



**BEFORE THE HARYANA REAL ESTATE REGULATORY
AUTHORITY, GURUGRAM**

Complaint no.:	1941 of 2019
First date of hearing:	18.09.2019
Date of decision:	24.02.2023

Akshat Gupta

R/o A-197, Ground Floor, New Friends Colony, New
Delhi

Complainant

Versus

Ansal Housing & Construction Ltd.

Office address: 15 UGF, Indraprakash, 21, Barkhamba
Road, New Delhi- 110001.

Respondent

CORAM:

Shri Sanjeev Kumar Arora

Member

APPEARANCE:

Smt. Aditi Bhatia (advocate)

Complainant

Smt. Meena Hooda (Advocate)

Respondent

ORDER

1. The present complaint dated 08.05.2019 has been filed by the complainant/allottee under section 31 of the Real Estate (Regulation and Development) Act, 2016 (in short, the Act) read with rule 28 of the Haryana Real Estate (Regulation and Development) Rules, 2017 (in short, the Rules) for violation of section 11(4)(a) of the Act wherein it is *inter alia* prescribed that the promoter shall be responsible for all obligations, responsibilities and functions as provided under the provision of the Act or the Rules and regulations made there under or to the allottee as per the agreement for sale executed *inter se*.



A. Unit and project related details

2. The particulars of unit details, sale consideration, the amount paid by the complainant, date of proposed handing over the possession, delay period, if any, have been detailed in the following tabular form:

Sr. No.	Particulars	Details
1.	Name of the project	"Ansal Highland Park", Sector 103, Gurugram.
2.	Total area of the project	11.70 acres
3.	Nature of the project	Group housing project
4.	DTCP license no.	32 of 2012 dated 12.04.2012 valid up to 11.04.2025
5.	Name of licensee	M/s Identity Buildtech Pvt. Ltd. M/s Agro Gold Chemicals India LLP
6.	Registered/not registered	Registered Vide registration no. 16 of 2019 dated 01.04.2019 valid up to 30.11.2021
7.	Unit no.	EDNBG-704 [pg. 57 of CRA]
8.	Area of the unit	1940 sq. ft. [pg. 57 of CRA]
9.	Date of execution of buyer's agreement	08.05.2013 [pg. 54 of CRA]
10.	Possession clause	Clause 31. <i>31. The developer shall offer possession of the unit any time, within a period of 48 months from the date of execution of the agreement or within 48 months from the date of obtaining all the required sanctions and approval necessary for commencement of construction, whichever is later subject to timely payment of all dues by buyer and subject to force majeure circumstances as described in clause 32.</i>



		<p><i>Further, there shall be a grace period of 6 months allowed to the developer over and above the period of 48 months as above in offering the possession of the unit.</i></p> <p><i>(Emphasis supplied)</i></p> <p>[pg. 63 of CRA]</p>
11.	Date of construction as per customer ledger dated 29.10.2017 at pg. 98 of CRA	18.05.2013
12.	Due date of possession	18.11.2017 (Note: 48 months from date of commencement of construction i.e., 18.05.2013 being later + 6 months grace period allowed being unqualified)
13.	Delay in handing over possession till the date of filing of this complaint i.e., 08.05.2019	1 year 5 months 20 days
14.	Basic sale consideration as per payment plan annexed with BBA at page 71 of CRA.	₹ 1,00,06,403.20/-
15.	Total amount paid as per customer ledger dated 29.10.2017 at page 97 of CRA	₹ 81,11,721.18/-
16.	Offer of possession	Not offered
17.	Occupation certificate	Not yet obtained

B. Facts of the complaint

3. The complainant has pleaded the complaint on the following facts:

- a. That the complainant Sh. Akshat Gupta is a law-abiding citizen of India residing at A-197, Ground Floor, New Friends Colony, New Delhi, India and had booked a unit in the project of the respondent namely, 'Ansals Highland Park' located at Sector 103, Gurgaon.



- b. That the respondent M/s. Ansal Housing and Construction Limited is a company incorporated under the Companies Act 1956 and claims to be one of the leading real estate companies in the country. The respondent company has its registered office at, 15 UGF, Indraprakash, 21, Barakhamba Road, New Delhi- 110001, India and had launched the project 'Ansals Highland Park' located at Sector- 103, Gurgaon, Haryana, India.
- c. It is submitted that the respondent company herein made various representations regarding the grandiosity of their project and the innumerable facilities and amenities being provided by them. That the respondent company left no stone unturned in propagating a grand image of their project both by offline as well as online mode.
- d. It is submitted that is only recently that the respondent herein obtained its RERA registration i.e., on 01.04.2019 and the registration number is still unavailable on the online site of Gurugram RERA. It is submitted that the respondent claimed that their project "Ansals Highland Park" is one of their most prestigious projects. The respondent company promised various facilities and lured the complainant with various features.
- e. It is submitted that the complainant was already in search of a residential unit for his personal use when he came across the project of the respondent company. That the complainant was lured and impressed by the innumerable representations made by the respondent company and hence, decided to apply in the project.
- f. That the complainant on 29.09.2012 applied in the project of the respondent company for the allotment for a unit, which was confirmed by the respondent vide a booking letter dated



13.10.2012. It is to be noted that the booking application has been made way back in 2012 and till date no intimation has been made by the respondent company regarding the possession of the unit. Further, it is pertinent to mention herein that the construction of the said project commenced in April 2013, i.e., 7 months after applying to the project. The reasons to which are best known to the respondent company.

- g. That after a year, an apartment buyer's agreement dated 08.05.2013 was executed between the parties for the allotment of an apartment (referred to as unit in the agreement) to the complainant. It was only after follow-up by the complainant herein with respondent that the said agreement could be signed and executed between the parties.
- h. It is submitted that the basic sale price ("BSP") of the apartment quoted in the agreement was Rs. 93,30,003.20/-. However, to further lure the complainant, the respondent company further prodded the complainant by giving a special discount of Rs. 3% on the BSP, thus, making the BSP Rs. 92,33,003.20/-. That the said discount is nothing and is only a part of the larger scheme to lure the complainant, as the actual total consideration of the apartment as per the payment plan is around Rs. 1,00,06,403.20/- which is also subjected to changes.
- i. That the complainant had deposited Rs. 35,58,108/- before the signing of the agreement. That the respondent had charged more than 10% of the total consideration of the unit, before signing the agreement which is a violation of Section 13 of the RERA Act, 2016. That the respondent company was not legally empowered to



charge any sum of more than Rs. 10,00,640.32/- as per Section 13 of the Act, which they have failed to conform with. The Hon'ble Authority is requested to deal with the illegal act of the respondent with a heavy hand.

- j. That the complainant had also hereby applied for conversion of the loan amount and has been consistently paying the EMI's to the bank for loan repayment and is inevitably going through mental as well as financial harassment as he has to make the payment to the bank and has till date not heard from the respondent company regarding his possession or completion of the project.
- k. That it is to be noted that the agreement had been executed on 08.05.2013 and the complainant was charged for commencement of construction on 18.05.2013 as is apparent from the applicant's ledger. Thus, it is safe to conclude that the necessary approvals required for commencement of the project had been obtained by the respondent company by 18.05.2013, thus, as per the agreement the possession was to be handed over to the complainant by 18.05.2017, which is within 48 months from the approvals for commencement of construction. However, the respondent company has miserably failed to deliver the possession of the apartment till date and has further failed to make any communication to the complainant regarding the date of handing over of the possession, constraining him to file the present complaint before the hon'ble authority for the refund of his hard-earned money along with compensation at a prescribed rate of interest.



- l. That the complainant has till date paid an amount of Rs. 86,11,721.18/- but has not received the possession till date, constraining him to file the present complaint. It is submitted that in December 2012 the complainant diligently made a payment to the respondent company vide cheque which was duly accepted by them. However, the same was not updated with the records/data of the respondent company and they wrongfully started imposing delay interest on the complainant even when the payment had already been made. It is submitted that a number of follow-ups had to be made by the complainant vide various phone calls, mails and visits when the error was finally rectified in June 2013.
- m. That the complainant on 02.05.2017 wrote a letter to the respondent company inquiring about the construction of the apartment and the date of possession as the complainant was being made to go through a lot of financial distress as he had to pay for the rental accommodation as well as the loan instalments with interest. It is to be noted that as per the agreement, the apartment was to be delivered by May 2017, but the respondent had failed to intimate the reason for delay in the delivery of the possession for which the complainant inquired the status from the complainant.
- n. That the complainant didn't receive any response to his letter dated 02.05.2017 and thus, wrote another letter to the respondent on 29.09.2017 asking for the date of possession and the delay compensation to which he was entitled to under the agreement. That to the utter shock and disappointment the complainant yet again failed to get any reply from the respondent company herein. That the complainant, through a number of phone calls and



personal visits tried to inquire the status of the project but to no avail as he was ignored by the respondent on one or the other pretext.

- o. That the complainant wrote a number of e-mails to the complainant penning down all his grievances but to no avail as the mails were simply ignored by the respondent company in order to protract the said delay and refusing to solve the issues of the complainant. That the above is a clear example of the poor services of the respondent company which apparently only targeted to harass the complainant by refusing to entertain his genuine queries. That the complainant wrote a final letter to the respondent company on 11.01.2019 and penned down all his inquiries pertaining to the allotment in the hope of getting a reply but to no avail as the respondent again ignored the said letter of the complainant. It is to be noted that the respondent was ignoring all the requests from the side of the complainant regarding the due date of possession but were consistently demanding money from the complainant, giving the complainant reasons to doubt the intentions of the respondent who were inevitably interested in only taking the money of the complainant and not deliver him the possession.
- p. That the said clauses are unilateral as the respondent has only tried to save itself from compensating the complainant in case of a delay in completion of the project and in giving the possession of the apartment to the complainant. That the respondent has only tried to considerably limit its own liability and impose unfair and arbitrary interest on the complainant in order to grab his hard-earned money. That such clauses also create a fear in the minds of

the customers to make the payments as per the whims and arbitrary demands of the companies as they are under a constant fear of paying considerably more than what they would have been normally charged. These clauses give arbitrary power to companies to exploit their customers and should be dealt with a heavy hand by the Hon'ble Authority.

- q. That the said clause is also in clear contravention of the provisions of the Real Estate (Regulation and Development) Act, 2016 which has clarified the position that the interest payable by the promoter in case of default shall be the same as the interest payable by the allottees in case of any default made by them. That the section was introduced and explained in the Act, in order to avoid the exploitation of the allottee by the builder, by providing a level playing field where similar interests have to be paid by the parties for any default on their part. That the said section has been miserably defeated and contravened by the unilateral clauses of the respondent's agreement. Thus, the Hon'ble Authority is requested to take note of the same and grant appropriate relief to the complainant herein as he has been subjected to financial and emotional distress because of the said unilateral and illegal clauses.
- r. That a consent given for such an agreement is nothing, but a consent given coercion as the complainant had already paid a considerable amount for booking of the apartment and feared the cancellation of his allotment and the forfeiture of the money as thus, signed under the dotted- line.
- s. That the complainant has thus lost all his confidence in the respondent company as the construction work at the site is



nowhere near completion and the complainant cannot possibly be kept waiting for an indefinite time to get his possession. That the Hon'ble National Commission has held that the complainant cannot be forced to get the possession if it is beyond the promised delivery, in which case the discretion to get the refund or the possession lies entirely with the complainant.

t. That the respondent has, moreover, failed to convey any reason for the delay or stage of construction to the complainant giving him strong reasons to believe that the respondent has been duping him and retaining his money. The respondent has acted in a callous and arbitrary manner. Therefore, the complainant has lost all his faith in the respondent and has strong reasons to believe that the respondent is not interested in completing the construction of the apartment and delivering the same to the complainant anytime soon. Thus, the complainant now seeks the intervention of the hon'ble authority to grant him a refund of Rs. 86,11,721.18/- at a prescribed rate of interest.

u. The complainant is aggrieved by the actions of the respondent company for withholding his money for several years and causing immense mental and financial distress. The complainant is entitled to seek compensation for the same and for which he shall prefer a separate application.

C. Relief sought by the complainant:

4. The complainant has sought following reliefs:

- a. Refund the entire amount paid by the complainant along with the interest.



5. On the date of hearing, the authority explained to the respondents/promoter about the contravention as alleged to have been committed in relation to section 11(4) (a) of the Act to plead guilty or not to plead guilty.

D. Reply by the respondent

6. The respondent has contested the complaint on the following grounds:
- a. That the present complaint is neither maintainable nor tenable by both law and facts. It is submitted that the present complaint is neither maintainable nor tenable by both law and facts before this. Hon'ble Authority, hence, the present complaint is liable to be dismissed on this ground alone.
 - b. That even otherwise, the complainant has no locus-standi and cause of action to file the present complaint. The present complaint is based on an erroneous interpretation of the provisions of the Act as well as an incorrect understanding of the terms and conditions of the apartment buyer's agreement dated 08.05.2013, as shall be evident from the submissions made in the following paragraphs of the reply.
 - c. That the respondent is a Public Limited Company registered under the companies Act, 1956, having its registered office at 606, Indraprakash, 21 Barakhamba Road, New Delhi-110001. The present reply is being filed by the respondent through its duly authorized representative named Mr. Vaibhav Chaudhary whose authority letter is attached herewith. The above said project is related to license no.32 of 2012 dated 12.04.2012, received from the Director General, Town & Country Planning, Haryana, Chandigarh (DGTCP) over the land measuring an area of 11.70



acres falling in the revenue estates of village Tikampura, District Gurugram and is the part of Sector-103 of Gurugram-Manesar Urban Development Plan-2021.

- d. That the relief sought in the complaint by the complainant is based on false and frivolous grounds and he is not entitled to any discretionary relief from this Hon'ble Authority as the person not coming with clean hands may be thrown out without going into the merits of the case. However, the true facts of the case are that the land under the project is owned by developer's Wholly Owned Subsidiary M/s Identity Buildtech Pvt. Ltd. (Identity) and M/s Agro Gold Chemicals Pvt. Ltd. (AGCPL) having its registered office at B-1/1345, Vasant Kunj, New Delhi - 110070 falling in Village Tikampur of Gurugram. The landowner had under an agreement agreed to grant, convey and transfer all its rights, entitlements and interests in development, construction and ownership of the total permissible FSI on the land aforesaid to M/s Agro Gold Chemicals Pvt. Ltd.
- e. That the complainant approached the respondent through an application, for the purchase of an independent unit in its upcoming residential project "Ansals Highland Park" situated in sector-103, Village Tikampur, Gurugram. It is submitted that the complainant prior to approaching the respondent, had conducted extensive and independent enquiries regarding the project and it was only after the complainant was fully satisfied with regard to all aspects of the project, including but not limited to the capacity of the respondent to undertake development of the same, that the complainant took



- an independent and informed decision to purchase the unit, un-influenced in any manner by the respondent.
- f. That thereafter, the complainant vide application form applied to the respondent for provisional allotment of a unit in the project. The complainant, in pursuance of the aforesaid application form, was allotted an independent unit bearing no. EDNBG-704, admeasuring 1940 sq. ft. in the project, namely, Ansals Highland Park, situated at Sector-103, Gurugram. The complainant consciously and willfully opted for a construction linked plan for remittance of the sale consideration for the unit in question and further represented to the respondent that the complainant shall remit every instalment on time as per the payment schedule. The respondent had no reason to suspect the bonafide of the complainant. The complainant further undertook to be bound by the terms and conditions of the application form.
- g. That despite there being a number of defaulters in the project, the respondent itself infused funds into the project and has diligently developed the project in question. It is also submitted that the construction work of the project is swing on full mode and the work will be completed within prescribed time period as given by the respondent to the authority.
- h. That without prejudice to the aforesaid and the rights of the respondent, it is submitted that the respondent would have handed over the possession to the complainant within time had there been no force majeure circumstances beyond the control of the respondent, there had been several circumstances which were absolutely beyond and out of control of the respondent such as



orders dated 16.07.2012, 31.07.2012 and 21.08.2012 of the Hon'ble Punjab & Haryana High Court duly passed in civil writ petition no. 20032 of 2008 through which the shucking/extraction of water was banned which is the backbone of construction process, simultaneously orders at different dates passed by the Hon'ble National Green Tribunal restraining thereby the excavation work causing air quality index being worse, maybe harmful to the public at large without admitting any liability. Apart from these the demonetization is also one of the main factors to delay in giving possession to the home buyers as demonetization caused abrupt. stoppage of work in many projects. The payments especially to workers to only by liquid cash. The sudden restriction on withdrawals led the respondent unable to cope with the labour pressure. However, the respondent is carrying its business in letter and spirit of agreement as well as in compliance of other local bodies of Haryana Government as well as Government of Haryana or the Centre Government, as the case may be.

- i. That, it is submitted that the complaint is not maintainable or tenable under the eyes of law, as the complainant have not approached the hon'ble authority with clean hands and have not disclosed the true and material facts relates to this case of complaint. The complainant, thus, have approached the hon'ble authority with unclean hands and have suppressed and concealed the material facts and proceedings which has direct bearing on the very maintainability of purported complaint and if there had been disclosure of these material facts and proceedings the question of entertaining the present complaint would have not arising in view



of the case law titled as ***S.P. Chengalvaraya Naidu Vs. Jagan Nath reported in 1994 (1) SCC Page-1*** in which the Hon'ble Apex Court of the land opined that non-disclosure of material facts and documents amounts to a fraud on not only the opposite party, but also upon the Hon'ble adjudicating officer and subsequently the same view was taken by even Hon'ble National Commission in case titled as ***Tata Motors Vs. Baba Huzoor Maharaj bearing RP No.2562 of 2012 decided on 25.09.2013.***

That without admitting or acknowledging the truth or legality of the allegations advanced by the complainant and without prejudice to the contentions of the respondent, it is respectfully submitted that the provisions of the Act are not retrospective in nature. The provisions of the Act cannot undo or modify the terms of an agreement duly executed prior to coming into effect of the Act. It is further submitted that merely because the Act applies to ongoing projects which registered with the authority, the Act cannot be said to be operating retrospectively. The provisions of the Act relied upon by the complainant seeking interest cannot be called in to aid in derogation and ignorance of the provisions of the agreement. It is further submitted that the interest for the alleged delay demanded by the complainant is beyond the scope of the buyer's agreement. The complainant cannot demand any interest or compensation beyond the terms and conditions incorporated in the agreement. However, in view of the law as laid down by the Hon'ble Bombay High Court in case titled ***as Neelkamal Realtors Suburban Pvt. Ltd. Vs. Union of India published in 2018(1) RCR (C) 298***, the liberty to the promoters/developers has been given



U/s 4 to intimate fresh date of offer of possession while complying the provision of section 3 of RERA Act as it was opined that the said Act named RERA is having prospective effect instead of retrospective. Para No. 86 and 119 of the above said citation are very much relevant in this regard.

- k. It is further submitted that the interest for the alleged delay demanded by the complainant is beyond the scope of the buyer's agreement. The complainant cannot demand any interest or compensation beyond the terms and conditions incorporated in the agreement.
- l. That without prejudice to the contentions of the respondent, it is submitted that the present complaint is barred by limitation. The complainant has alleged that due date of possession in respect of the said unit was 05.10.2017, and therefore, no cause of action is arisen in favour of the complainant, and thus, the present complaint is barred by law of limitation and the hon'ble authority lacks jurisdiction. It is also a conceded and admitted fact that the project related to the present complaint has already been registered with RERA and more than 250 buyers have already been settled, meaning to say that demands of more than 250 buyers have duly been satisfied by special window for affordable and mid income housing (SWAMIH) investment fund, and as such the hon'ble authority also lacks jurisdiction.
- m. That several allottees, including the complainant has defaulted in timely remittance of payment of instalment which was an essential, crucial and an indispensable requirement for conceptualization and development of the project in question. Furthermore, when the



proposed allottees defaulted in their payment as per schedule agreed upon, the failure has a cascading effecting on the operation and the cost for proper execution of the project increase exponentially whereas enormous business losses befall upon the respondent. The respondent, despite default of several allottees have diligently and earnest pursued the development of the project in question and has constructed the project in question as expeditiously as possible. It is further submitted that the respondent had applied for registration with the authority of the said project by giving afresh date for offering of possession, however, in this case the complainant has already been offered the possession by the respondent. It is evident from the entire sequence of events, that no illegality can be attributed to the respondent. The allegations levelled by the complainant is totally baseless. Thus, it is most respectfully submitted that the present complaint deserves to be dismissed at the very threshold.

- n. That, it would be relevant to mention here in case titled as **Mr. Abhishek Mohan Gupta Vs. Mis Ireo Grace Realtech (Pvt.) Ltd., complaint No.2044 of 2018**, date of first hearing 12.03.2019, decided on 12.03.2019 by the hon'ble authority, in para no.36, it was held by the hon'ble authority came across that as per clause 13.3 the respondent has agreed to offer the possession of the said apartment within a period of 42 months from the date of approval of building plans and/or fulfilment of preconditions imposed thereunder + 180 days grace period. The building plan for the project in question was approved on 23.07.2013 which contained a precondition under clause 17(iv) that respondent should obtain



clearance from Ministry of Environment and Forest, Government of India before starting construction of project. The said environment clearance for the project in question was granted on 12.12.2013 containing a pre-condition of obtaining fire safety plan duly approved by fire department before starting construction. The respondent obtained the said approval on 27.11.2014. Therefore, the due date of possession comes out to be 27.11.2018 and the possession has been delayed by 3 months and 13 days till the date of decision.....".

7. Copies of all the documents have been filed and placed on record. The authenticity is not in dispute. Hence, the complaint can be decided on the basis of these undisputed documents.

E. Jurisdiction of the authority

8. The authority observed that it has territorial as well as subject matter jurisdiction to adjudicate the present complaint for the reasons given below.

E.I. Territorial jurisdiction

9. As per notification no. 1/92/2017-1TCP dated 14.12.2017 issued by Town and Country Planning Department, the jurisdiction of Real Estate Regulatory Authority, Gurugram shall be entire Gurugram District for all purpose with offices situated in Gurugram. In the present case, the project in question is situated within the planning area of Gurugram District, therefore this authority has complete territorial jurisdiction to deal with the present complaint.

E.II. Subject matter jurisdiction

10. Section 11(4)(a) of the Act, 2016 provides that the promoter shall be responsible to the allottee as per agreement for sale. Section 11(4)(a) is reproduced as hereunder:

Section 11

.....

(4) The promoter shall-

(a) be responsible for all obligations, responsibilities and functions under the provisions of this Act or the rules and regulations made thereunder or to the allottees as per the agreement for sale, or to the association of allottees, as the case may be, till the conveyance of all the apartments, plots or buildings, as the case may be, to the allottees, or the common areas to the association of allottees or the competent authority, as the case may be;

Section 34-Functions of the Authority:

34(f) of the Act provides to ensure compliance of the obligations cast upon the promoters, the allottees and the real estate agents under this Act and the rules and regulations made thereunder.

11. So, in view of the provisions of the Act quoted above, the authority has complete jurisdiction to decide the complaint regarding non-compliance of obligations by the promoter as per provisions of section 11(4)(a) of the Act leaving aside compensation which is to be decided by the adjudicating officer if pursued by the complainant at a later stage.
12. Further, the authority has no hitch in proceeding with the complaint and to grant a relief of refund in the present matter in view of the judgement passed by the **Hon'ble Apex Court in Newtech Promoters and Developers Private Limited Vs State of U.P. and Ors."** **SCC Online SC 1044 decided on 11.11.2021** wherein it has been laid down as under:

"86. From the scheme of the Act of which a detailed reference has been made and taking note of power of adjudication delineated with the regulatory authority and adjudicating officer, what finally culls out is that although the Act indicates the distinct expressions like 'refund', 'interest', 'penalty' and 'compensation', a conjoint reading of Sections 18 and 19 clearly manifests that when it comes to refund of the amount, and interest on the refund amount, or directing payment of interest for delayed delivery of possession, or penalty and interest thereon, it is the regulatory authority which has the power to examine and determine the outcome of a complaint. At the same time, when it comes to a question of seeking the relief of adjudging compensation



and interest thereon under Sections 12, 14, 18 and 19, the adjudicating officer exclusively has the power to determine, keeping in view the collective reading of Section 71 read with Section 72 of the Act. if the adjudication under Sections 12, 14, 18 and 19 other than compensation as envisaged, if extended to the adjudicating officer as prayed that, in our view, may intend to expand the ambit and scope of the powers and functions of the adjudicating officer under Section 71 and that would be against the mandate of the Act 2016."

13. Furthermore, the said view has been reiterated by the Division Bench of Hon'ble Punjab and Haryana High Court in "**Ramprastha Promoter and Developers Pvt. Ltd. Versus Union of India and others dated 13.01.2022 in CWP bearing no. 6688 of 2021**". The relevant paras of the above said judgment reads as under:

"23) The Supreme Court has already decided on the issue pertaining to the competence/power of the Authority to direct refund of the amount, interest on the refund amount and/or directing payment of interest for delayed delivery of possession or penalty and interest thereupon being within the jurisdiction of the Authority under Section 31 of the 2016 Act. Hence any provision to the contrary under the Rules would be inconsequential. The Supreme Court having ruled on the competence of the Authority and maintainability of the complaint before the Authority under Section 31 of the Act, there is, thus, no occasion to enter into the scope of submission of the complaint under Rule 28 and/or Rule 29 of the Rules of 2017.

24) The substantive provision of the Act having been interpreted by the Supreme Court, the Rules have to be in tandem with the substantive Act.

25) In light of the pronouncement of the Supreme Court in the matter of M/s Newtech Promoters (supra), the submission of the petitioner to await outcome of the SLP filed against the judgment in CWP No.38144 of 2018, passed by this Court, fails to impress upon us. The counsel representing the parties very fairly concede that the issue in question has already been decided by the Supreme Court. The prayer made in the complaint as extracted in the impugned orders by the Real Estate Regulatory Authority fall within the relief pertaining to refund of the amount; interest on the refund amount or directing payment of interest for delayed delivery of possession. The power of adjudication and determination for the said relief is conferred upon the Regulatory Authority itself and not upon the Adjudicating Officer."

14. Hence, in view of the authoritative pronouncement of the Hon'ble Supreme Court in the matter of **M/s Newtech Promoters and Developers Private Limited Vs State of U.P. and Ors. (supra)**, and the



Division Bench of Hon'ble Punjab and Haryana High Court in "*Ramprastha Promoter and Developers Pvt. Ltd. Versus Union of India and others. (supra)*", the authority has the jurisdiction to entertain a complaint seeking refund of the amount and interest on the refund amount.

F. Findings on the objections raised by the respondent

FI Objection regarding jurisdiction of authority w.r.t. non-registration of the project.

15. Objection raised the respondent that the complaint is not maintainable and the same is liable to be dismissed on the ground that the project has not received registration certificate under RERA and hence this authority has no jurisdiction to entertain present complaint. As mentioned at point 6 of the table annexed at para 2 of this order, the said project was registered with this authority vide registration no. 16 of 2019 dated 01.04.2019 valid up to 30.11.2021 and the proceedings under section 7(3) of the Act, 2016 against respondent has been initiated by this authority.

G. Findings on the relief sought by the complainant

G.I. Refund entire amount paid by the complainant along with the interest.

16. In the present complaint, the complainant intends to withdraw from the project and are seeking return of the amount paid by them in respect of subject unit along with interest at the prescribed rate as provided under section 18(1) of the Act. Sec. 18(1) of the Act is reproduced below for ready reference:

"Section 18: - Return of amount and compensation

18(1). If the promoter fails to complete or is unable to give possession of an apartment, plot, or building.-



- (a) in accordance with the terms of the agreement for sale or, as the case may be, duly completed by the date specified therein; or
(b) due to discontinuance of his business as a developer on account of suspension or revocation of the registration under this Act or for any other reason,

he shall be liable on demand to the allottees, in case the allottee wishes to withdraw from the project, without prejudice to any other remedy available, to return the amount received by him in respect of that apartment, plot, building, as the case may be, with interest at such rate as may be prescribed in this behalf including compensation in the manner as provided under this Act:

Provided that where an allottee does not intend to withdraw from the project, he shall be paid, by the promoter, interest for every month of delay, till the handing over of the possession, at such rate as may be prescribed."

(Emphasis supplied)

17. Clause 31 of the BBA dated 08.05.2013 provides for the handing over of possession and is reproduced below for the reference:

"31. The developer shall offer possession of the unit any time, within a period of 48 months from the date of execution of the agreement or within 48 months from the date of obtaining all the required sanctions and approval necessary for commencement of construction, whichever is later subject to timely payment of all dues by buyer and subject to force majeure circumstances as described in clause 32. Further, there shall be a grace period of 6 months allowed to the developer over and above the period of 48 months as above in offering the possession of the unit."

18. At the outset, it is relevant to comment on the pre-set possession clause of the agreement wherein the possession has been subjected to all kinds of terms and conditions of this agreement and application, and the complainant not being in default under any provisions of this agreement and compliance with all provisions, formalities and documentation as prescribed by the promoter. The drafting of this clause and incorporation of such conditions are not only vague and uncertain but so heavily loaded in favour of the promoter and against the allottee that even a single default by the allottee in fulfilling formalities and documentations etc. as prescribed by the promoter may make the possession clause irrelevant for the purpose of allottee and the



commitment date for handing over possession loses its meaning. The incorporation of such clause in the flat buyer agreement by the promoter are just to evade the liability towards timely delivery of subject unit and to deprive the allottee of his right accruing after delay in possession. This is just to comment as to how the builder has misused his dominant position and drafted such mischievous clause in the agreement and the allottee is left with no option but to sign on the dotted lines.

19. **Admissibility of grace period:** The respondent/promoter has raised the contention that the construction of the project was badly affected on account of the orders dated 16.07.2012, 31.07.2012 and 21.08.2012 of the Hon'ble Punjab & Haryana High Court duly passed in civil writ petition no.20032 of 2008 through which the shucking /extraction of water was banned which is the backbone of construction process, simultaneously orders at different dates passed by the Hon'ble National Green Tribunal restraining thereby the excavation work causing Air Quality Index being worse, may be harmful to the public at large without admitting any liability. Apart from these the demonetization is also one of the main factors to delay in giving possession to the home buyers as demonetization caused abrupt stoppage of work in many projects. The payments especially to workers to only buy liquid cash. The sudden restriction on withdrawals led the respondent unable to cope with the labour pressure.
20. The promoter has proposed to hand over the possession of the apartment within a period of 48 months plus 6 months from date of agreement or from the date of approvals required for the commencement of construction which whichever is later. The due date



of possession is calculated from the date of commencement of construction i.e., 18.05.2013 being later. The period of 48 months expired on 18.05.2017. Since in the present matter the BBA incorporates unqualified reason for grace period/extended period of 6 months in the possession clause accordingly, the grace period of 6 months is allowed to the promoter being unqualified. Accordingly, the due date of possession comes out to be 18.11.2017.

21. **Admissibility of refund along with prescribed rate of interest:** The complainant is seeking refund the amount paid along with interest at the prescribed rate. However, the allottee intend to withdraw from the project and are seeking refund of the amount paid by them in respect of the subject unit with interest at prescribed rate as provided under rule 15 of the rules. Rule 15 has been reproduced as under:

“Rule 15. Prescribed rate of interest- [Proviso to section 12, section 18 and sub-section (4) and subsection (7) of section 19]

(1) For the purpose of proviso to section 12; section 18; and sub-sections (4) and (7) of section 19, the “interest at the rate prescribed” shall be the State Bank of India highest marginal cost of lending rate +2%.

Provided that in case the State Bank of India marginal cost of lending rate (MCLR) is not in use, it shall be replaced by such benchmark lending rates which the State Bank of India may fix from time to time for lending to the general public.”

22. The legislature in its wisdom in the subordinate legislation under the provision of rule 15 of the rules, has determined the prescribed rate of interest. The rate of interest so determined by the legislature, is reasonable and if the said rule is followed to award the interest, it will ensure uniform practice in all the cases.
23. Consequently, as per website of the State Bank of India i.e., <https://sbi.co.in>, the marginal cost of lending rate (in short, MCLR) as on date i.e., **24.02.2023** is **8.70%**. Accordingly, the prescribed rate of interest will be marginal cost of lending rate +2% i.e., **10.70%**.



24. Keeping in view the fact that the allottee complainant wishes to withdraw from the project and demanding return of the amount received by the promoter in respect of the unit with interest on failure of the promoter to complete or inability to give possession of the unit in accordance with the terms of agreement for sale or duly completed by the date specified therein. The matter is covered under section 18(1) of the Act of 2016. The due date of possession as per agreement for sale as mentioned in the table above is 18.11.2017 and there is delay of 1 year 5 months & 20 days on the date of filing of the complaint.
25. The occupation certificate/completion certificate of the project where the unit is situated has still not been obtained by the respondent-promoter. The authority is of the view that the allottee cannot be expected to wait endlessly for taking possession of the allotted unit and for which he has paid a considerable amount towards the sale consideration and as observed by Hon'ble Supreme Court of India in ***Ireo Grace Realtech Pvt. Ltd. Vs. Abhishek Khanna & Ors., civil appeal no. 5785 of 2019, decided on 11.01.2021.***
- ".....The occupation certificate is not available even as on date, which clearly amounts to deficiency of service. The allottees cannot be made to wait indefinitely for possession of the apartments allotted to them, nor can they be bound to take the apartments in Phase 1 of the project....."*
26. Further in the judgement of the Hon'ble Supreme Court of India in the cases of ***Newtech Promoters and Developers Private Limited Vs State of U.P. and Ors. (supra) reiterated in case of M/s Sana Realtors Private Limited & other Vs Union of India & others SLP (Civil) No. 13005 of 2020 decided on 12.05.2022.*** It was observed:

"25. The unqualified right of the allottee to seek refund referred Under Section 18(1)(a) and Section 19(4) of the Act is not dependent on any contingencies or stipulations thereof. It appears that the legislature has consciously provided this right of refund



on demand as an unconditional absolute right to the allottee, if the promoter fails to give possession of the apartment, plot or building within the time stipulated under the terms of the agreement regardless of unforeseen events or stay orders of the Court/Tribunal, which is in either way not attributable to the allottee/home buyer, the promoter is under an obligation to refund the amount on demand with interest at the rate prescribed by the State Government including compensation in the manner provided under the Act with the proviso that if the allottee does not wish to withdraw from the project, he shall be entitled for interest for the period of delay till handing over possession at the rate prescribed."

27. The promoter is responsible for all obligations, responsibilities, and functions under the provisions of the Act of 2016, or the rules and regulations made thereunder or to the allottee as per agreement for sale under section 11(4)(a). The promoter has failed to complete or unable to give possession of the unit in accordance with the terms of agreement for sale or duly completed by the date specified therein. Accordingly, the promoter is liable to the allottee, as the allottee wishes to withdraw from the project, without prejudice to any other remedy available, to return the amount received by him in respect of the unit with interest at such rate as may be prescribed.
28. This is without prejudice to any other remedy available to the allottee including compensation for which allottee may file an application for adjudging compensation with the adjudicating officer under sections 71 & 72 read with section 31(1) of the Act of 2016.
29. The authority hereby directs the promoter to return the amount received by him i.e., Rs. 86,11,721.18/- with interest at the rate of 10.70% (the State Bank of India highest marginal cost of lending rate (MCLR) applicable as on date +2%) as prescribed under rule 15 of the Haryana Real Estate (Regulation and Development) Rules, 2017 from



the date of each payment till the actual date of refund of the amount within the timelines provided in rule 16 of the Haryana Rules 2017 ibid.

H. Directions of the authority

30. Hence, the authority hereby passes this order and issue the following directions under section 37 of the Act to ensure compliance of obligations casted upon the promoter as per the functions entrusted to the authority under section 34(f):

- i. The respondent/promoter is directed to refund the entire amount of Rs. 86,11,721.18/- paid by the complainants along with prescribed rate of interest @ 10.70% p.a. as prescribed under rule 15 of the Haryana Real Estate (Regulation & Development) Rules, 2017 from the date of each payment till the date of refund of the deposited amount.
- ii. A period of 90 days is given to the respondent to comply with the directions given in this order and failing which legal consequences would follow.
- iii. The respondent builder is directed not to create third party right against the unit before full realization of the paid-up amount along with interest thereon to the complainants, and even if any transfer is initiated with respect to the subject unit, the receivable from that property shall be first utilized for clearing dues of the complainant-allottee.

31. Complaint stands disposed of.

32. File be consigned to registry.



HARERA
GURUGRAM

Complaint No. 1941 of 2019

(Sanjeev Kumar Arora)
(Sanjeev Kumar Arora)

Member

Haryana Real Estate Regulatory Authority, Gurugram

Dated: 24.03.2023

