,050/-. However, the complainant made the payment only after two reminders and a final notice dated 19.09.2016, 13.10.2016 and 07.11.2016 respectively.
- vi. That prior to the completion of the project, various force majeure events (such as construction bans, Covid-19 pandemic, various lockdowns etc) affected the regular development of the real estate project. The deadly and contagious Covid-19 pandemic had struck which resulted in unavoidable delay in delivery of physical possession of the apartment. In fact, Covid 19 pandemic was an admitted force majeure event, which was beyond the power and control of the respondents.
- vii. That the outbreak of Covid-19 has been declared as a pandemic by the World Health Organization. Advisories/ directions including lockdown/ restrictions have been issued by the Govt. of India and also by the State Govt. The said pandemic has had serious consequences and was deadly and contagious that complete lockdown was imposed several times not only in Haryana but in India and rest of the world also. Despite the lifting of the lockdown, several restrictions persisted.
- viii. That it is also matter of record that Gurugram falls within the area of NCR and different competent authorities such as the Hon'ble Supreme Court, National Green Tribunal (NGT), Municipal Corporation Gurugram (MCG) etc. had directed ban on construction activities in Delhi NCR due to rise in



pollution level mainly in festive season/ winter season for various periods thereby severely affecting the regular development of the real estate projects.

7. All other averments made by the complainant were denied in toto.

F. Jurisdiction of the authority

- The authority observes that it has territorial as well as subject matter jurisdiction to adjudicate the present complaint for the reasons given below.
 F.I Territorial jurisdiction
- 9. As per notification no. 1/92/2017-1TCP dated 14.12.2017 issued by Town and Country Planning Department, the jurisdiction of Real Estate Regulatory Authority, Gurugram shall be entire Gurugram District for all purpose with offices situated in Gurugram. In the present case, the project in question is situated within the planning area of Gurugram District. Therefore, this authority has complete territorial jurisdiction to deal with the present complaint.

F.II Subject matter jurisdiction

10. Section 11(4)(a) of the Act, 2016 provides that the promoter shall be responsible to the allottees as per agreement for sale. Section 11(4)(a) is reproduced as hereunder:

Section 11.....(4) The promoter shall-

(a) be responsible for all obligations, responsibilities and functions under the provisions of this Act or the rules and regulations made thereunder or to the allottees as per the agreement for sale, or to the association of allottees, as the case may be, till the conveyance of all the apartments, plots or buildings, as the case may be, to the allottees, or the common areas to the association of allottees or the competent authority, as the case may be;

Section 34-Functions of the Authority:

34(f) of the Act provides to ensure compliance of the obligations cast upon the promoters, the allottees and the real estate agents under this Act and the rules and regulations made thereunder.

- 11. So, in view of the provisions of the Act quoted above, the authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter leaving aside compensation which is to be decided by the adjudicating officer if pursued by the complainants at a later stage.
- 12. Further, the authority has no hitch in proceeding with the complaint and to grant a relief of refund in the present matter in view of the judgement passed by the Hon'ble Apex Court in Newtech Promoters and Developers Private Limited Vs State of U.P. and Ors. (Supra) and reiterated in case of M/s Sana Realtors Private Limited & other Vs Union of India & others SLP (Civil) No. 13005 of 2020 decided on 12.05.2022wherein it has been laid down as under:

"86. From the scheme of the Act of which a detailed reference has been made and taking note of power of adjudication delineated with the regulatory authority and adjudicating officer, what finally culls out is that although the Act indicates the distinct expressions like 'refund', 'interest', 'penalty' and 'compensation', a conjoint reading of Sections 18 and 19 clearly manifests that when it comes to refund of the amount, and interest on the refund amount, or directing payment of interest for delayed delivery of possession, or penalty and interest thereon, it is the regulatory authority which has the power to examine and determine the outcome of a complaint. At the same time, when it comes to a question of seeking the relief of adjudging compensation and interest thereon under Sections 12, 14, 18 and 19, the adjudicating officer exclusively has the power to determine, keeping in view the collective reading of Section 71 read with Section 72 of the Act. if the adjudication under Sections 12, 14, 18 and 19 other than compensation as envisaged, if extended to the adjudicating officer as prayed that, in our view, may intend to expand the ambit and scope of the powers and functions of the adjudicating officer under Section 71 and that would be against the mandate of the Act 2016."

- 13. Hence, in view of the authoritative pronouncement of the Hon'ble Supreme Court in the cases mentioned above, the authority has the jurisdiction to entertain a complaint seeking refund of the amount and interest on the refund amount.
- G. Findings on the objections raised by the respondent.G.I Objection regarding force majeure.



14. The respondent promoter raised a contention that the construction of the project was delayed due to force majeure conditions such as various orders passed by the Haryana State Pollution Control Board from 01.11.2018 to 10.11.2018, lockdown due to outbreak of Covid-19 pandemic which further led to shortage of labour and orders passed by National Green Tribunal (hereinafter, referred as NGT). But all the pleas advanced in this regard are devoid of merit. The passing of various orders passed by NGT during the month of November is an annual feature and the respondents should have taken the same into consideration before fixing the due date. Similarly, the various orders passed by other authorities cannot be taken as an excuse for delay. Further, the 1 1 1 1 1 1 authority has gone through the possession clause of the agreement and observed that the respondent-developers proposes to handover the possession of the allotted unit by March, 2017. In the present case, the due date comes out to be 05.03.2017. That as per HARERA notification no. 9/3-2020 dated 26.05.2020, an extension of 6 months is granted for the projects having *completion/due date on or after 25.03.2020*. The respondents were liable to complete the construction of the project and the possession of the said unit was to be handed over by 05.03.2017 and is claiming benefit of lockdown which came into effect on 23.03.2020 whereas the due date of handing over of possession was much prior to the event of outbreak of Covid-19 pandemic. 718 P Therefore, the authority is of the view that outbreak of a pandemic cannot be used as an excuse for non-performance of a contract for which the deadlines were much before the outbreak itself and for the said reason, the said time period is not excluded while calculating the delay in handing over possession.

H. Findings on the relief sought by the complainant. H.I Direct the respondents to refund the amount paid by the complainant along with interest.



- 15. The complainant has booked a commercial unit in the project of the respondents on 12.12.2013. BBA was executed on 16.09.2013 and as per BBA, the possession of the unit was to be handed over within 42 months from the date of approval of building plans with grace period of 180 days. The Building plans were approved on 5.9.2013 and date of environment clearance is 12.12.2013. But the respondents failed to deliver the possession which was due on 15.03.2017 as no occupation certificate has been obtained by the respondents till date.
- 16. In the present complaint, the complainant intends to withdraw from the project and is seeking return of the amount paid by him in respect of subject unit along with interest at the prescribed rate as provided under section 18(1)(b) of the Act. Sec. 18(1)(b) of the Act is reproduced below for ready reference.

"**Section 18: - Return of amount and compensation** 18(1). If the promoter fails to complete or is unable to give possession of an apartment, plot, or building.-

- (a) in accordance with the terms of the agreement for sale or, as the case may be, duly completed by the date specified therein; or
- (b) due to discontinuance of his business as a developer on account of suspension or revocation of the registration under this Act or for any other reason,

he shall be liable on demand to the allottees, in case the allottee wishes to withdraw from the project, without prejudice to any other remedy available, to return the amount received by him in respect of that apartment, plot, building, as the case may be, with interest at such rate as may be prescribed in this behalf including compensation in the manner as provided under this Act:

Provided that where an allottee does not intend to withdraw from the project, he shall be paid, by the promoter, interest for every month of delay, till the handing over of the possession, at such rate as may be prescribed."

(Emphasis supplied)

17. Clause 13.4 of the BBA dated 16.09.2013 provides for the handing over of

possession and is reproduced below for the reference:

"subject to Force Majeure, as defined herein and further subject to the Allottee having complied with all its obligations under the terms and conditions of this Agreement and not having defaulted under any provision(s) of this Agreement



including but not limited to the timely payment of all dues and charges including the total Sale Consideration, registration charges, stamp duty and other charges and also subject to the Allottee having complied with all formalities or documentation as prescribed by the Company, the Company proposes to offer the possession of the said Rental Pool Serviced Apartment to the Allottee within a period of 42 months from the date of approval of the Building Plans and/or fulfillment of the preconditions imposed there under ("Commitment Period"). The Allottee further agrees and understands that the Company shall additionally be entitled to a period of 180 days ("Grace Period"), after the expiry of the said Commitment Period to allow for unforeseen delays beyond the reasonable control of the Company.."

18. At the outset, it is relevant to comment on the pre-set possession clause of the agreement wherein the possession has been subjected to all kinds of terms and conditions of this agreement and application, and the complainant not being in default under any provisions of this agreement and compliance with all provisions, formalities and documentation as prescribed by the promoter. The drafting of this clause and incorporation of such conditions are not only vague and uncertain but so heavily loaded in favour of the promoter and against the allottee that even a single default by the allottee in fulfilling formalities and documentations etc. as prescribed by the promoter may make the possession clause irrelevant for the purpose of allottee and the commitment date for handing over possession loses its meaning. The incorporation of such clause in the flat buyer's agreement by the promoter are just to evade the liability towards timely delivery of subject unit and to deprive the allottee of his right accruing after delay in possession. This is just to comment as to how the builder has misused his dominant position and drafted such mischievous clause in the agreement and the allottee is left with no option but to sign on the dotted lines.

19. Admissibility of grace period: The promoter has proposed to hand over the possession of the apartment within a period of 42 months from the date of approval of the building plans and/or fulfilment of the preconditions imposed there under ("commitment period"). The due date of possession is calculated from the date of building blan i.e. 05.09.2013. The period of 42 months expired



on 05.03.2017. The respondent-promoters have sought further extension for a period of 180 days after the expiry of 36 months for unforeseen delays in respect of the said project. The respondents raised the contention that the finishing work of the project was delayed due to force majeure conditions including ban on construction activities by the Hon'ble Supreme Court of India vide order dated 04.11.2019 and Environment Pollution (Prevention and Control) Authority vide order dated 01.11.2019. However, all the pleas advanced in this regard are devoid of merit. First of all, the possession of the unit in question was to be offered by 05.03.2017. Hence, events alleged by the respondents do not have any impact on the project being developed by the respondents. Also, no substantial evidence/document has been placed on record to corroborate that any such event, circumstances, condition has occurred which may have hampered the construction work. Therefore, the respondents cannot take benefit of his own wrong. Accordingly, the grace period of 180 days is disallowed and the due date of handing over possession comes out to be 05.03.2017.

20. Admissibility of refund along with prescribed rate of interest: The complainants are seeking refund the amount paid by them at the prescribed rate of interest. However, the allottee intend to withdraw from the project and are seeking refund of the amount paid by them in respect of the subject unit with interest at prescribed rate as provided under rule 15 of the rules. Rule 15 has been reproduced as under:

Rule 15. Prescribed rate of interest- [Proviso to section 12, section 18 and sub-section (4) and subsection (7) of section 19]

(1) For the purpose of proviso to section 12; section 18; and subsections (4) and (7) of section 19, the "interest at the rate prescribed" shall be the State Bank of India highest marginal cost of lending rate +2%.:

Provided that in case the State Bank of India marginal cost of lending rate (MCLR) is not in use, it shall be replaced



by such benchmark lending rates which the State Bank of India may fix from time to time for lending to the general public.

- 21. The legislature in its wisdom in the subordinate legislation under the provision of rule 15 of the rules, has determined the prescribed rate of interest. The rate of interest so determined by the legislature, is reasonable and if the said rule is followed to award the interest, it will ease uniform practice in all the cases.
- 22. Consequently, as per the website of the State Bank of India i.e., <u>https://sbi.co.in</u>, the marginal cost of lending rate (in short, MCLR) as on date i.e., 16.04.2024 is 8.85%. Accordingly, the prescribed rate of interest will be marginal cost of lending rate + 2% i.e., 10.85%.
- 23. The definition of term 'interest' as defined under section 2(za) of the Act provides that the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default. The relevant section is reproduced below:

"(za) "interest" means the rates of interest payable by the promoter or the allottee, as the case may be.

- Explanation. —For the purpose of this clause—
- i. the rate of interest chargeable from the allottee by the promoter, in case of default, shall be equal to the rate of interest which the promoter shall be liable to pay the allottee, in case of default;
- ii. the interest payable by the promoter to the allottee shall be from the date the promoter received the amount or any part thereof till the date the amount or part thereof and interest thereon is refunded, and the interest payable by the allottee to the promoter shall be from the date the allottee defaults in payment to the promoter till the date it is paid;"
- 24. On consideration of the documents available on record and submissions made by both the parties regarding contravention of provisions of the Act, the authority is satisfied that the respondents is in contravention of the section 11(4)(a) of the Act by not handing over possession by the due date as per the agreement. By virtue of clause 13.4 of the agreement executed between the



parties on 16.09.2013, the due date of possession is calculated from the date of building plan i.e., 05.09.2013. The period of 42 months expired on 05.03.2017. As far as grace period is concerned, the same is allowed for the reasons quoted above. Therefore, the due date of handing over possession is 05.03.2017.

- 25. It is pertinent to mention over here that even after a passage of more than 7 years (i.e., from the date of BBA till date) neither the construction is complete nor the offer of possession of the allotted unit has been made to the allottee by the respondent/promoters. The authority is of the view that the allottee cannot be expected to wait endlessly for taking possession of the unit which is allotted to him and for which he has paid a considerable amount of money towards the sale consideration. Further, the authority observes that there is no document placed on record from which it can be ascertained that whether the respondents have applied for occupation certificate/part occupation certificate or what is the status of construction of the project. In view of the abovementioned facts, the allottee intends to withdraw from the project and are well within the right to do the same in view of section 18(1) of the Act, 2016.
- 26. Moreover, the occupation certificate/completion certificate of the project where the unit is situated has still not been obtained by the respondents /promoter. The authority is of the view that the allottees cannot be expected to wait endlessly for taking possession of the allotted unit and for which he has paid a considerable amount towards the sale consideration and as observed by Hon'ble Supreme Court of India in *Ireo Grace Realtech Pvt. Ltd. Vs. Abhishek Khanna & Ors., civil appeal no. 5785 of 2019, decided on 11.01.2021*

".... The occupation certificate is not available even as on date, which clearly amounts to deficiency of service. The allottees cannot be made to wait indefinitely for possession of the apartments allotted to them, nor can they be bound to take the apartments in Phase 1 of the project......"



27. Further, the Hon'ble Supreme Court of India in the cases of Newtech Promoters and Developers Private Limited Vs State of U.P. and Ors. (supra) reiterated in case of M/s Sana Realtors Private Limited & other Vs Union of India & others SLP (Civil) No. 13005 of 2020 decided on 12.05.2022. observed as under: -

> "25. The unqualified right of the allottee to seek refund referred Under Section 18(1)(a) and Section 19(4) of the Act is not dependent on any contingencies or stipulations thereof. It appears that the legislature has consciously provided this right of refund on demand as an unconditional absolute right to the allottee, if the promoter fails to give possession of the apartment, plot or building within the time stipulated under the terms of the agreement regardless of unforeseen events or stay orders of the Court/Tribunal, which is in either way not attributable to the allottee/home buyer, the promoter is under an obligation to refund the amount on demand with interest at the rate prescribed by the State Government including compensation in the manner provided under the Act with the proviso that if the allottee does not wish to withdraw from the project, he shall be entitled for interest for the period of delay till handing over possession at the rate prescribed."

- 28. The promoter is responsible for all obligations, responsibilities, and functions under the provisions of the Act of 2016, or the rules and regulations made thereunder or to the allottees as per agreement for sale under section 11(4)(a). The promoter has failed to complete or is unable to give possession of the unit in accordance with the terms of agreement for sale or duly completed by the date specified therein. Accordingly, the promoter is liable to the allottee, as he wishes to withdraw from the project, without prejudice to any other remedy available, to return the amount received by him in respect of the unit with interest at such rate as may be prescribed.
- 29. Accordingly, the non-compliance of the mandate contained in section 11(4)(a) read with section 18(1) of the Act on the part of the respondents is established. As such, the complainant is entitled to refund of the entire amount paid by them at the prescribed rate of interest i.e., @ 10.85% p.a. (the State Bank of India highest marginal cost of lending rate (MCLR) applicable as on date +2%) as



prescribed under rule 15 of the Haryana Real Estate (Regulation and Development) Rules, 2017 from the date of each payment till the actual date of refund of the amount within the timelines provided in rule 16 of the Haryana Rules 2017 ibid.

H.II Compensation

30. The complainant in the aforesaid relief is seeking relief w.r.t compensation. Hon'ble Supreme Court of India in civil appeal titled as *M/s Newtech Promoters and Developers Pvt. Ltd. V/s State of UP & Ors.* (Civil appeal nos. 6745-6749 of 2021, decided on 11.11.2021), has held that an allottee is entitled to claim compensation under sections 12, 14, 18 and section 19 which is to be decided by the adjudicating officer as per section 71 and the quantum of compensation shall be adjudged by the adjudicating officer having due regard to the factors mentioned in section 72. The adjudicating officer has exclusive jurisdiction to deal with the complaints in respect of compensation.

I. Directions of the Authority

- 31. Hence, the authority hereby passes this order and issues the following directions under section 37 of the Act to ensure compliance of obligations cast upon the promoter as per the function entrusted to the authority under section 34(f):
 - I. The respondent/promoters are directed to refund the amount i.e., Rs.95,24,872/- received by it from the complainants along with interest at the rate of 10.85% p.a. as prescribed under rule 15 of the Haryana Real Estate (Regulation and Development) Rules, 2017 from the date of each payment till the actual date of refund of the deposited amount.



- II. A period of 90 days is given to the respondent to comply with the directions given in this order and failing which legal consequences would follow.
- III. The respondent is further directed not to create any third-party rights against the subject unit before full realization of the paid-up amount along with interest thereon to the complainants, and even if, any transfer is initiated with respect to subject unit, the receivable shall be first utilized for clearing dues of allottee-complainants.
- 32. Complaint stands disposed of.
- 33. File be consigned to registry.

(Ashok Sangwan) Member

(Vijav Kumar Goyal) Member

(Arun Kumar) Chairman Haryana Real Estate Regulatory Authority, Gurugram Date: 16.04.2024

JGRA